

# **Wonderful Communication, Mobile Life.**

Welcome to use Wireless Terminal

Wireless Terminal

User Manual

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# 1

## Description of the Terminal Management GUI

### Launching the Terminal Management

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To launch the program, double-click the shortcut icon of the Terminal Management on the desktop.

**Note:**





- When you are required to enter the Personal Identification Number (PIN) code, enter the correct PIN and click **OK**. If you fail to enter the correct PIN or PIN Unblocking Key (PUK) code, the network-related functions would be unavailable.
- Contact your service provider to check whether a Subscriber Identity Module (SIM)/ UMTS Service Identity Module (USIM) card is required.
- The SIM/USIM card is supplied by the service provider. For details, contact your service provider.



### Interface Overview

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#### Shortcut Icons








The following table lists the shortcut icons provided by the Terminal Management.

Click...	To...
	Display the <b>Connection</b> interface.
	Query the statistics of the transferred data.
	Display the <b>Call</b> interface.
	Display the <b>Text</b> interface.

Click...	To...
	Display the <b>Phonebook</b> interface.
	Display the <b>Call Log</b> interface.

## Status Information

The following table lists the status information.

Status Information	Description
Network signal	Indicates the signal strength of the network.
Network information	Displays the profile of the current network.
New incoming call	If the call alert is enabled, when there is an incoming call: <ul style="list-style-type: none"> <li>In the system tray, the terminal management icon flashes.</li> <li>On the lower right corner of the PC screen, the <b>Prompt</b> dialog box is displayed.</li> </ul>
New message	If the text message prompt is enabled, when a new message is received: <ul style="list-style-type: none"> <li>In the status bar, the icon  flashes.</li> <li>On the lower right corner of the PC screen, the <b>Prompt</b> dialog box is displayed.</li> </ul>
Missed call	When there is a missed call: <p>In the status bar, the icon  flashes.</p>
Unread message	When there is an unread message: <ul style="list-style-type: none"> <li>In the status bar, the icon  flashes.</li> <li>When you move the cursor to the icon, the number of unread message(s) is displayed.</li> </ul>
Network connection	The information of the network connection: <ul style="list-style-type: none"> <li>: The network is connected.</li> <li>: The network is disconnected.</li> </ul>
Transferred data	<ul style="list-style-type: none"> <li>: Data download is in progress.</li> <li>: Data upload is in progress.</li> </ul>


# 2 Internet Services

## Accessing the Internet

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After setting the network and connection profiles, you can access the network through the Terminal Management.

To access the Internet, do as follows:

1. Click .
2. Select the correct profile in the drop-down list.
3. Click **Connect** to set up the connection.
4. Launch the browser on the PC to access the internet.

### Note:

- When the connection is established, the main interface displays the details of the current network that include connection duration, data statistics, and transferred rate.
- When the connection is established, choose **Disconnect** to disconnect from the network.


## Statistics Information

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You can use the **Statistics** function to check the network traffic.

### Viewing the Statistics Information

To view the statistics information, do as follows:

1. Click  to display the statistics interface.
2. In the navigation tree, click the following tabs to display the corresponding diagram.
  - **Transfer**: To view the uploaded/downloaded speed and data of the current connection.
  - **Statistics**: To view the duration of the current connection, last reset time, and daily/monthly/yearly uploaded and downloaded data.

**Note:**

The statistical data of the traffic is only for your reference. The actual traffic information is accounted on the basis of the traffic data collected by the operator.

**Resetting the Statistics Information**

To reset the statistics information, do as follows:

1. In the navigation tree, right-click a tab.
2. Choose Reset Statistics.
3. In the **Confirm** dialog box, click **Yes**.

# 3 Voice Services

If your terminal supports voice services, you can make and answer calls by the Terminal Management. Before using the voice services, insert the earphone to the earphone jack on the terminal.

## **Note:**

Launch the Terminal Management before using the voice services. You cannot call and answer the telephone when the Terminal Management is not launched.

For good voice quality, you can do as follows:

- Because the devices of both calling parties can affect the voice quality, it is recommended both parties use the headset with a built-in microphone or move into a more silent environment.
- If a headset without properly shielded cable is being used, the cable should be kept separate from the USB modem and the PC in order to avoid disturbing electrical humming noise from the call.
- Adjust the speaker's and microphone's volume settings from your audio device's control panel.
- Use an earphone with built-in microphone and adjust the location of the microphone, use a separate external microphone or update the audio adapter driver to improve the voice quality.
- When there is no built-in microphone in your PC, connect the earphone connector to the microphone jack of the audio adapter, and then speak into the earphone.

## **Requirements on the System Configuration**











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To achieve the optimal voice quality, the system configuration of your PC should meet the following requirements:

- Operating system: Windows 2000, Windows XP or Windows Vista
- Memory: 256 M or above
- Harddisk space: 30 M or above
- Full-duplex audio adapter (usually produced after 1998) and headset


## Icons on the Call Interface

The following table lists the icons and their functions on the **Call** interface.


Click...	To...
	Mute/Unmute the microphone.
	Decrease/Increase the volume during a call.
	Display the dialed calls in the standby mode. Make a call after you enter the phone number.
	Select a phone number from the phonebook.
	Delete the entered numbers one by one. Clear all the characters (by clicking the icon and hold over two seconds).
	Enter the phone number.
	Enter +.
	Enter *.
	Enter #.
	End a call.

## Making a Call


### Dialing Through the Call Interface


Click  to display the **Call** interface.

#### Entering a Phone Number Directly



1. Click the number keys on the **Call** interface or press the number keys on the keyboard.
2. Click  or press **Enter** on the keyboard to dial.

#### Choosing a Phone Number



1. Click  to display the **Select Number** interface.
2. Select a phone number in the list and click **OK**.

3. Click  or press **Enter** to dial.


## Dialing Through Dialed Call Records

1. Click .  
Then the dialed calls are displayed on the lower screen, and the last dialed number is displayed on the upper screen.
2. Select a phone number.
3. Click  or press **Enter** on the keyboard to dial.



## Dialing Through the Phonebook

1. Click  to display the **Phonebook** interface.
2. Select a contact from the phonebook.
3. Click  to display the **Select Number** interface.
4. Select a phone number and click **OK**.

## Dialing Through the Text Message

1. Click  to display the **Text** interface.
2. In the navigation tree, click **Inbox**, **Outbox** or **Important**.
3. In the message list, select a message.
4. Right-click the selected message and choose **Call**.




## Dialing Through the Call Log

1. Click  to display the **Call Log** interface.
2. Select a call record as follows:
  - Select a number in the right list directly.
  - Click **Answered Calls**, **Missed Calls** or **Dialed Calls** in the navigation tree. Then select a record in the list.
3. Click  to dial the number.

## Answering a Call

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When there is an incoming call, you can answer the call as follows. If you enable the call alert, the ringtone or visual prompt can be displayed.

1. Click  to display the **Call** interface.
2. Click  to answer the call., and click  to end the call.

**Note:**

- When there is an incoming call, the icon of the Terminal Management flashes in the system tray.
- If the visual prompt is enabled, when there is an incoming call, the Prompt dialog box is displayed on the lower right corner of the screen. Then you can click Answer to answer the call.

## Call Settings

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You can set the call alerts and call forwarding.

### Call Alert Settings

Choose **Tools > Option > Call**. Then click the **General** tab.

#### Setting the Visual Prompt

Select **Visual prompt on incoming calls** to enable the visual prompt.

Deselect **Visual prompt on incoming calls** to disable the visual prompt.

#### Setting the Call Alert

1. Click **Browse** and select a **\*.wav** or **\*.mid** file.
2. Click **Test** to play the ringtone, and click **Stop** to stop playing the ringtone.
3. Click **OK** to set the selected ringtone as the call alert.

### Call Forwarding Settings

1. Choose **Tools > Option > Call**. Then click the **Call Forwarding** tab.
2. Select the call forwarding condition.
3. You can choose the following options:

Click **Update**: Update the status of call forwarding.

Click **Activate**: Set the call forwarding number and the wait duration.

Click **Deactivate**: Cancel the registered call forwarding.

The following table lists the conditions of call forwarding.

Field Label	Description
Unconditional	Forward all incoming calls.
Subscriber busy	Forward the new incoming call during an ongoing call.

Field Label	Description
No reply	Forward the incoming call with no reply. (The phone is in the service area.)
Network unreachable	Forward the incoming call in any of the following conditions: The Terminal Management is not running. No SIM card. Network congestion Out of the network coverage.
All calls	Forward all the incoming calls to the preset number.
All conditions	Forward the incoming call when it is meet any condition listed in <b>Subscriber busy, No reply, and Network unreachable.</b>

The following table lists the fields of call forwarding.



Field Label	Description
Status	The status of the call forwarding. If the corresponding condition is set, then <b>Registered</b> is displayed.
Number	When the forwarding condition is met, the incoming call is forwarded to the preset number.
Wait duration	The calling duration before an incoming call is forwarded. It is set as 20s by default and cannot be changed.

# 4 SMS Services

The Terminal Management provides SMS services. The local mailbox can store the messages without any limit on the capacity and messages can be easily managed.

## Creating and Sending a Message

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1. Click  to display the **Text** interface.
2. Click  to display the **New** interface.
3. Enter the recipient number by using one of the following options:
  - Click **Send To...**. Then select a phone number in the **Select Number** interface.
  - Enter the recipient number directly.
4. Enter the message content.
5. After the content is edited, you can choose the following options:
  - Click **Send**: To send the message.
  - Click **Save**: To save the message as a draft.
  - Click **Close**: To exit edit of the current message. If you click **Yes** in the **Confirm** dialog box, the message is saved in the **Draft**.

### Note:


- You can group send a message to up to 20 phone numbers. Each number should be separated by ";".
- You can enter up to 2,048 characters in a message each time.

## Inbox


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**Inbox** stores the received messages.

To display the **Inbox** interface, do as follows:

1. Click  to display the **Text** interface.
2. Choose **Local > Inbox** to display the **Inbox** interface.

## Searching a Message

Click . Then enter the name/phone number of the message sender, part of the message content or received time of the message.

### Note:

- You can enter part of the message content to search.
- When you search a message, a list of the matched messages is updated automatically according to the information entered. The matched contacts in the searched group are displayed. No result is displayed when no matched message is found.

## Viewing a Message




To view a message in the inbox, do as follows:

1. Display the **Text** interface and select a message to read.
2. Click the selected message.  
The name and phone number of the message sender, message content, and received time are displayed below the message list.
3. Right-click the selected message for the following options:
  - **Edit:** Re-edit the message.
  - **Reply:** In the **Edit** interface, re-edit the message and send it to the message sender.
  - **Forward:** Forward the message to another person.
  - **Call:** Make a call to the message sender.
  - **Save Number:** In the **New Contact** interface, enter other information (including contact name, home number, business number, email address and remarks), and save the contact.
  - **Delete:** Delete the message.
  - **Delete All:** Delete all the messages in the inbox.

### Note:

- You can press and hold **Shift** or **Ctrl**, and click the selected messages; or, you can press **Ctrl+A** to select all the messages in the list.
- The messages deleted from the inbox are stored in the Deleted box.
- You can forward only one message a time.

You can also click the shortcut icons displayed above the message list to perform the following operations:


- : Reply to the selected message.
- : Forward the selected message.
- : Delete the selected message.

## Outbox

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**Outbox** stores the sent messages, including the messages sent both successfully and unsuccessfully.

To display the **Outbox** interface, do as follows:

1. Click  to display the **Text** interface.
2. Choose **Local** > **Outbox** to display the **Outbox** interface.

**Note:**

- For details, refer to “Inbox”.
- Through the group sending messages, you cannot call the message recipients.

## Important, Draft, Deleted and Reports

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**Important** stores your important messages.

**Draft** stores the drafts unsent messages.

**Deleted** stores the messages deleted from the local mailbox.

**Reports** stores the delivery notifications received when messages are delivered.

**Note:**

- For details, refer to “Inbox”.
- The Deleted box does not store the messages deleted from the SIM/USIM card.
- If you delete the messages in the Deleted box, the messages will be deleted permanently. Be cautious while performing the operation.

## Viewing a Message on the SIM/USIM Card

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If a SIM/USIM card is used on the terminal, you can save the sent and received messages on the SIM/USIM card.

The messages saved on the SIM/USIM card can be operated in the same manner as the messages in the local message box. For details, refer to “Inbox”.


**Note**

- Contact your service provider to check whether a SIM/USIM card is required.
- The SIM/USIM card is supplied by the service provider. For details, contact your service provider.

- If the terminal does not require a SIM/USIM card, you can save the sent and received messages on the terminal. The messages saved on the terminal can be operated in the same manner as the messages on the SIM/USIM card.

You can move a message from the SIM/USIM card to the local inbox or local outbox.



1. Click  to display the **Text** interface.
2. Click the **SIM/USIM** tab.
3. Select one or more contacts in the contact list.
4. Right-click the selected message(s) for the following options:
  - **Move to Local**: Move the selected messages from the SIM/USIM card to **Local**.
  - **Move All to Local**: Move all the messages from the SIM/USIM card to **Local**.
5. In the **Confirm** dialog box, click **OK**.

**Note:**

- When the messages on the SIM/USIM card are moved to **Local**, the messages are deleted from the SIM/USIM card.
- The received messages on the SIM/USIM card are moved to the local inbox, and the sent messages on the SIM/USIM card are moved to the local outbox.

## Text Message Settings

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Choose **Tools > Option**, and click the **Text Message** folder.

### Text Alerts Settings

You can select the visual prompt and audio prompt.

Option	Description
Show a notification when a new text message arrives	When a new text message is received, a dialog box is displayed. You can: <ul style="list-style-type: none"> <li>• Click <b>View</b> to view the new message.</li> <li>• Click <b>Close</b> to view the message later.</li> </ul>
Play a sound when a new text message arrives	You can perform the following operations: <ul style="list-style-type: none"> <li>• Click <b>Browse</b> to select a text message tone file.</li> <li>• Click <b>Test</b> to play the text message tone; click <b>Stop</b> to stop playing the text message tone.</li> </ul> When a new message is received, the selected text message tone is played.

**Note:**

The text message tone can be a **\*.wav** or **\*.mid** file.

**Setting the Message Center Number and Message Validity Period**

The information of message center number is provided with the SIM/USIM card. When the SIM/USIM card is inserted, the information is changed automatically. If no information exists or the information is deleted by mistake, contact your card provider.

The message validity period is the period for storing messages in the message center, including options such as **12 Hours**, **24 Hours**, **30 Days** and **Maximum**.

**Requesting a Delivery Report**

You can select **Request delivery report** to enable the delivery report function.

When the function is enabled, the network can deliver a status report of the sent message.


# 5 Phonebook

You can manage contacts in the phonebook conveniently with the Terminal Management.


## Phonebook Management in Local

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To enter the local phonebook, do as follows:

1. Click  to display the **Phonebook** interface.
2. Click **Local** in the navigation tree.


### Creating a Contact

1. Click  to display the **New Contact** interface.
2. Enter the information.
3. Click **OK** to save the contact.

#### Note:

The contact information cannot be null or only contain spaces or new-line characters.

### Searching a Contact

Click . Then enter the contact information.

#### Note:




- You can enter any part of the contact information to search. Each field of the contact information is supported.
- When you search the contact, the contact list is updated automatically according to the information entered. The matched contacts in the searched group are displayed. When no matching contact is found in the group, no result is displayed.

## Viewing a Contact

To view a contact, do as follows:

1. Enter the local phonebook, select a contact to view.
2. Click the selected message.  
The contact name, mobile number, office number, home number, email address, and remarks are displayed below the contact list.
3. Right-click the selected message for the following options:
  - **Edit Contact:** Change the information of the contact.
  - **Delete Contact:** Delete the contact.
  - **Send:** Send a message or business card to the mobile number of the contact.

You can also click the shortcut icons displayed above the contact list to perform the following operations:

-  : Edit the selected contact.
-  : Delete the selected contact.
-  : Send a message or business card to the mobile number of the contact.

## Group Management

### Creating a Group

You can create a group to manage local contacts by category.

1. Right-click **Local** in the navigation tree, and choose **New Group**.
2. Enter the group name.

#### Note:

- The group name cannot be null or identical to an existing group.
- You can manage only local contacts by group.

### Modifying a Group Name

1. Select a group to modify the name.
2. Right-click the selected group in the navigation tree, and choose **Rename Group**.
3. Enter the new group name.

#### Note:

You cannot rename the two default groups, **Local** and **SIM/USIM Card**.

## Adding a Contact


To add a contact from **Local** to another group, do as follows:

1. Select one or more contacts in **Local**.
2. Drag the selected contacts to another group.

### Note:

When you drag the selected contact(s), press **Ctrl** to copy the contact(s) to another group; otherwise, the contact(s) are moved to another group.

To add a contact to a group, do as follows:

3. Select a group in the navigation tree.
4. Click ; or right-click in the contact list and choose **New Contact**.
5. Enter the information.

## Removing a Contact

1. Display the contact list of a group.
2. Select a contact to remove.
3. Right-click the selected contact and choose **Remove from Group**.

### Note:

The contact is removed from the group but not deleted.

## Deleting a Group

1. Right-click a group in the navigation tree and choose **Delete Group**.
2. Click **OK**.

### Note:

When you delete a group, contacts in the group cannot be deleted. The contacts remain in the phonebook of **Local** or in other groups.

## Phonebook Management on the SIM/USIM Card

---

You can save the contacts on the SIM/USIM card.

The contacts saved on the terminal can be operated in the same manner as the contacts on the SIM/USIM card. For details, refer to “Phonebook Management in Local”.

**Note:**

- Contact your service provider to check whether a SIM/USIM card is required.
- The SIM/USIM card is supplied by the service provider. For details, contact your service provider.
- If the terminal does not require a SIM/USIM card, you can save the contacts on the terminal. The contacts saved on the terminal can be operated in the same manner as the contacts on the SIM/USIM card.

## Import/Export

---

You can export the contacts from **Local** or the SIM/USIM card to a \*.csv file, and import the contacts from a \*.csv file to phonebook in **Local** or the SIM/USIM card.


**Note:**

In the local phonebook, select one or more contacts. Drag the contact(s) to the SIM/USIM card in the navigation tree. Then the contact(s) are exported to the phonebook of the SIM/USIM card.

### Importing Contacts

You can import the contacts from a \*.csv file to the local phonebook or the SIM/USIM card.



1. Click  to display the **Phonebook** interface.
2. Click **Local** or **SIM/USIM** in the navigation tree.
3. Right-click the contact list and choose **Import Contacts**.
4. Choose a file to import the contacts. Click **Open** to display the **Map** interface.
5. Drag the value in the file to the corresponding field on the right.
6. Click **OK**.


**Note:**

- The maximum number of contacts that can be saved on the SIM/USIM card is subject to the capacity of the SIM/USIM card.
- When you import contacts to the SIM/USIM card, if its capacity is full, the import stops automatically. The content of the imported contacts is not affected.

## Exporting Contacts

You can export contacts from the local phonebook and the SIM/USIM card. The exported contacts can only be saved in a \*.csv file.



1. Click  to display the **Phonebook** interface.
2. Click **Local** or **SIM/USIM** in the navigation tree.
3. Select one of the following operations:
  - Right-click the contact list and select **Export All Contacts**.
  - Select one or more contacts and right-click to select **Export Selected Contacts**.
4. Select the path to save the contact(s).
5. Enter the file name and click **Save**.


### Note:

You can press and hold **Shift** or **Ctrl**, and click the selected contacts; or you can press **Ctrl+A** to select all the contacts in the list.






# 6 Call Log

The Terminal Management can store a maximum of 1,000 logs of answered, missed and dialed calls.

To view a call log, do as follows:



1. Click  to display the **Call Log** interface.
2. Click the following tabs in the navigation tree to display the corresponding list:
  - **Answered Calls:** It stores records of answered calls, including names/phone numbers of the callers, the start time, and duration of the calls.
  - **Missed Calls:** It stores the records of missed calls, including names/phone numbers of the callers, and the start time the calls.
  - **Dialed Calls:** It stores the records of dialed calls, including names/phone numbers of the callers, the start time, and duration the calls.

You can select a call record for the following options:

- Click  : To make a call.
- Click  : To send a message.
- Click  : To save the phone number.
- Click  : To delete the selected record.
- Click  : To clear all the records in current list.

## Note:

You can select one or more records for the following options:

- Click  : To send a message to the number(s) of the selected record(s).
- Click  : To delete the selected record(s).

# 7

## Settings and Information Query

### Switching a Language

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The Terminal Management provides several interface languages.

During the running of the software, you can choose **Tools > Language** to switch the languages.

### PIN Operations

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If a SIM/USIM card is used on the terminal, the Personal Identity Number (PIN) code protects your card from unauthorized use. You can modify the PIN code and enable/disable the PIN verification.

**Note:**

The PIN code and PIN Unblocking Key (PUK) code are provided along with the SIM/USIM card. For details, contact your service provider.

#### Enabling/Disabling the PIN Verification

You can enable the PIN verification. If it is enabled, you need to verify the PIN code when launching the Terminal Management again.

- To enable: Choose **Tools > PIN Operations > Enable PIN Verification**.
- To disable: Choose **Tools > PIN Operations > Disable PIN Verification**.

#### Modifying the PIN Code

1. Choose **Tools > PIN Operations > Modify PIN**.
2. In the **Modify PIN** dialog box, enter the current PIN code and the new PIN code.
3. Enter the new PIN code again.
4. Click **OK** to complete the modification.

**Note:**

The PIN code should be a numeric string of 4~8 digits.

## Entering the PIN Code

When the PIN verification is enabled, you need to enter the correct PIN code to use the network-related functions.

1. After the Terminal Management is launched, the **Enter PIN** dialog box is prompted.
2. Enter the correct PIN code.
3. Click **OK** to complete the verification.

### Note:

- If you enter the wrong PIN codes for a preset number of times, the SIM/USIM card is locked and you cannot use it until you enter the PUK code. The Terminal Management prompts you with the remaining number of attempts for entering the PIN code or the PUK code.
- When the SIM/USIM card is locked, you can, however, dial emergency numbers.

## Unlocking the PIN

1. When the SIM/USIM card is locked, the **Unlock PIN** dialog box is displayed after you start the Terminal Management.
2. Enter the correct PUK code.
3. Enter the new PIN code.
4. Click **OK** to complete the modification.

## Choosing a Device

---

The Terminal Management can support different terminal products.

When the Terminal Management is launched, it searches the matched terminal automatically. If two or more terminals are found, the connected terminals are displayed on the **Choose Device** interface. You can choose a terminal to run and click **OK**.

If two or more supported terminals are connected with the PC, you can change or choose a device when running of the Terminal Management.

1. Choose **Tools > Choose Device**.
2. Select a device in the device list.
3. Click **OK** to terminate the current terminal and switch to the selected one.

## Viewing Diagnostics Information

---

Choose **Tools > Diagnostics** to view information of the Terminal Management and SIM/USIM card, such as the number of messages and contacts saved on the SIM/USIM card, firmware version, hardware version, and IMSI number.

**Note:**

- The number of messages/contacts saved on the SIM/USIM card is displayed as **XX/YY**. **XX** stands for the number of messages/contacts and **YY** stands for the capacity of the SIM/USIM card.
- The diagnostic information is subject to the terminal that is used.

## Startup Settings

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You can set the Terminal Management to launch automatically along with Windows and minimize the interface after the startup.

1. Choose Tools > Options.
2. Click **General** in the navigation tree.
3. You can choose the following options:
  - Select **Launch on Windows startup**: The Terminal Management launches automatically along with Windows.
  - Select **Minimize window on startup**: The interface of the Terminal Management is automatically minimized after the Terminal Management is launched.
4. Click **OK** to save the settings.

## Network Settings

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To display the **Network** interface, do as follows:

1. Choose Tools > Options.
2. In the navigation tree, click **Network**.

### Selecting a Network Type

You can select different network types to search and access the network.

1. Click the **Network Type** tab.
2. In the **Network Type** drop-down combo box, select the corresponding network type.
3. In the **Band** down-drop list box, select the corresponding frequency band.
4. Click **Apply**.
5. Click **OK** to save and enable the settings.

### Selecting a Registration Mode

You can set the search and registration mode after selecting the network type.

1. Click the Registration Mode tab.
2. Select Auto search and register or Manual search and register.

## Auto Search and Register

When you select **Auto search and register**, the terminal product can automatically search and register to a supplied network.

## Manual Search and Register

1. Select Manual search and register.
2. Click **Refresh**.
3. Select an operator name in the list.
4. Click Register.

## Connection Profile Settings

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To display the **Dial-Up** interface, do as follows:

1. Choose Tools > Options.
2. In the navigation tree, click **Profile Management**.
3. Click the **Dial-Up** tab.

### Note:

For details about setting the profile, contact your service provider.

## Creating a Dial-up Profile

1. Click **New** to set the profile name, access number, user name, password, Access Point Name (APN) and APN status, and select a default device.
2. Click **Advanced** to set the IP information, authentication protocol, Domain Name Server (DNS) and Windows Internet Name Service (WINS).
3. Click **OK** to save the advanced settings and return to the **Dial-Up** interface.
4. Click **OK** and the **Prompt** dialog box is displayed.
5. Click **Yes** to save the settings; or click **No** to cancel the settings.

## Editing a Dial-up Profile

1. In the **Profile Name** drop-down combo box, select a setting.
2. Click **Edit** to modify the profile name, access number, user name, password, APN name and APN status, and select a default device.
3. Click **Advanced** to set the IP information, authentication protocol, DNS, and WINS.
4. Click **OK** to save the advanced settings and return to the **Dial-Up** interface.
5. Click **OK** and the **Prompt** dialog box is displayed.
6. Click **Yes** to save the settings; or, click **No** to cancel the edits.

## Deleting a Dial-up Profile

1. In the **Profile Name** drop-down combo box, select a setting.
2. Click **Delete** and the **Prompt** dialog box is displayed.
3. Click **Yes** to delete the setting; or click **No** to cancel the deletion.

## Importing a Dial-up Profile

1. Click **Import** and the **Import** interface is displayed.
2. You can choose the following options:
  - Select the 3G/GPRS network operator(s) in the list.
  - Click **Browse** and choose a \*.**prof** file to import. Then click **Open**.
3. In the **Import** interface, click **OK**.

## Exporting a Dial-up Profile

1. Click **Export** and the **Export** interface is displayed.
2. Select one or more network operators and click **OK**.
3. Select the path to save the file and enter the file name. Then click **Save**.

### Note:

The dial-up profile of the selected operator is exported to a \*.**prof** file (a configuration file).

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## FAQs

### **What should I do if I cannot access the Internet?**

1. Check the network signal strength.
2. Check whether you have activated the wireless online service. You can ask the local network operator how to activate it.
3. If the wireless online service is activated, check network settings according to the instructions in "Internet Services" on page 3.

### **Why only part of the pasted content is displayed during the edit?**

When editing a message, a maximum of 2048 English characters can be entered. If the number of characters of the pasted information exceeds the limit, the number of characters that are in excess will be deleted automatically.

### **Why is no prompt displayed when a message is received?**

The visual prompt of the messages is not set.

Choose **Tools > Options > Text**. In the **Text handing** area, select **Show a notification when a new text arrives**.

### **Why cannot the phone number be pasted?**

A valid phone number can only contain "0123456789#\*+". Confirm that no other character is in the cut or copied text.

### **Why cannot sounds be heard when I answer a call?**

1. Check whether the audio adapter and audio adapter driver are installed on your PC.
2. If the audio adapter and audio adapter driver are installed, check whether the PC speaker is disenabled.
3. Make sure that a microphone is used during a call. Otherwise, you cannot have a call with using the sound box.

### **How to avoid echoes during a call?**

The echoes are caused by the sound effect device of the other party. Do as follows to avoid the echo and improve the voice quality during a call:

- Request the other party to use an earphone that can lessen the echo instead of using the loudspeaker.
- If the other party uses the loudspeaker, you can turn down the volume to lessen the echo by the reducing the noise that the microphone receives from the loudspeaker.

## **How to avoid the noise during a call?**

1. Choose a quiet place to have a call.
2. Use the external earphone and microphone with high-performance because the built-in microphone of the PC receives more background noise.
3. Deselect **Mic Boost**. This option can enlarge the audio collection range in the same environment and too much noise can be collected.
4. Adjust the location of the microphone to keep it far away from the noise source, such as the heat dissipation fan of the PC.

## **Why cannot the sound of the other party be heard during a call (which is always called a unidirectional call)?**

A unidirectional call indicates that one party cannot hear the sound of the other party. The problem may be caused by the following reasons:

1. The sound effect is not set properly.
  - Check whether your microphone is muted. There may be a mute/unmute button on the microphone.
  - The loudspeaker volume of the other party may be off or too low. The both parties should check the settings of their own devices, and ensure they can hear the other sounds on the computer.
  - Your mixer may be set improperly. For details, refer to the audio adapter manual.
2. The network signal strength is too weak.

A unidirectional call can be caused by weak signal strength or network failures. Dial the number again in the place with strong signals.

## **Why do audio discontinuity and delay occur during a call?**

The audio discontinuity and delay can be caused by the low network performance and weak network signals. Call in a place with strong signal.

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## Acronyms and Abbreviations

### **Numeric**

3G The Third Generation

### **A**

APN Access Point Name

### **D**

DNS Domain Name Server

### **G**

GPRS General Packet Radio Service

### **P**

PIN Personal Identification Number

PUK PIN Unblocking Key

### **S**

SIM Subscriber Identity Module

### **U**

USIM UMTS Service Identity Module

### **W**

WINS Windows Internet Name Service