

User Manual

H8922 3G/4G Router



We Hongdian provide full support to customers, contact us freely if any questions.

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About This Document

Purpose

H8922 3G/4G router is designed and manufactured by Hongdian, it based on 3G/4G cellular network technology, industrial class quality. With its embedded cellular module, it has been widely used in finance, transportation, telecom, electricity, security system and other industries. This document introduced how to use H8922 and its function features.

Related Versions

The following table lists the product versions related to this document.

Model	Version
H8922	V11/V12/V13

Organization

Chapter	Description
1	Features of H8922 3G/4G router and target market.
2	SW & HW structure of H8922 3G/4G router.
3	How to installation of H8922 3G/4G router.
4	Prepare to config H8922 3G/4G router.
5	How to config H8922 3G/4G router.
6	Typical application of H8922 3G/4G router.
7	Frequently asked questions.

Conventions

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 CAUTION	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 TIP	Indicates a tip that may help you address a problem or save your time.
 NOTE	Provides additional information to emphasize or supplement important points of the main text.

Command Conventions

Convention	Description
Boldface	The keywords of a command line are in boldface.
<i>Italic</i>	Command arguments are in italics.
[]	Items (keywords or arguments) in brackets [] are optional.
{ x y ... }	Optional items are grouped in braces and separated by vertical bars. One item is selected.
[x y ...]	Optional items are grouped in brackets and separated by vertical bars. One item is selected or no item is selected.
{ x y ... } *	Optional items are grouped in braces and separated by vertical bars. A minimum of one item or a maximum of all items can be selected.
[x y ...] *	Optional items are grouped in brackets and separated by vertical bars. Several items or no item can be selected.
&<1-n>	The parameter before the & sign can be repeated 1 to n times.
#	A line starting with the # sign is comments.

GUI Conventions

Convention	Description
Boldface	Buttons, menus, parameters, tabs, window, and dialog titles are in boldface. For example, click OK.
>	Multi-level menus are in boldface and separated by the ">" signs. For example, choose File > Create > Folder.

Keyboard Operations

Format	Description
Key	Press the key. For example, press Enter and press Tab.
Key 1+Key 2	Press the keys concurrently. For example, pressing Ctrl+Alt+A means the three keys should be pressed concurrently.
Key 1, Key 2	Press the keys in turn. For example, pressing Alt, A means the two keys should be pressed in turn.

Mouse Operation

Action	Description
Click	Select and release the primary mouse button without moving the pointer.
Double-click	Press the primary mouse button twice continuously and quickly without moving the pointer.
Drag	Press and hold the primary mouse button and move the pointer to a certain position.

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1 Product Introduce

About this chapter

Chapter	Content
1.1 Overview	Simple introduction of H8922 3G/4G router
1.2 Product Positioning	Product Positioning of H8922 3G/4G router
1.3 Function & features	Unique function & features
1.4 Specification	Detail specification of this router

1.1 Overview

H8922 3G/4G router based on 3G/4G technology, except tradition router function like VPN, firewall, NAT, SNMP, DHCP. H8922 support 3G/4G as WAN interface, provide up to 100Mbps WAN bandwidth and up to 150Mbps Wi-Fi bandwidth. Plus, H8922 3G/4G router support three modes: single module single SIM, single module dual SIM, dual module dual SIM mode. The unique feature of H8922 3G/4G router is network online & backup among WAN, WLAN, 3G/4G network. This feature makes H8922 could maximum the network availability, reduce the possibility of network failure, to avoid the loss caused by network error. Also, definable route table makes customers could assign bandwidth by business type, full use the bandwidth and lower the net delay.

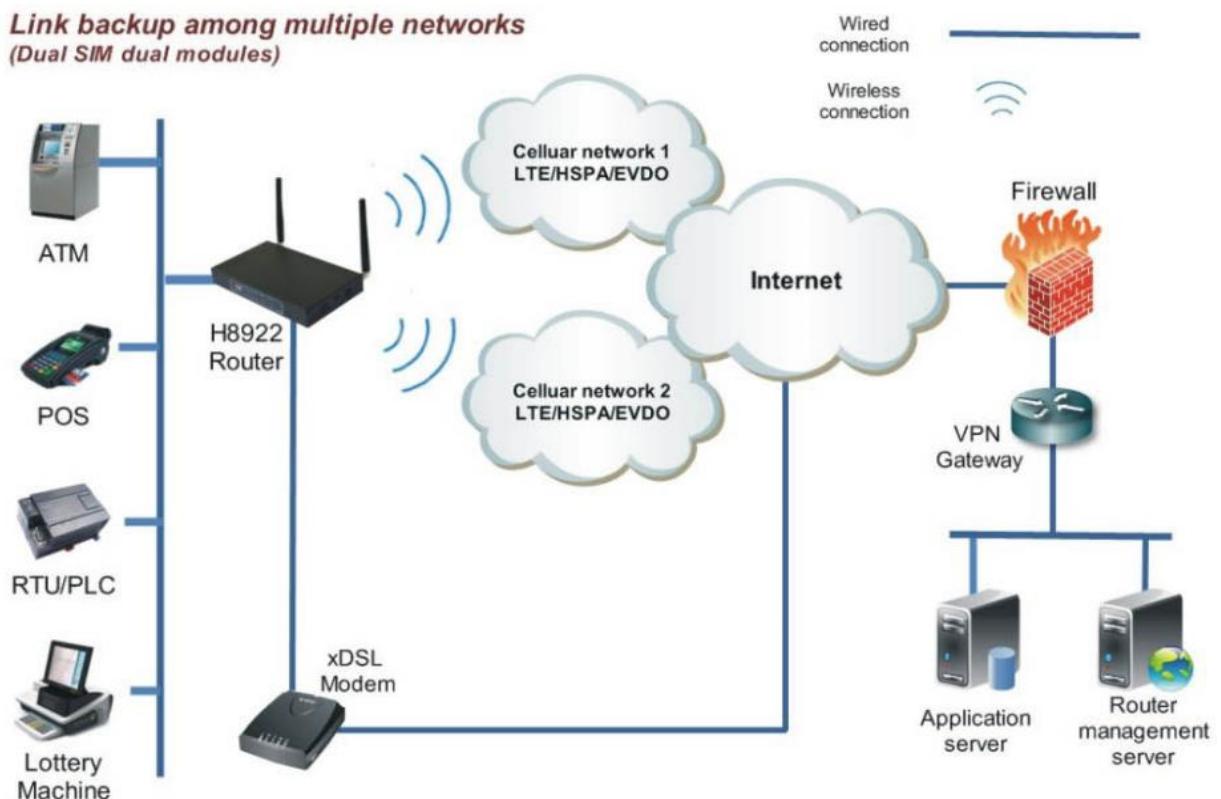
H8922 3G/4G router support Hongdian M2M management platform. By the management platform, you can check running info of H8922 3G/4G router and remote config or remote updates.

1.2 Product positioning

H8922 3G/4G router widely used in Telecom, economic, advertisement, traffic, environment protection business area.

For example, in economic area, H8922 3G/4G router connect server by IPSec & GRE to ensure data security, and dual module online or dual module switch online ensured network availability. All these technology ensured safe and reliable data transmission, and minimize the probability of network disconnection, and maximize the usability of economic business like ATM, POS .etc.

Figure 1-1 Network structure



1.3 Function & Features

Function

- Dual module/WAN/Wi-Fi multiple network mode backup
- VPN support, GRE over IPSec, IPsec over PPTP/L2TP
- WAN port support PPPoE, static IP, DHCP client
- LCP/ICMP/flow/heartbeat check, ensure network usability
- SNMP network management, NTP support
- Local & remote firmware update
- Local & remote log check
- Supports DNS proxy and Dynamic DNS (DDNS)

- Supports timing operation
- Supports LED status indication

Available cellular network

- LTE FDD: B1,B2,B4,B5,B7,B8,B12
LTE TDD: B38
- LTE FDD: B1,B3,B7,B8,B20
LTE TDD: B40
- LTE FDD: B1,B3,B7,B8,B20
- LTE FDD: B2,B4,B5,B13,B17,B25
- LTE TDD: B38,B39,B40
LTE FDD: B7
- HSPA+/HSUPA/HSDPA/WCDMA/UMTS 2100/1900/900/850/800MHz
- EDGE/GPRS/GSM 1900/1800/900/850MHz
- CDMA 2000/EVDO Rev.A 800/1900MHz

1.4 Specification

Interface

- 4×10/100Mb LAN interface
- 1×10/100Mb WAN interface
- 1× RS-232 console port(RJ45)
- 2× SMA-K antenna interface
- 2× SMA-K antenna interface (Wi-Fi, optional)
- 2× Standard SIM/R-UIM interface
- 1× Standard DC power interface

Power supply

- Voltage: +5V ~+36VDC
- Dual module Idle: 204mA@12V DC
- Dual module communication: 330mA@12V DC

Others

- Dimension: 194mm x 105mm x 25mm (not including antenna)
- Weight: 540g
- Operation temperature: -30~+70°C
- Store temperature: -40~+85°C
- Related humidity: <95% (non-condensing)
- Guarantee: one year

2 Product structure

About this chapter

Chapter	Content
2.1 Hardware	H8922 3G/4G router hardware.
2.2 Structure	Structure of H8922 3G/4G router.

2.1 Hardware

2.1.1 Appearance & Size

Appearance

Figure 2-2 H8922 3G/4G router Appearance



Size

Table 2-1 H8922 3G/4G router size

Model	Dimension (mm)	Interface
H8922 3G/4G router	194×105×25	<p>4×10/100Mb LAN interface</p> <p>1×10/100Mb WAN interface</p> <p>1× RS-232 console port(RJ45)</p> <p>2× SMA-K antenna interface</p> <p>2× SMA-K antenna interface (Wi-Fi, optional)</p> <p>2× Standard SIM/R-UIM interface</p> <p>1× Standard DC power interface</p>

H8922 3G/4G router appearance as Figure 2-3, Figure 2-4 shows

Figure 2-3 H8922 3G/4G router Figure

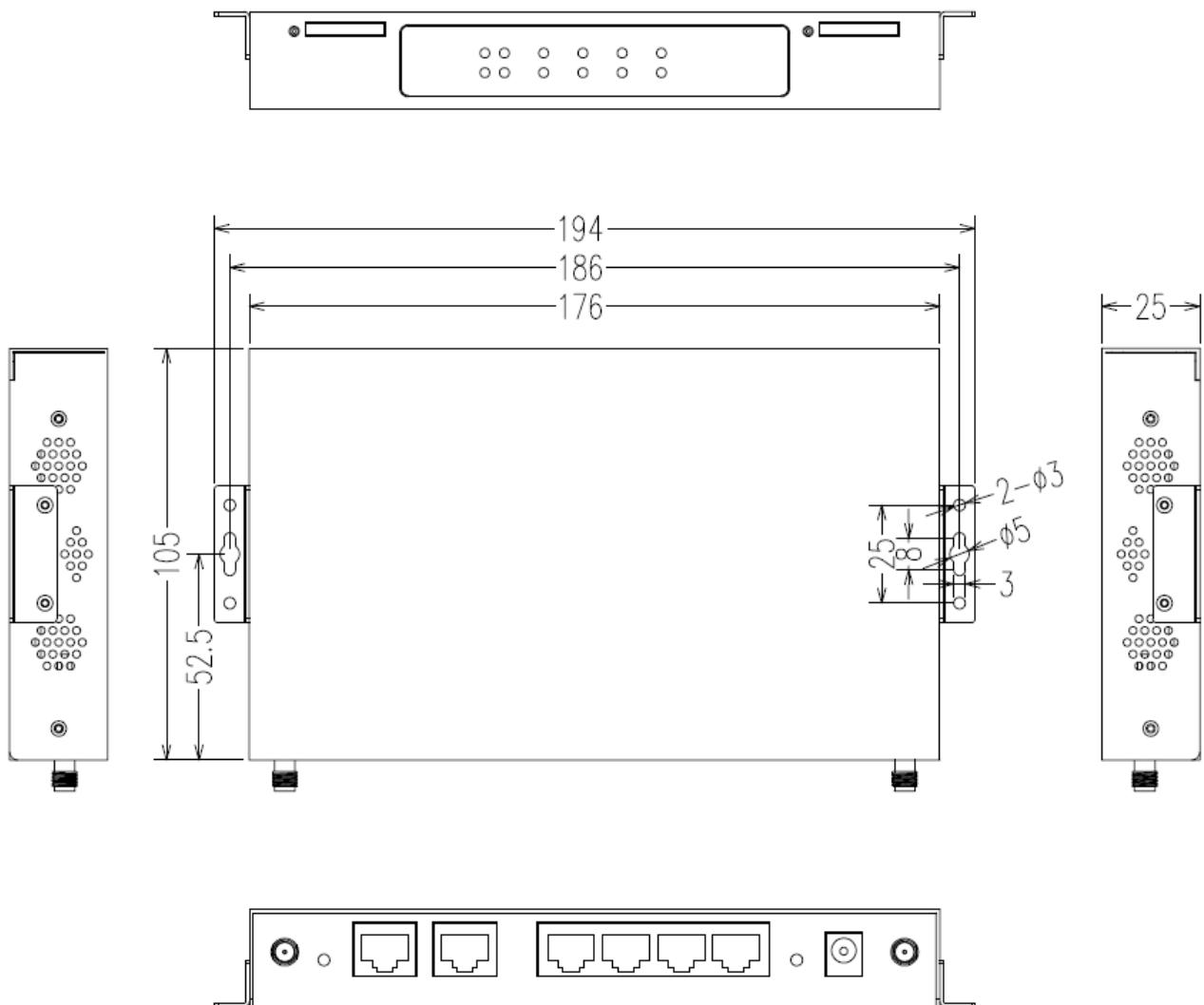
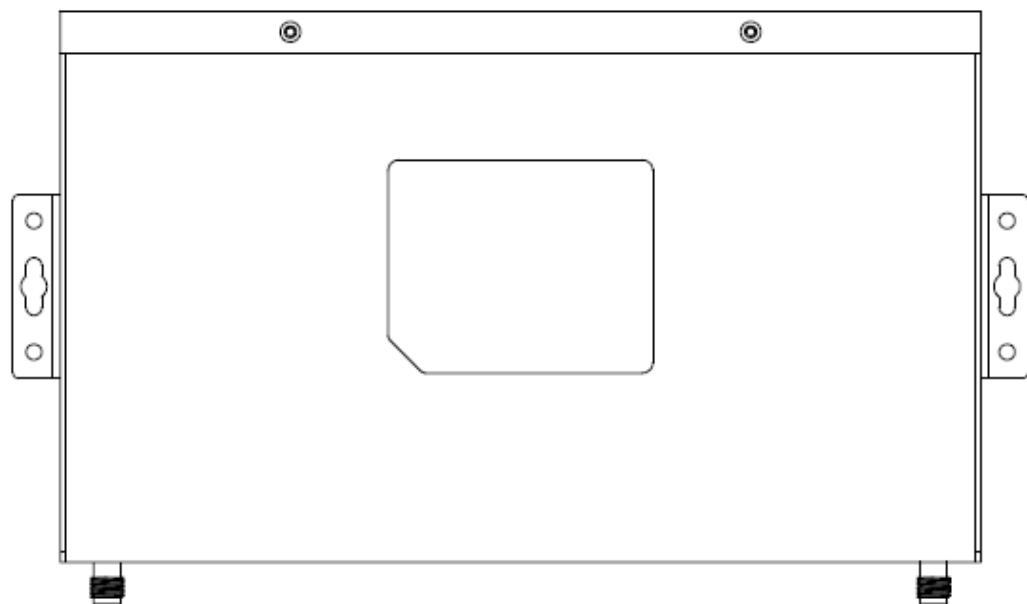


Figure 2-4 H8922 3G/4G router bottom view



2.1.2 Accessories

Table 2-2 H8922 3G/4G router accessories

Accessories name	Number	Note
H8922 3G/4G router	1 pcs	
CD-ROM	1 pcs	Optional
3G/4G antenna	1 or 2 pcs	According to module number inside
Wi-Fi antenna	1 pcs	Optional
GPS antenna	1 pcs	Optional
RJ45 cable	1 pcs	
Mounting	1 pair	Optional
Certificate and warranty card	1 pcs	
+12V power adapter	1 pcs	

2.2 Structure

Figure 2-5 Front panel

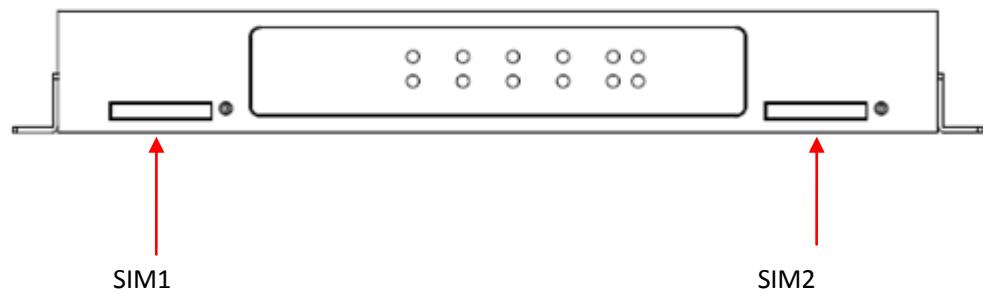
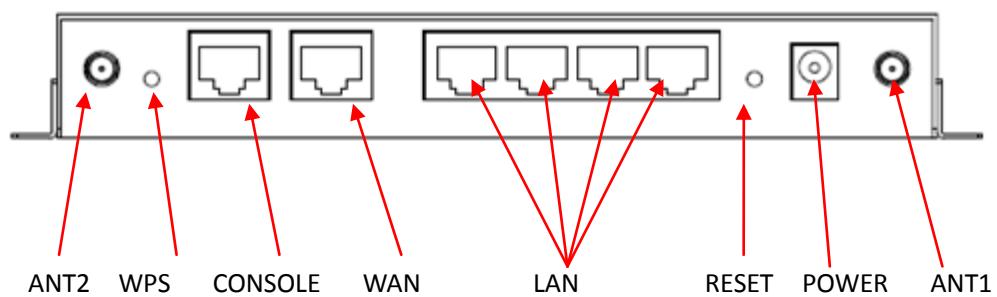


Figure 2-6 Back panel



3 Installation of H8922 3G/4G router

About this chapter

Chapter	Content
3.1 Unpacking	Unpack H8922 3G/4G router box and the packing list.
3.2 How to install	How to install H8922 3G/4G router with SIM/UIM card and Ethernet cable .etc.
3.3 Power supply	Power supply needs of H8922 3G/4G router.
3.4 Review	Review.

3.1 Unpacking

After received the box of H8922, please unpack it and check if all accessories complete.
Please check Table 2-2 as reference.

3.2 How to install

3.2.1 SIM/UIM card install

H8922 3G/4G router support dual SIM/UIM card, so you may need insert dual SIM before config it.



CAUTION

Before install SIM/UIM card, disconnect any power resource of the router.

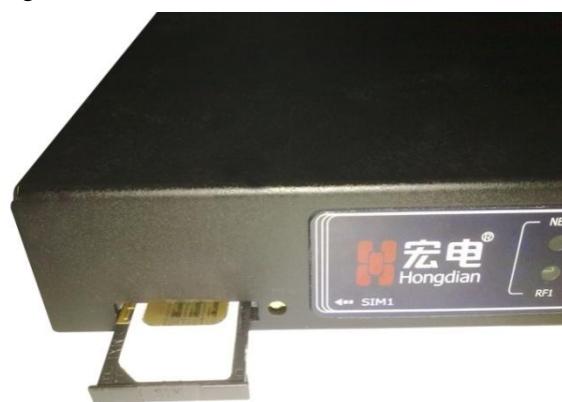
Step 1 Use a small stick push the yellow button on router, the SIM slot will pop out as Figure 3-7 shows.

Figure 3-7 Pop out SIM slot



Step 2 Put SIM card in slot at proper direction as Figure 3-8 shows.

Figure 3-8 SIM/UIM card install.



---END

3.2.2 Ethernet cable connection

Use Ethernet port directly connect H8922 3G/4G router and computer, or transferred by a switch.

3.2.3 Serial port connection

When you connect H8922 3G/4G router to serial port on laptop or their device, to do this, you need a serial port to RJ45 cable, this cable is optional. One end connect to computer serial port, the other end connect the console port on H8922.

Table 3-3 Serial port to RJ45 cable

Item	RJ45(male)	TO	DB9(Female)
PIN	2		2(RxD)
PIN	3		3(TxD)
PIN	5		5(GND)



When “DTU” function is not added to device, this port for debug only, not for other application. When “DTU” function is added to device, be shown under “Application” section on web GUI, this port is for DTU only, not for debug.

The cable for debug and DTU data transmission is with the same order.

Do not insert any other RJ45 cable into console port, otherwise router may work abnormal.

3.3 Power supply

In order to get high reliability, H8922 3G/4G router adapt wide voltage input: +5V~+36VDC, support hot plug and complex application environment.

3.4 Review

After connect SIM/UIM card, Ethernet cable, necessary antenna, then connect power cable.



Please connect antenna before connect power cable, otherwise because of Impedance mismatching, signal maybe poor.

Notice

- Step 1 Check antenna connection.
- Step 2 Check SIM/UIM card installation to confirm SIM/UIM card is available.
- Step 3 Power on H8922 3G/4G router, the LEFT SIM slot is SIM 1, take it as a example:
 - After connect power 14s, router RUN solid light, means router system works ok.
 - After connect power 25s, NET solid light, means router found the module.
 - After connect power 25s, NET blinking quickly means router start to dial.
 - After connect power 30s, RF shows the signal level.
 - After connect power 45s, NET solid light means 3G/4G connected, if blinking slowly, means 2G/2.5G connected.

4 Before config

About this chapter

Chapter	Content
4.1 LED Status	The meaning of LED status.
4.2 Local config	How to local config H8922 3G/4G router.
4.3 Basic config	Basic config & function.

4.1 LED Status

There are LED on front panel of H8922 3G/4G router, they show how H8922 3G/4G router works.

Table 4-4 LED instruction

LED name	Status
RUN	<ul style="list-style-type: none"> • Solid light: system normal • Dark: system abnormal or during booting
WAN	<ul style="list-style-type: none"> • Solid light: connect ok • Blinking: data sending/receiving. • Dark: no connection.
LAN1~4	Same as WAN status.
RF1~2	<ul style="list-style-type: none"> • Solid light: good signal, 21~31 • Blinking quickly (0.5s): normal signal, 11~20 • Blinking slowly(2s): bad signal, 1~10 • Dark: no signal
NET1~2	<ul style="list-style-type: none"> • Solid light: connect 3G/4G ok • Blinking slowly(0.5s): connect 2.5G network ok • Blinking quickly(2s): dialing

LED name	Status
	• Dark: No module or no auto-dial

4.2 Local config

Precondition

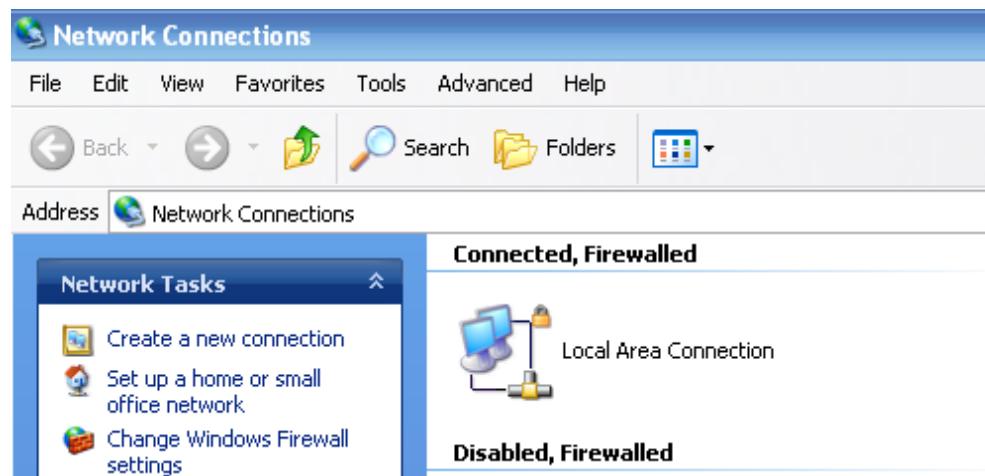
- Already power on H8922 3G/4G router
- Ethernet cable connect to H8922 3G/4G router

You could specify a static IP or DHCP get IP for your computer.

Static IP

- Step 1 Click “start > control panel”, find “Network Connections” icon and double click it to enter, select “Local Area Connection” corresponding to the network card on this page. Refer to the figure below.

Figure 4-9 Local Area Connection



- Step 2 Obtain a IP address automatically, or follow below instruction.



H8922 3G/4G Router default enabled DHCP server. If it has been disabled, DHCP cannot be used.

- Step 3 Change or add a IP 192.168.8.* on your computer.

Figure 4-10 Connection properties

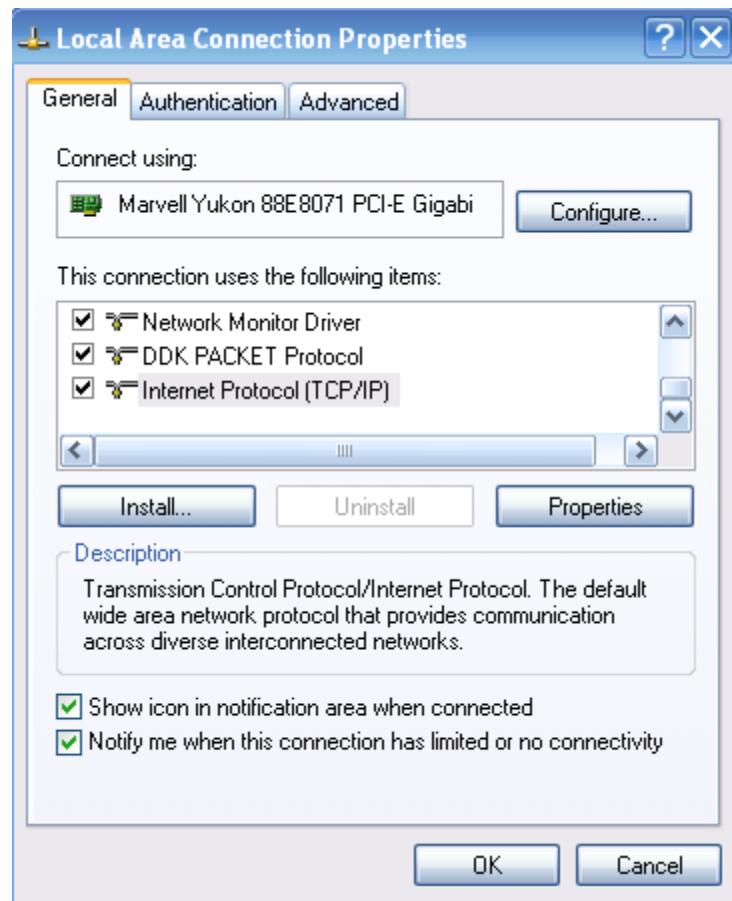
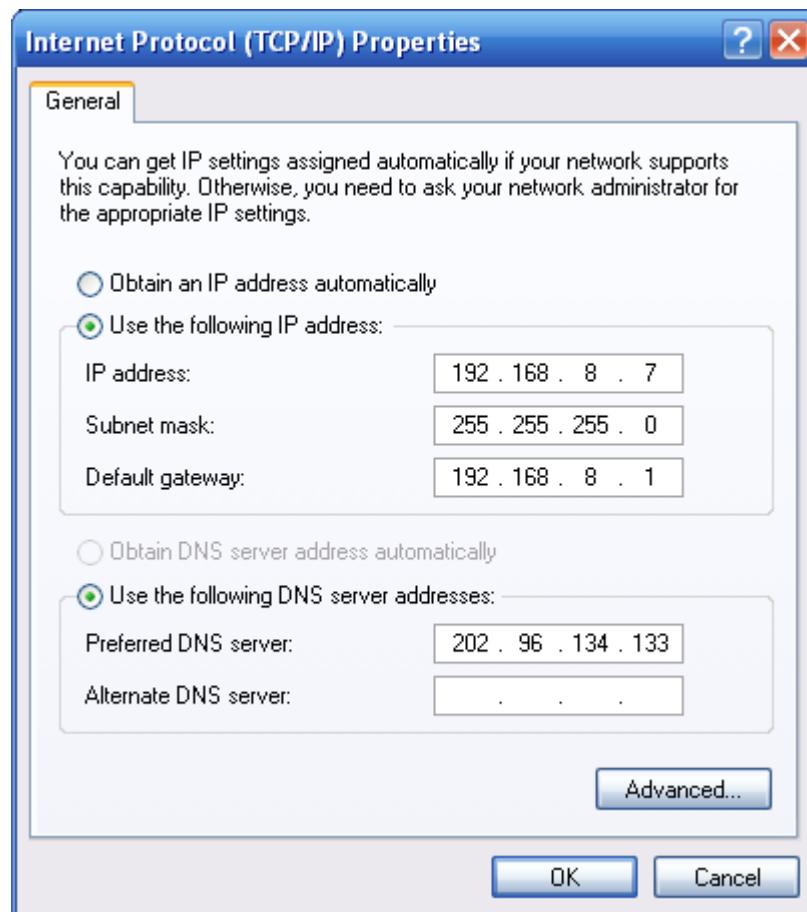


Figure 4-11 Internet protocol (TCP/IP)



You could change your IP address or add a IP address in Advanced setting.

- General configuration

This method will temporarily interrupts the communication between the computer under configuration and LAN, and the specific parameter configuration is shown as below:

IP address: 192.168.8.* (*indicates any integral between 2 to 254)

Subnet mask: 255.255.255.0

Default gateway: 192.168.8.1

Remember:

H8922 3G/4G Router LAN port factory default parameter:

IP address: 192.168.8.1

Subnet mask: 255.255.255.0

H8922 3G/4G Router factory default login parameter:

Management interface login IP address: 192.168.8.1

Login name: admin

Login password: admin

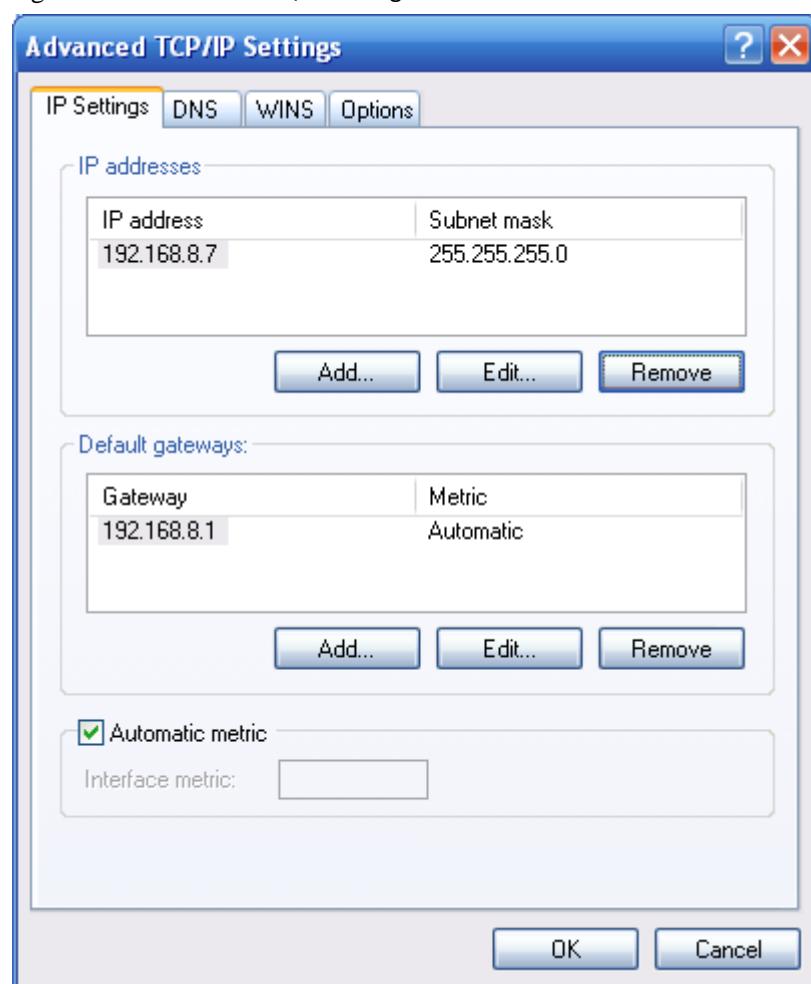
- Advanced configuration

If you don't want to interrupt local PC LAN communication and configure H8922 3G/4G Router when the former network configuration exists, it is required add route (IP).

The configuration operation is shown as below:

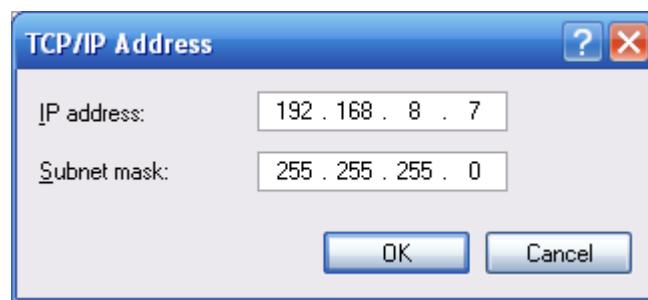
Click the "Advanced..." button to enter the interface as below:

Figure 4-12 Advanced TCP/IP Settings



Click the "Add (A)" button under the "IP address (R)", and fill in the IP address that you want to add:

Figure 4-13 TCP/IP address



After the configuration is completed, click the "Add". By now the computer has a route to router H8922.

Note:

"Default gateway" depends on whether the configuration computer connects with Internet through original local network configuration. If Internet is accessed through original local network, the default gateway setting does not need to be modified; if H8922 3G/4G Router is used, you need to modify the default gateway and configure it as H8922 3G/4G Router's default LAN IP address 192.168.8.1.

---END

Network Check

Step 4 IP configuration check

use the command of ipconfig to check whether the IP address is correctly set or added.
You can enter DOS mode and key-in command: ipconfig, for instance:

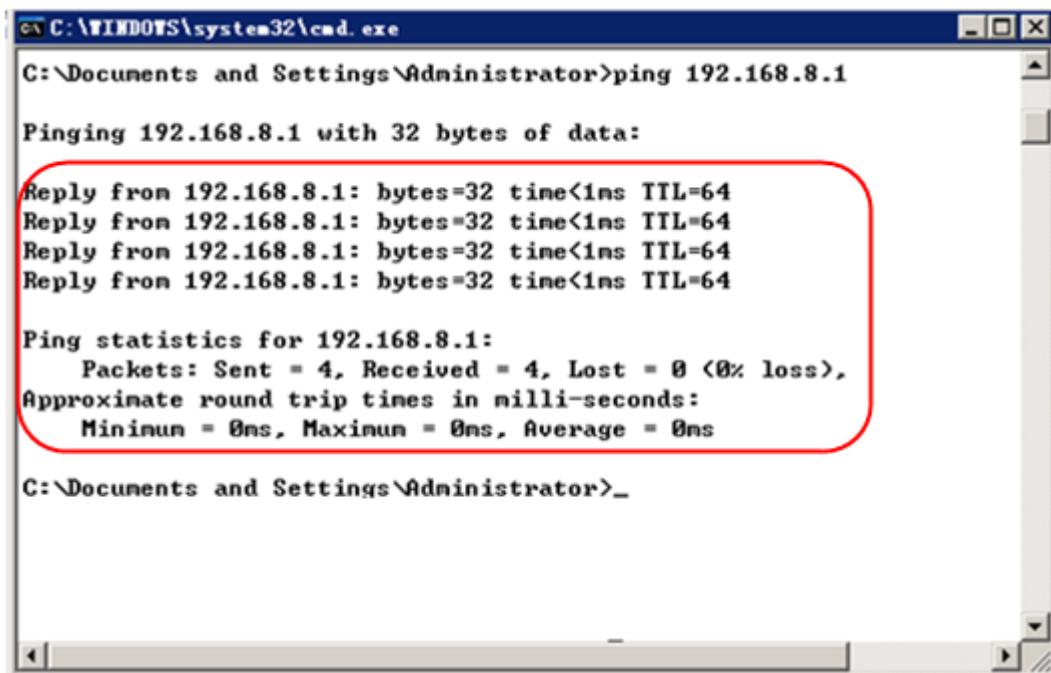
```
C:\>ipconfig  
Windows IP Configuration  
Ethernet adapter local connection:
```

```
Connection-specific DNS Suffix. :  
Auto configuration IP Address . . . : 192.168.8.7  
Subnet Mask . . . . . : 255.255.255.0  
Default Gateway . . . . . : 192.168.8.1
```

Step 5 Connectivity check

After the configuration is completed, you can check the connectivity between it and Galaxy H8922 3G/4G router by ping command. Key-in ping command in system command line:

Figure 4-14 Connectivity check



```
C:\WINDOWS\system32\cmd.exe  
C:\Documents and Settings\Administrator>ping 192.168.8.1  
  
Pinging 192.168.8.1 with 32 bytes of data:  
  
Reply from 192.168.8.1: bytes=32 time<1ms TTL=64  
  
Ping statistics for 192.168.8.1:  
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),  
    Approximate round trip times in milli-seconds:  
        Minimum = 0ms, Maximum = 0ms, Average = 0ms  
  
C:\Documents and Settings\Administrator>_
```

By now, it means that the configuration computer has been connected to the router.
You can carry out configuration operation on it.

---END

4.3 Basic config

Through this chapter, you could achieve basic function: visit internet.

4.3.1 Login WEB GUI

Step 1 Run a Internet Explorer and visit “<http://192.168.8.1/>”, to enter identity page.

Figure 4-15 User identity page



Step 2 User should use default user name and password when log in for the first time:

User name: admin

Password: admin

---END

5 Router config

About this chapter

Chapter	Content
5.1 Overview	Enter H8922 3G/4G Router WEB GUI to config
5.2 Network config	Network config & function
5.3 Application	Advanced function of router like timing operation, link backup .etc.
5.4 Security	Security setting of H8922
5.5 Forward	NAT & DMZ setting
5.6 VPN	PPTP, L2TP, IPSec & GRE setting
5.7 System	Updating & maintain
5.8 Status	Router working status

5.1 Overview

H8922 3G/4G router adopts WEB GUI to config, all parameter can be modified by this GUI, and it is easy to understand.

5.2 Network config

Network connection config, including LAN, WAN, cellular network, Wi-Fi(optional), parameter switch, DHCP setting and so on.

5.2.1 LAN

LAN setting used to manage local area network PC which connect to H8922, make them could visit internet and the network segment connectivity normal.

- Step 1 Login H8922 WEB GUI.
- Step 2 Single click “Network > LAN”.

Figure 5-16 LAN window

- Step 3 LAN parameter.

Table 5-5 LAN Parameter instruction

Parameter	Details	Operation
Host name	router name	Manual input, Maximum length limited to 32 word type character
IP1~4	Divide sub-network, those sub-net could communicate	Manual input Format: A.B.C.D/Mask IP1 default: 192.168.8.1/24
Loopback address	Use for network test, e.g tunnel test, it won't shutdown with the lan interface closed	Ping IP address from peer of tunnel

- Step 4 Single click “save” icon, done.



After change the LAN IP, if page has no response anymore, please make sure your PC address is in the same network segment, or set a new IP to your PC to insure that.

---END

5.2.2 WAN

Wired connect to Internet by static IP, DHCP or PPPoE.

- Step 1 Login H8922 WEB GUI.
- Step 2 Single click “network > WAN”.

Figure 5-17 WAN window

- Step 3 WAN connection type.

Table 5-6 WAN connection type parameter instruction

Parameter	Details	Operation
Connection Type	WAN Connection Type	Dropdown List Selection: <ul style="list-style-type: none"> Static IP: Manual set WAN IP, if set static IP, need manual set gateway, DNS.etc. DHCP: DHCP get IP address PPPoE: PPPoE dial to get IP, usually you need connect to a ADSL modem
"Connection Type"select"Static IP"		
IP	Configure the static IP Format: A.B.C.D/Mask IP1 default: 192.168.10.1/24	Manual input
"Connection Type"select"DHCP"		
IP	get IP address from DHCP	Select DHCP

Parameter	Details	Operation
"Connection Type" select "PPPoE"		
Service Name	Configure PPPoE service name, which is usually used for identification and judgment between client and server, and is usually provided by the service side, while ADSL dial-up provided by your ISP	WORD type, up to 64 characters, not blank, please refer to parameters regulation format
Username/Password	PPPoE dial-up user name/password usually provided by the server	WORD type/CODE type, up to 64 characters, not blank, please refer to parameters regulation format
Advanced Settings	Advanced parameters used in special circumstances, usually don't recommend configurations, the parameters of the "advanced Settings" instructions, please refer to the related parameters in table 5-2	Single click "Display" icon show advanced settings parameters
Authentication (need match server end, default auto-negotiation)		
CHAP	Challenge-Handshake Authentication Protocol, a way to send real password when build ppp link, improved security	<ul style="list-style-type: none"> • Disable • Negotiation CHAP is prior to PAP
PAP	Password Authentication Protocol	<ul style="list-style-type: none"> • Disable • Negotiation
MS-CHAP	MS-CHAP MicrosoftChallenge-Handshake Authentication Protocol Based on MPPE	<ul style="list-style-type: none"> • Disable • Negotiation
MS2-CHAP	MS-CHAP second version	<ul style="list-style-type: none"> • Disable • Negotiation
EAP	PPP Extensible Authentication Protocol	<ul style="list-style-type: none"> • Disable • Negotiation
Compress (need match server end, default disable)		
Compression Control Protocol	Negotiate which compress control protocol used on PPP link	<ul style="list-style-type: none"> • Disable • Negotiation
Address/Control Compression	Whether compress IP address	<ul style="list-style-type: none"> • Disable • Negotiation

Parameter	Details	Operation
Protocol Field Compression	Whether compress IP address	<ul style="list-style-type: none"> • Disable • Negotiation
VJ TCP/IP Header Compress	Whether allow TCP/IP to communicate by compressing VJ	<ul style="list-style-type: none"> • Disable • Negotiation
Connection-ID Compression	Whether allow TCP/IP to communicate by compressing ID in the first	<ul style="list-style-type: none"> • Disable • Negotiation
More		
Debug	Enable PPP dialing log, default value is enable, in order to check more info about dialing, suggest no changing	<ul style="list-style-type: none"> • Disable • Negotiation
Peer's DNS	Auto get peer DNS when PPP dialing. DNS is necessary if want visit domain name. In order to forbid LAN pc visit domain name, you may disable it	<ul style="list-style-type: none"> • Disable • Negotiation
LCP interval/Retry	After PPP dialing succeed, LCP is needed to keep PPP link alive. Also it could used to quickly spot network interrupt and reconnect	Value area : 1~512 Unit: second Default value: 30/5
MTU	the number of bytes of the maximum transfer unit by PPP interface, sometimes financial data has request on this	Value area : 128 ~ 16364 byte
MRU	the number of bytes of the maximum receive unit by PPP interface, sometimes financial data has request on this	Value area : 128 ~ 16364 byte
Local IP	Set the local IP address when PPP dialing, need ISP support	A.B.C.D, Example: 10.10.10.1
Remote IP	Set the remote IP address when PPP dialing, need ISP support	A.B.C.D, Example: 10.10.10.254
Professional	<ul style="list-style-type: none"> • nompppe • mppe required • mppe stateless • nodeflate • nobsdcomp • default-asncmap 	Do not suggest modify, please contact us for help if necessary

Step 4 Single click “save” icon.

---END

5.2.3 Modem

H8922 3G/4G Router core function, connect Internet by cellular modem, H8922 3G/4G Router support single modem single SIM, single modem dual SIM, dual modem dual SIM, those three working type provide internet connection to customers. Usually 3G network bandwidth is 1~5Mbps, 3.5G up to 20Mbps and LTE up to 100Mbps.

- Step 1 Login H8922 WEB GUI.
- Step 2 Single click “network > Modem”.

Figure 5-18 Modem window

modem1					
Interface Name	APN	Service Code	Username	Simcard	Operation
0	----	----	card	----	<input type="button" value="Mod"/> <input type="button" value="Del"/> <input type="button" value="En"/> <input type="button" value="Dis"/>

modem2					
Interface Name	APN	Service Code	Username	Simcard	Operation
2	----	----	card	----	<input type="button" value="Mod"/> <input type="button" value="Del"/> <input type="button" value="En"/> <input type="button" value="Dis"/>

Add Refresh

- Step 3 Operation:

- add
 1. Single click “add”, window shows like below.

Figure 5-19 Modem page

The screenshot shows the 'Modem' configuration page. At the top, there are two buttons: 'Enable' (gray) and 'Disable' (blue). Below this is a section titled 'Basic Settings' containing the following fields:

- Interface Name: Text input field, note: * Max length is 12
- Module Type: Dropdown menu set to 'modem'
- APN: Text input field, note: Max length is 64
- Service Code: Text input field, note: Max length is 64
- Username: Text input field, note: Max length is 64
- Password: Text input field, note: Max length is 64
- Network Type: Dropdown menu set to 'auto'
- Advanced Settings: A blue 'Display' button.

At the bottom of the page are two buttons: 'Save' (gray) and 'Return' (blue).

2. Input suitable parameter.

Table 5-7 “Modem” Parameter instruction

Parameter	Details	Operation
Auto-dialup	Auto-dialup current modem, if all modem auto-dialup disabled, router will not auto-dialup	<ul style="list-style-type: none"> • Enable • Disable
Module type	If your router has dual cellular module inside, you could choose which module to use here.	Dropdown List <ul style="list-style-type: none"> • modem • modem2 • If your router has only one module, no such option.
Interface Name	Interface name, to identify this interface	WORD type, up to 12 characters
APN	APN, provided by local ISP, usually CDMA/EVDO network do not need this parameter	WORD type, up to 64 bytes
Service code	Usually *99***1#, CDMA/EVDO: #777	CODE type, up to 64 bytes
Username/Password	Provided by ISP	WORD type/CODE type, up to 64 bytes
SIM	Only Single module dual SIM router has	<ul style="list-style-type: none"> • SIM1 • SIM2

Parameter	Details	Operation
	this option, used to select SIM card	
Network type	Network type force to 2.5G or 3G/4G	<p>Dropdown List</p> <p>WCDMA:</p> <ul style="list-style-type: none"> • auto • wcdma • edge <p>EVDO:</p> <ul style="list-style-type: none"> • auto • evdo • cdma <p>LTE, HSPA+ module force 3G means 3G/4G auto, AUTO means 2.5G/3G/4G auto</p>
Advance Setting	PPP process advanced parameter, do not suggest to modify the setting. If necessary, contact us for support	Single click to show advanced setting
Authentication (need match server end, default auto-negotiation)		
CHAP	Challenge-Handshake Authentication Protocol, a way to send real password when build ppp link, improved security	<ul style="list-style-type: none"> • Disable • Negotiation <p>CHAP is prior to PAP</p>
PAP	Password Authentication Protocol	<ul style="list-style-type: none"> • Disable • Negotiation
MS-CHAP	MS-CHAP MicrosoftChallenge-Handshake Authentication Protocol Based on MPPE	<ul style="list-style-type: none"> • Disable • Negotiation
MS2-CHAP	MS-CHAP second version	<ul style="list-style-type: none"> • Disable • Negotiation
EAP	PPP Extensible Authentication Protocol	<ul style="list-style-type: none"> • Disable • Negotiation
Compress (need match server end, default disable)		
Compression Control Protocol	Negotiate which compress control protocol used on PPP link	<ul style="list-style-type: none"> • Disable • Negotiation
Address/Control Compression	Whether compress IP address	<ul style="list-style-type: none"> • Disable • Negotiation
Protocol Field Compression	Whether compress IP address	<ul style="list-style-type: none"> • Disable • Negotiation
VJ TCP/IP Header Compress	Whether allow TCP/IP to communicate by compressing VJ	<ul style="list-style-type: none"> • Disable • Negotiation
Connection-ID	Whether allow TCP/IP to communicate	<ul style="list-style-type: none"> • Disable • Negotiation

Parameter	Details	Operation
Compression	by compressing ID in the first	
More		
Debug	Enable PPP dialing log, default value is enable, in order to check more info about dialing, suggest no changing	<ul style="list-style-type: none"> • Disable • Negotiation
Peer's DNS	Auto get peer DNS when PPP dialing. DNS is necessary if want visit domain name. In order to forbid LAN pc visit domain name, you may disable it	<ul style="list-style-type: none"> • Disable • Negotiation
LCP interval/Retry	After PPP dialing succeed, LCP is needed to keep PPP link alive. Also it could used to quickly spot network interrupt and reconnect	<p>Value area : 1~512 Unit: second Default value: 30/5</p>
MTU	the number of bytes of the maximum transfer unit by PPP interface, sometimes financial data has request on this	<p>Value area : 128 ~ 16364 byte</p>
MRU	the number of bytes of the maximum receive unit by PPP interface, sometimes financial data has request on this	<p>Value area : 128 ~ 16364 byte</p>
Local IP	Set the local IP address when PPP dialing, need ISP support	A.B.C.D, Example: 10.10.10.1
Remote IP	Set the remote IP address when PPP dialing, need ISP support	A.B.C.D, Example: 10.10.10.254
Professional	<ul style="list-style-type: none"> • nomppe • mppe required • mppe stateless • nodeflate • nobsdcomp • default-asyncmap 	Do not suggest modify, please contact us for help if necessary

Figure 5-20 Single module single SIM/dual module dual SIM

The screenshot shows the 'Basic Settings' configuration page. At the top, there is an 'Auto-Dialup' section with 'Enable' and 'Disable' buttons. Below this is the 'Basic Settings' section, which includes fields for Interface Name (set to '0'), Module Type (set to 'modem'), APN, Service Code, Username (set to 'card'), Password (set to '****'), Network Type (set to 'auto'), and an 'Advanced Settings' button. At the bottom are 'Save' and 'Return' buttons.

Figure 5-21 Single module dual SIM

The screenshot shows the 'Basic Settings' configuration page. At the top, there is an 'Auto-Dialup' section with 'Enable' and 'Disable' buttons. Below this is the 'Basic Settings' section, which includes fields for Interface Name (set to '0'), APN, Service Code, Username (set to 'card'), Password (set to '****'), PIN, Network Type (set to 'auto'), and a 'Simcard' section. In the 'Simcard' section, the 'SIM1' radio button is selected. Below this is an 'Advanced Settings' button. At the bottom are 'Save' and 'Return' buttons.

Figure 5-22 Advanced setting

Authentication	
CHAP	<input checked="" type="radio"/> Negotiation <input type="radio"/> Disable
PAP	<input checked="" type="radio"/> Negotiation <input type="radio"/> Disable
MS-CHAP	<input checked="" type="radio"/> Negotiation <input type="radio"/> Disable
MS2-CHAP	<input checked="" type="radio"/> Negotiation <input type="radio"/> Disable
EAP	<input checked="" type="radio"/> Negotiation <input type="radio"/> Disable
Compress	
Compression Control Protocol	<input type="radio"/> Require <input checked="" type="radio"/> Disable
Address/Control Compression	<input type="radio"/> Require <input checked="" type="radio"/> Disable
Protocol Field Compression	<input type="radio"/> Require <input checked="" type="radio"/> Disable
VJ TCP/IP Header Compress	<input type="radio"/> Require <input checked="" type="radio"/> Disable
Connection-ID Compression	<input type="radio"/> Require <input checked="" type="radio"/> Disable
More	
Debug	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Peer's DNS	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
LCP Interval	<input type="text" value="30"/> 1-512 s
LCP Retry	<input type="text" value="5"/> 1-512 times
MTU	<input type="text"/> 128-16384 B
MRU	<input type="text"/> 128-16384 B
Local IP	<input type="text"/> eg. 192.168.8.1
Remote IP	<input type="text"/> eg. 192.168.8.254
Professional	
nomppe: Disable Microsoft Point to Point Encryption. mppe required: Enable Stateful Microsoft Point to Point Encryption. mppe stateless: Enable Stateless Microsoft Point to Point Encryption. nodeflate: Disable Deflate compression entirely. nobsdcomp: Disables BSD-Compress compression. default-asynccmap: Disable asyncmap negotiation.	
<input type="button" value="Save"/> <input type="button" value="Return"/>	

3. Single click “save” icon to finish.



NOTE

Grey icon means enabled.

---END

5.2.4 WLAN

H8922 3G/4G Router provides WLAN AP, Station Client, Repeater three functions, through AP function, H8922 3G/4G Router can provide wireless LAN hotspots; through Station client function, it allows H8922 3G/4G Router access to other AP devices, such H8922 3G/4G Router downlink machine can access the Internet via the AP connection; Repeater functionality can be other AP WLAN signal amplification device, to achieve WLAN signal repeater, so the clients far away from the AP WLAN can access the AP.

- Step 1 Login H8922 WEB GUI.
- Step 2 Single click “Network > WLAN”.
- Step 3 Open “WLAN” tag, when you select a different VLAN mode (AP, Station, Repeater), respectively, display the page shown in Figure 5-19, Figure 5-20, Figure 5-21. When the WLAN mode select Station and Repeater, need to scan the surrounding AP, an AP access to select, shown in Figure 5-22.

Figure 5-23 AP mode configure interface

Basic Settings	
SSID	admin * Max length is 32
Wireless Mode	ap
Network Mode	bgn
Channel	auto
Bandwidth	20mhz
AP Isolate	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
Broadcast Status	<input checked="" type="radio"/> Enable <input type="radio"/> Disable

Encryption Settings	
Security Mode	wep
Encryption	5 bits ascii
WEP Shared Key	admin *

Figure 5-24 Station mode configure interface

The screenshot shows the configuration interface for Station mode. At the top, there is a navigation bar with tabs: LAN, WAN, WLAN, Modem, Parameter Select, Network Type, Link Backup, and DHCP Server. The WLAN tab is selected.

WLAN Status: Includes 'Enable' and 'Disable' buttons.

Basic Settings:

- SSID: admin * Max length is 32
- Wireless Mode: station Scan
- Network Mode: bgn
- IP Distribution: dhcp

Encryption Settings:

- Security Mode: wep
- WEP Shared Key: admin *

At the bottom are 'Save' and 'Refresh' buttons.

Figure 5-25 Repeater mode configure interface

The screenshot shows the configuration interface for Repeater mode. The navigation bar is identical to Figure 5-24.

WLAN Status: Includes 'Enable' and 'Disable' buttons.

Basic Settings:

- SSID: admin * Max length is 32
- Wireless Mode: repeater Scan
- Network Mode: bgn
- BSSID: (empty field) * eg. 00:1A:4D:34:B1:8E
- Channel: auto
- AP Isolate: Enable Disable

Encryption Settings:

- Security Mode: wep
- WEP Shared Key: admin *

At the bottom are 'Save' and 'Refresh' buttons.

Figure 5-26 Station/Repeater scan signal interface

Access Points									
ID	BSSID	SSID	Channel	Quality	Bit Rates	Authentication	Encrypt	Operation	
0	5C:0E:8B:92:18:82	CMCC-AUTO	3	-88	12	wpa2	tkip	Connect	
1	60:C5:A8:00:37:00	9797168.com	1	-82	12	open	none	Connect	
2	D6:CA:6D:A4:D2:E2	HDWiFi	5	-88	12	wpa2	aes	Connect	

[Return](#) [Refresh](#)

Step 4 “WLAN” configure parameter instruction, parameter instruction as Table 5-4.

Table 5-8 WLAN parameter instruction

Parameter	Details	Operation
WLAN Status	Enable or disable WLAN feature	Dropdown List • Enable • Disable
Basic Setting		
SSID	WLAN server identity	WORD type, max to 32Bytes
Wireless Mode	WLAN work mode, support ap/station/repeater	Dropdown List • ap • station • repeater
Network Mode	WLAN network mode, different network models are quite different transmission rates, default bgn mixed mode. When operating mode is selected AP, the AP needs to manually set the network mode; When working mode selection station or repeater, AP network mode for the selected network mode, can not be modified manually.	Dropdown List • n represents the network rate is 150Mbps • bg represents the network rate is 11Mbps,54Mbps(Auto- Negotiation) • bgn can support 11Mbps, 54Mbps、150Mbps mixed mode, (auto adapt according to the client)
Channel	WLAN work channel, configure according to the specific needs of the network environment, the default value is auto.	Dropdown List • auto • 1~13 auto shows when there is no interference, the default channel is 6, when the same channel interference occur, it can

Parameter	Details	Operation
		automatically jump out interfere to work with the smaller channel
Bandwith	Bandwith configure when WLAN work at 802.11n	Dropdown List • 20MHz • 40MHz 40MHz represents highspeed mode
AP Isolate	AP isolate the WLAN client, so the WLAN client can not access each other	Dropdown List • Enable • Disable
Broadcast Status	Used to configure the WLAN SSID is broadcasted so that clients can search the SSID, usually do not want other people to search and disable WLAN function, disable it means hidden SSID function in a network environment, users want to connect, you need to manually add the SSID	Dropdown List • Enable • Disable
IP Distribution (when Wireless Mode is station)	The router is used as station, and the router can get the IP address when it is connected to AP	Dropdown List • dhcp: get IP address from DHCP • static: manually set IP address
IP (when Wireless Mode is station)	The router get an IP in correspondence with AP when it is station	Manual input Format: A.B.C.D/Mask
BSSID (when Wireless Mode is repeater)	MAC which the router select AP	WORD type MAC format: XX:XX:XX:XX:XX:XX You can manually set MAC depending on the selected AP
WLAN Encryption		
Security Mode	Configure the WLAN encryption, when encrypted authentication is not required, it can disable. WEP encryption is relatively easy to crack, we recommend using WPA encryption	Dropdown List • wep • disable • wpa • wpa2
WEP Encryption (Wired Equivalent Privacy)		
Encryption	WLAN password format • 5 bits ASCII • 13 bits ASCII • 10 bits hex digits • 26 bits hex digits	Dropdown List

Parameter	Details	Operation
WEP shared key	Password connected to WLAN	Configure according to the previous "Encryption" result
wpa/wpa2 (WiFi Protected Access)		
Algorithms	Encryption algorithms <ul style="list-style-type: none">• tkip• aes	Dropdown List
WPA Share Key	WLAN encryption key, used to connect the specified SSID	WORD or Number type, refer to "Parameter Specification Table"
WPA Renewal Interval	WLAN client verification interval; If authentication passes, it continues to be a WLAN connection, if authentication fails, disconnect the WLAN connection	Value area: 120-86400 Units: Seconds


NOTE

When the working mode select station or repeater, H8922 Router will automatically match according to the selected AP and the corresponding encryption algorithm (to keep consistent with AP encryption); shared key update interval is required to fill in the connections of AP key and interval.

--END

5.2.5 Parameter select (Recommend to Single module dual SIM version)

Router parameter select function is used for multi-function switch, like VPN parameter switch, SIM parameter switch, multi-server switch .etc. You could pre-config several network parameter and switch between them, to achieve multiple Telecom operator backup. This function also could switch VPN setting, for example, when modem 1 online it connects to VPN 1, modem 2 online it connects to VPN server, they cannot connect at the same time because of conflict, by this function you could easily switch when network failure.

- Step 1 Login H8922 WEB GUI.
- Step 2 Single click "Network > parameter select".

Figure 5-27 parameter select

Rule Name	Interval	Retry Times	Running Timeout	Operation			
1	60	3	----	Mod	Del	Eri	Dis
2	60	3	----	Mod	Del	Eri	Dis

Step 3 Add, modify, del, enable and disable the parameter select rule.

- add

Figure 5-28 add rule

Basic Settings

Rule Name	<input type="text"/>	* 0-9
Interval	<input type="text" value="60"/>	* 1-512 s
Retry Times	<input type="text" value="3"/>	* 1-512
Running Timeout	<input type="text"/>	1-65535 s

Select an interface to check

Interface Name	<input type="text" value="modem 0"/>
Check Method	<input type="text" value="state"/>
<input type="button" value="Add"/>	

Table 5-9 Parameter instruction

Parameter	Details	Operation
Status	For enabled rule: Only one rule is running at one time, when it check	<ul style="list-style-type: none"> • Enable • Disable

Parameter	Details	Operation
	failed, next rule start running For disabled rule: all related interface also disabled	
Basic settings		
Rule name	Name value decided running order	Value area : [0,9]
Interval/Retry Times	Check interval and retry time, if all check failed, switch to next rule	Value area : 1~512 Units: seconds/time Default: 60/3
Running timeout	Not available for rule 0 This parameter restrict current rule running time, when timeout, switch to rule0, if do not set, switch to next rule	Value area : 1~65535 Units: seconds
Select a interface to check		
Interface name	Set related modem interface	Dropdown List to choose, current available option will show below
Check method	If state, router will check link state If ICMP, router will ping the ICMP IP address to check	Dropdown List • state • icmp



This function is control how the router online & offline, and use which modem to online. Please notice timing task is execute a operation and keep the status, but parameter select only execute a operation. So they do not conflict. But Link backup function may conflict with parameter select function , if you set both, final running result may not as you presume.

---END

Connection type

- Step 1 Login H8922 WEB GUI.
- Step 2 Single click “Network > Connection type”.

Figure 5-29 Connection type window

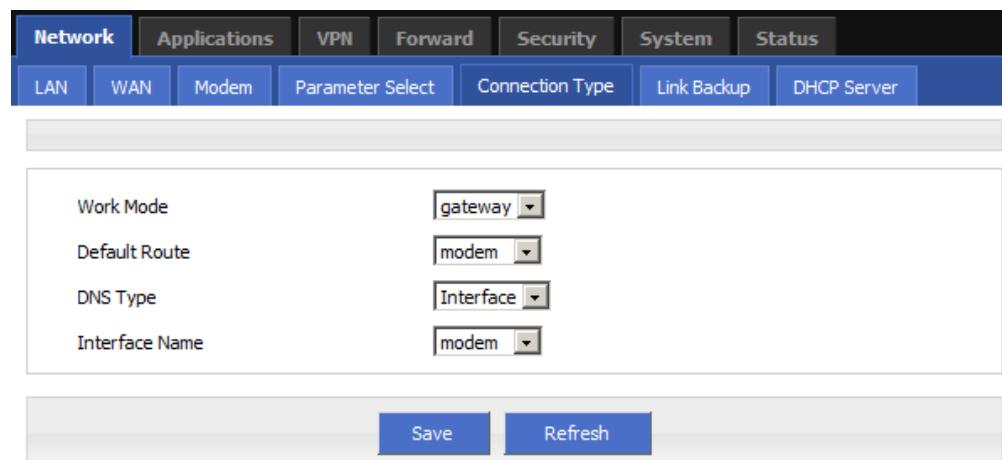


Table 5-10 Connection type Parameter instruction

Parameter	Details	Operation
Work mode	Gateway: IP data transfer with MASQ Router: all IP data just transfer, no MASQ Default Gateway, do not suggest to change	Dropdown List • gateway • route
Default route	Default route	Dropdown List
Gateway	If default route is wan static IP, need specify gateway and DNS	Example: 192.168.10.254
DNS type	If Interface, will get DNS automatically	Dropdown List • interface • custom
DNS1/DNS2	Manual set DNS	Example: 8.8.8.8
Interface name	Router will get DNS address from this interface	Dropdown List • modem • modem2 • eth0

Step 3 Single click “save” icon.

---END

5.2.6 Link Backup

This function used to set how to backup network among modem1, modem2, and WAN port, to secure network availability.

There are hot backup and cold backup, hot backup means the backup link will always connected, so switch time is less, but cost extra flow fee.

Step 1 Login H8922 WEB GUI.

Step 2 Single click “network > Link Backup”.

Figure 5-30 Link Backup

Table 5-11 Link Backup Parameter

Parameter	Details	Operation
Status	Enable or Disable Link Backup feature	<ul style="list-style-type: none"> • Enable • Disable
Rule Name	Link Backup rule name identification Note: 0 can act as chain link or backup link, 1-9 only can act as backup link 1-9 can take the priority according to the number, the smaller the number the greater the priority	Value area: 0-9
Running Mode	Link operate mode include: main: Link operate mode is main link backup: Link operate mode is backup link	Dropdown List <ul style="list-style-type: none"> • main • backup
Backup Mode	Backup mode include: cold and hot Hot refers to the corresponding link	Dropdown List <ul style="list-style-type: none"> • cold • hot

Parameter	Details	Operation
	treatment enabled, the advantage of hot backup is switching fast, deficiency is when the link online will increase the cost of network overhead and charges. Cold refers to only the current working link interface is enabled. In other non-work link interface in the offline state	
Running Timeout	If the current link is main link, shows the main link stability time if the current link is backup link, shows the shortest working time Note: Running timeout is only suitable for switching between master and slave	Value area:1-65535 Units: seconds
Interface Name	Interface used for link switching	Dropdown List • modem 0 • modem 1 • eth1 • eth0
Check IP or Domain	Detection by ping packets IP address or domain name, if not the general principles means the failed test	WORD type, up to 64 characters, please refer to parameters regulation format
Normal Interval/Retry Times	Normal interval link test and the maximum number failed link test, the largest number of failure to retry the link	Value area:1-65535 Units: seconds/times

Step 3 Single click “save” icon.

---END

5.2.7 DHCP Service

DHCP(Dynamic Host Configuration Protocol) is a LAN network protocol, enable the DHCP function, a function automatically can obtain the dynamic IP.

Step 1 Login H8922 WEB GUI.

Step 2 Single click “Network > DHCP Server”.

Figure 5-31 DHCP

DHCP Server

Basic Settings

IP Pool	<input type="text" value="br0"/>
Gateway Type	<input type="text" value="default"/>
DNS Type	<input type="text" value="default"/>
Lease Time	<input type="text" value="3600"/> * 120-86400 s

IP	MAC	Operation
<input type="text"/>	<input type="text"/>	<input type="button" value="Add"/>

Step 3 Configure DHCP parameter.

DHCP parameter instructions as Table 5-8.

Table 5-12 DHCP Parameter

Parameter	Details	Operation
DHCP Server	Enable or Disable DHCP feature	<ul style="list-style-type: none"> • Enable • Disable
Basic Settings (DHCP is not recommended configure in the case of no special network requirement)		
IP Pool	The DHCP client can get the scope of IP address. When selecting interface represents the interface of network segment. This option is usually the need to specify a machine configuration can be assigned address range, for example: only hope at most four machine can automatically obtain the IP	Dropdown List <ul style="list-style-type: none"> • br0 • custom
Start IP	When IP pool select custom configuration, configure the DHCP pool	Manual input

Parameter	Details	Operation
	start IP address	Format: A.B.C.D/Mask Example: 192.168.8.2
End IP	When IP pool select custom configuration, configure the DHCP pool end IP address	Manual input Format: A.B.C.D/Mask Example: 192.168.8.254
Gateway Type	DHCP client access gateway IP source, divided into default, br0, eth0, custom four categories, associated interface, the interface IP assigned to the DHCP client as a gateway	Dropdown List Default value: default
DNS Type	DHCP client access to the DNS IP source, has a default, modem, modem2, eth0, br0, custom and so on, generally do not recommend to modify the configuration, especially under the dual mode application scenario configuration is not recommended	Dropdown List <ul style="list-style-type: none"> • default • modem • modem2 • eth0 • br0 • custom Configuring for the default is based on DNS address which is allocated by the router itself
Lease Time	After the DHCP client obtain an IP on IP lease time, the client usually renegotiate obtain an IP address lease time in more than half the time. IP lease time is mainly used to release idle IP to avoid that IP address resources are also occupied after the DHCP client shutdown	Value area: 120-86400 Units: seconds Default value: 3600
IP, MAC binding is used to assign a fixed MAC within the specified range of IP addresses		
IP	Paired with the specified MAC, when a DHCP client which MAC is bound send a DHCP request, the IP address associated with the MAC address binding assigned to it. The IP address assigned even if it has not been occupied and not assigned to other MAC addresses	Manual input Format: A.B.C.D/Mask Example: 192.168.8.2
MAC	Configure DHCP to obtain an IP need to specify the DHCP client's MAC address	WORD Type MAC Format Example: 00:1A:4D:34:B1:8E

---END

5.3 Application program configuration

Based on years of customers experience for different applications, besides SNMP, DDNS, H8922 3G/4G router has developed many functions for wireless network equipment, such as ICMP check, interface flow check function, M2M terminal management function, task management function and waking on demand function.

5.3.1 ICMP check

There is fake link (can get IP after dialing, but cannot link to destination address). Usually LCP is used to avoid this. Besides LCP, H8922 3G/4G router can use another more reliable checking way ICMP which check the link by PING. When abnormal link is checked, the preset action will be executed to recover the link and systems quickly. Initially ICMP is to check wireless link, and now it can be used to check VPN link and supports simultaneous check in different rules. It supports maximum 10 ICMP check rules.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “applications > ICMP Check”.

Open “ICMP Check” tab.

Figure 5-32 ICMP Check tab

Rule Name	Destination Address	Destination Backup	Timeout Action	Operation
2	www.goog...	8.8.8.2	modem-reset	Mod Del En Dis
1	192.168.1.1	8.8.8.3	reboot	Mod Del En Dis

Step 3 “Add”, “Modify”, “Delete”, “Enable” “Disable” the function of “ICMP Check”.

- Add

Figure 5-33 ICMP adding page

Basic Settings

Rule Name	<input type="text"/> * Max length is 12
Destination Address	<input type="text"/> * Max length is 64
Destination Backup	<input type="text"/> Max length is 64
Retry Times	<input type="text"/> * 1-65535
Normal Interval	<input type="text"/> * 1-65535 s
Source Type	none <input type="button"/>
Failed Interval	<input type="text"/> * 1-65535 s
Timeout Action	modem-reset <input type="button"/>

Buttons: Save, Return

2. Configure the ICMP check parameter.

Table 5-13 ICMP check rules Parameter instruction

Parameter	Details	Operation
ICMP check service	To enable or disable ICMP check rules, multiple rules can be used simultaneously, and one specific rule can be disabled	Button • Enable • Disable
Basic Config		
Rule Name	ICMP Check rule name, just to distinguish different rules	WORD type, max 12 bytes
Destination address	Destination address of ICMP check, can be domain name and also can be IP address. If domain name, DNS of the router shall be configured correctly	WORD type, max 64 bytes
Destination backup	A backup destination address of ICMP check, if “destination address” cannot be linked by ICMP check, the “destination backup” address will be checked, if still cannot be linked, the router will recognize ICMP check fails	WORD type, max 64 bytes

Parameter	Details	Operation
Retry times/normal interval	Check time interval and max check failure times when link is OK, if check failure times reaches the max times, then “timeout action” will be executed, e.g “modem reset”	Value area : 1~65535 Unit: second/time
Source Interface	Router sends an ICMP detected packet's source address	Dropdown List options <ul style="list-style-type: none"> • br0 • modem • modem2
Timeout action	An action when check failure times reach max failure times. Can be modem-reset, reboot, custom	Dropdown List options <ul style="list-style-type: none"> • modem-reset: modem redials • modem2-reset: modem2 redials • reboot: router reboots • custom: customized action
Run commands	If “Timeout action” is “custom”, this shall be configured. Commands are BGO operation. It is not suggested to use, if need, pls contact our technical engineers	WORD type, max 64 bytes

3. Single click “save” to finish a ICMP check rule.



NOTE

If ICMP is normal, ICMP packet is sent at “normal interval”. When abnormal, packet will be sent continuously at “failed interval”. If “destination address” cannot be linked and checking times reach “retry times”, “destination backup” will be checked. If “destination address” can be linked in checking “destination backup”, “destination address” will be checked again. If “destination backup” cannot be linked and checking times reach “retry times”, “Timeout action” will be executed.

- Modify
- Delete
- Enable



NOTE

If already enabled, the button “EN” is gray.

- Disable



NOTE

If already disabled, the button “DIS” is gray

- Refresh

Click “refresh” to refresh the page.

---END

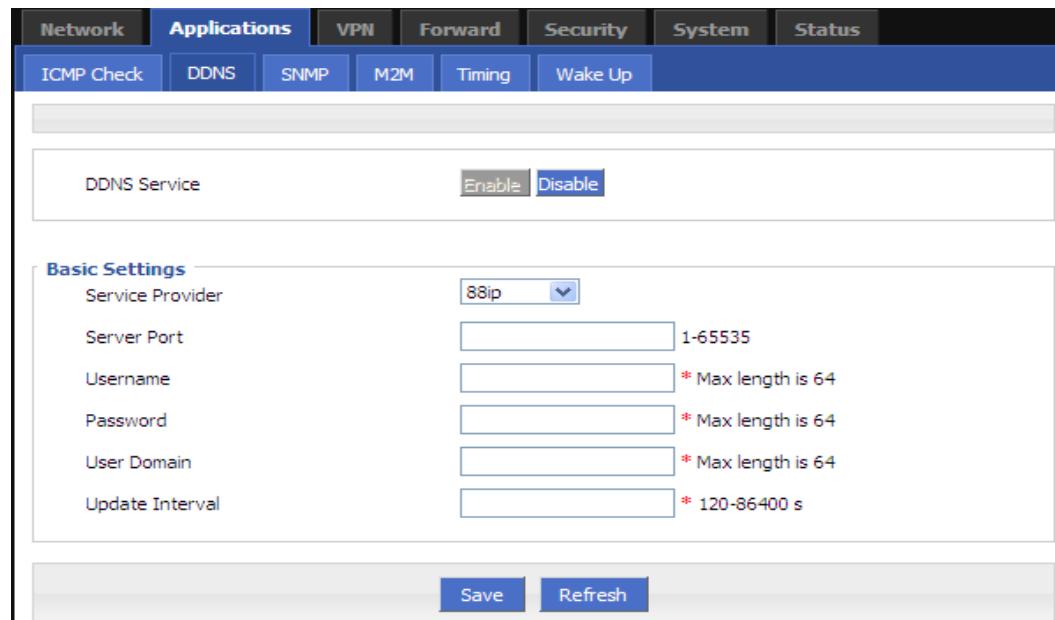
5.3.2 DDNS configuration

Network of SIM/UIM shall be a public address so that router can be visited for a DDNS.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Applications” > “DDNS”.

Figure 5-34 DDNS configuration



Step 3 Configure DDNS parameter.

Table 5-14 DDNS Parameter instruction

Parameter	Details	Operation
DDNS Service	Set whether enable DDNS service function	Button • Enable • Disable
Basic Config		
Service Provider	Select the DDNS service provider that router currently supports, don't support other providers	Dropdown List options • 3322 • 88ip • Dnsexit • Dyndns • Zoneedit • changeip • custom
Server IP or Domain	When “custom” in “service provider” is selected, “Server IP or Domain” will be configured. Default is standard DDNS protocol. for	WORD type, max 64 bytes

Parameter	Details	Operation
	customized protocol, please contact our engineer	
Server Port	Set the port number of the DDNS server provided by the service provider. The default port number is 80	Value area: 1~65535 If empty, it means 80 port
User name/Password	Set user name/password of the DDNS service registered in the service provider	Normal WORD type/CODE type, max 64 bytes
User Domain	Set the domain of the DDNS service provided by the service provider	Normal WORD type, max 64 bytes
Update Interval	Set the interval of the DDNS client obtains new IP, suggest 240s or above	Value area: 120~86400 Unit: seconds

Step 4 Click “save”to complete DDNS configuration



NOTE

DDNS in China: 88IP (www.88ip.net), 3322 (www.3322.org)
 DDNS outside of China: DNSEXIT (www.dnsexit.com), ZONEEDIT(www.zoneedit.com),
 CHANGEIP(www.changeip.com), DYNDNS(www.members.dyndns.org)
 After router reboots, IP address which SIM/UIM gets from ISPs will change. If user uses DDNS in remote login, no matter the IP address changes, he can Log-on the router.

---END

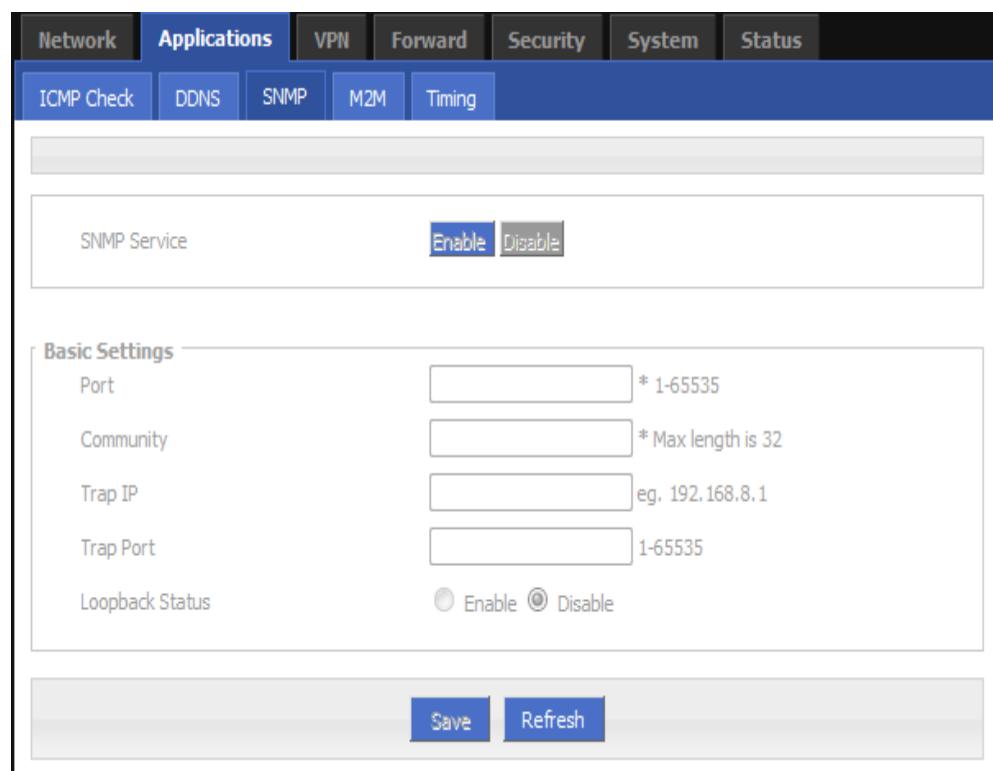
5.3.3 SNMP configuration

SNMP (Simple Network Management Protocol) can monitor routers remotely and get to know the status of routers (Support interface status check, like VPN, modem etc. MIB of our company shall be used).

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Applications > SNMP” to open the “SNMP” tab.

Figure 5-35 SNMP configuration



Step 3 Configure SNMP parameter.

Table 5-15 SNMP Parameter instruction

Parameter	Details	Operation
SNMP service	To enable or disable SNMP service	Options: • Enable • Diable
Basic Config		
Port	SNMP port, suggest to be default port161	Value area: 1~65535 Default: 161
Community	Community Password of SNMP client to router SNMP, Used for identification	WORD type, max 16 bytes
Trap IP	Link-state router report server address	Manual input Format: A.B.C.D/Mask
Trap Port	Link-state router report server address's port	Value area: 1~65535 Default: 162
Loopback Status	Match with "LAN" page loopback address, in the "Loopback Status" to "Enable", means loopback address	Options: • Enable • Diable

Parameter	Details	Operation
	configuration successfully, the router reported Trap IP packet source address is the loopback address, If the "Loopback Status" to "Disabled" means router IP packet source address for the LAN port address	

Step 4 Single click “save” icon to finish SNMP configuration.



NOTE

MIB for SNMP can be downloaded from our website, if necessary, please contact our technical engineers.

---END

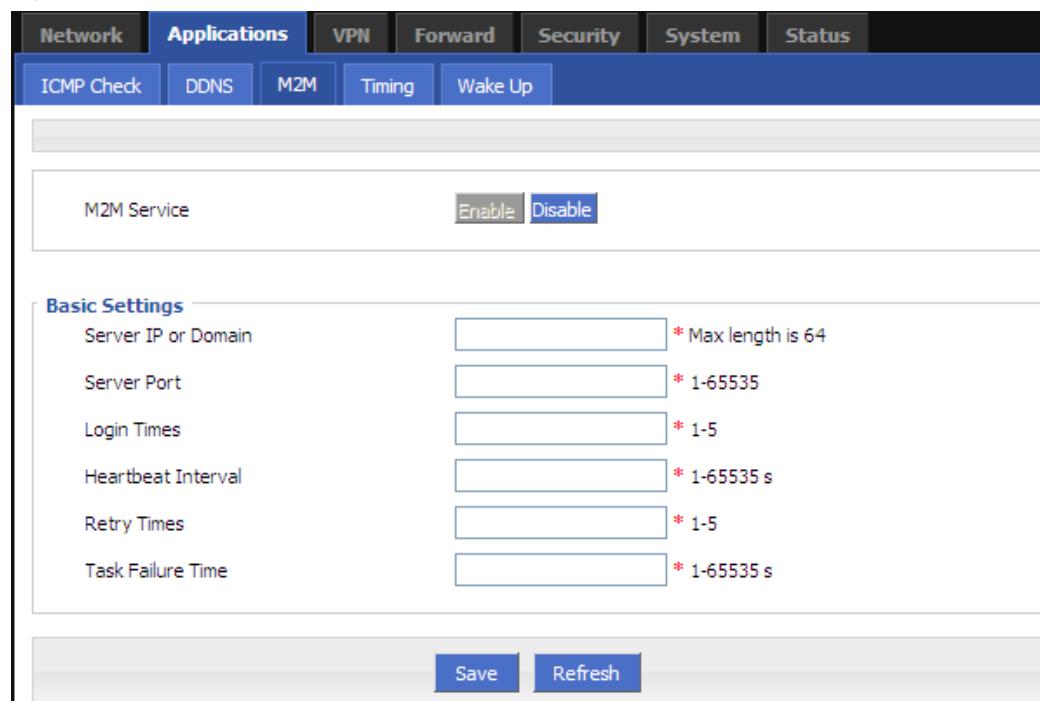
5.3.4 M2M configuration

H8922 3G/4G router has embedded a WMMP (Wireless Machine-to-Machine Protocol) protocol to realize communication with M2M (Machine-to-Machine) platform which can remotely monitor and manage the routers and its network, e.g. visit the router, patch upgrading, firmware upgrading, parameter configuration, monitor the network strength, time delay, flow. Its configuration is as follows:

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Applications > M2M” to open M2M configuration tab.

Figure 5-36 M2M configuration



Step 3 Configure M2M parameter .

Parameter instruction is shown.

Table 5-16 M2M Parameter instruction

Parameter	Details	Operation
M2M service	To enable or disable M2M function. This function shall be used with our M2M platform	Button • Enable • Disable
Basic Config		
Server IP or Domain	Set the server IP or domain of M2M platform	Normal WORD type, max 64 bytes
Server Port	WMMP port No, shall be the same with Port No of M2M platform server	Value area: 1~65535
Login Times	Max retry times of router to login M2M platform. If login times reach max times, the router will reboot, M2M will initialize and login again	Value area: 1~5 Unit: times
Heartbeat Interval	Time interval to send heartbeat which maintain the link with M2M platform server. The heartbeat includes the network status info which will update the network info of the M2M platform	Value area: 1~65535 Unit: seconds
Retry Times	There is a retry mechanism for package	Value area: 1~5

Parameter	Details	Operation
	exchange between router and M2M platform. When exchange times reach retry times, router will judge the exchange fails and usually no operation will be made	Unit: seconds
Task Failure Time	The time to judge an exchange fails, if an exchange uses time which exceeds the “task failure time”, router will judge the exchange fails and will retry to send the exchange	Value area: 1~65535 Unit: seconds

Step 4 Single click “save” icon to finish the configuration.

---END

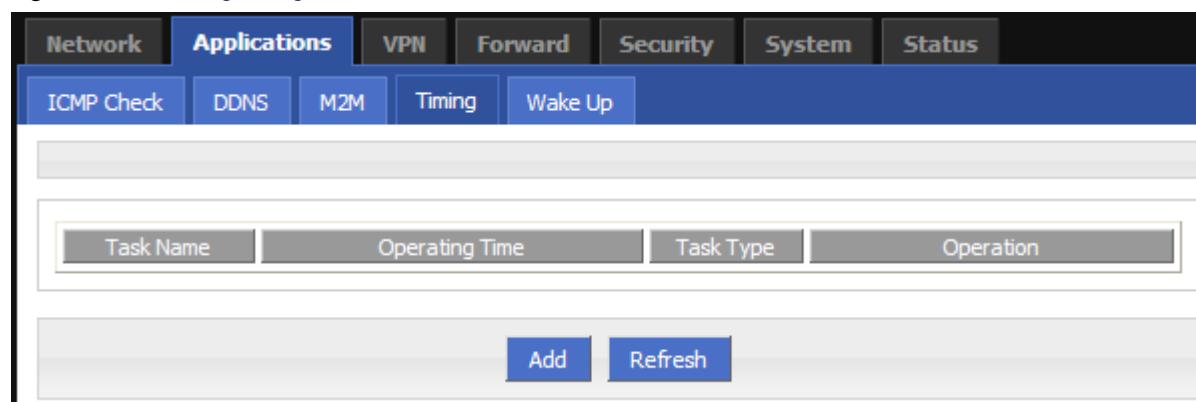
5.3.5 Timing configuration

This application is to control the online time of the router to better manage network and save 3G/4G flow. H8922 can add several online period as per the user’s requirement (e.g. hours of some day). in addition, this application can support to begin some tasks at a time point (e.g redial or reboot at 00:00). Max 10 tasks.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Applications > M2M” to open M2M configuration tab.

Figure 5-37 Timing configuration



Step 3 To add a timing task, please click “Add”.

Figure 5-38 To add timing task

Basic Settings

Task Name	<input type="text"/> * Max length is 12
Task Type	custom
Schedule	<input type="text"/> * Max length is 64

Set Time

Time Type	range
Clock	<input type="text"/> : <input type="text"/> - <input type="text"/> : <input type="text"/> eg. 00:00-23:59
Day	<input type="text"/> - <input type="text"/> eg. 01-31
Week	<input type="text"/> - <input type="text"/> eg. 1-7

Buttons: Save, Return

Step 4 Configure timing task parameter.

Table 5-17 Timing task parameter instruction

Parameter	Details	Operation
Status	To enable or disable a timing task. Some task shall be enabled together with NTP	options • Enable • Disable
Basic Config		
Task name	Name of a timing task	Max 12 digits
Task type	Task type has action task and status task. Action task is for time point or time interval, while status task is for time period (for “modem-online” and “modem2-online”), which means that the modem will be online (if down, modem will automatically redial) during the configured time period. Modem will be offline (no	Drop DownList options: • modem-online • modem2-online • reboot • custom if select “custom”, “schedule” will be shown to input command (can be dialup or other command). Max 64 bytes

Parameter	Details	Operation
	dialing) for other time	
Schedule	This is linux shell command. Usually suggested not to use it. In case of need, please contact our technical engineers	WORD type. Max 64 digits
Set time		
Time type	Range or interval for status task or action task	Dropdown List options: <ul style="list-style-type: none">• range• interval
When “time type” select “range”		
Clock	To input hour and minute. When beginning and end hour and minute are the same, it means a time point for action task	Value area: [00:00,23:59] Format: HH:mm-HH:mm
Day	Days in a month for task	Value area: [01,31] Format: XX-XX
Week	Days in a week for task. When “day” and “week” are both input, it means only if both conditions meet, the task will begin	Value area: [1,7] Format: X-X 1 for Monday
When “time type” select “Interval”		
Interval	Time interval for action task	Value area: 1~65535 Unit: minutes

Step 5 Single click “save” icon to finish “Timing” configuration

When “range” is selected, NTP shall be enabled . when “interval” is selected, no such requirement. For “NTP” configuration

---END

5.3.6 Wake up configuration

3G/4G fee is mostly based on flow. H8922 3G/4G router can get on/off line on demand. It supports on/offline or reboot triggered by voice, SMS or data. It supports max 10 cellphone Nos.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Applications > Wake up” to open “Wake up” tab.

Figure 5-39 Wake up configuration

Step 3 Configure “wake up” parameter.



After finish “basic setting” parameter, click “save” to save it in the flash memory.

Table 5-18 Wake up Parameter instruction

Parameter	Details	Operation
Wake up service	To enable or disable the service.	Options: • Enable • Disable
Add phone Number		
Phone Number	Phone No to trigger the router action. One phone No for one action of one modem.	WORD type. Max 32 digits.
Task type	Triggered action includes modem-up, modem-down, reboot.	Dropdown List options • modem-down

Parameter	Details	Operation
		<ul style="list-style-type: none"> • modem-up • modem2-down • modem2-up • reboot
Basic setting		
Wake up method	To configure actions triggered, it supports phone and data. If choose phone, please be sure that the SIM card has opened voice or SMS service. Usually recommend voice wakeup with high efficiency and don't need SMS charge.	Dropdown List options <ul style="list-style-type: none"> • phone/data • phone
Offline method	Support “timeout” and “idle”. “timeout” means router will get offline once time reaches the configured time commencing from online time. “idle” means if idle (no data transmission) time is as long as the configured time, the router will get offline.	Dropdown List options <ul style="list-style-type: none"> • timeout • idle
Online time	Online time of router, for “idle”, online time will recalculated if there is data transmission.	Value area : 0~86400 Unit: second
Data trigger	Configured as wakeup by data. When router receives data from external network, the modem will be triggered to be online, LAN data and broadcast data will not trigger actions. If configured as “phone&data”, either phone or data can trigger actions	Dropdown List options <ul style="list-style-type: none"> • modem-up • modem2-up • modem-all-up

Step 4 click “ADD” to add a new wake up rule.

After add a new rule, the rule will be shown on the bottom. To click “Del” to delete the rule.

**NOTE**

One phone number be set for actions of different modems, but cannot be set as different actions of one modem.

It's OK for either SIM of the two SIMs of H8922 3G/4G router to open SMS or voice function, no matter which slot to be installed.

“Data” will trigger only actions: modem-up/modem2-up/modem-all-up

If “online time” is set as 0, it means router will be always online. To get the router offline, pls choose actions to trigger offline.

“Online time” in “wake up” will affect other functions like SIM switch, network backup, task management. So when users set wakeup parameter, please note whether there is conflict with other factions.

Voice trigger: router will begin the action after 5 seconds of the sound “du”.

5.3.7 DTU configuration (Optional)

DTU (Data transfer Unit) is to transfer data for meters with RS232 interface from site to center through 3G/4G network. It support TCP/UDP Client/Server mode.

Step 1 Log-on WEB GUI of H8922 3G/4G routers.

Step 2 Click “Applications > DTU” to open “DTU” tab.

Figure 5-40 DTU configuration

Basic Settings	
Work Mode	<input type="button" value="Client"/>
Local Port	1-65535
Protocol	<input checked="" type="radio"/> TCP <input type="radio"/> UDP
Received Timeout	* 1-65535 ms
RS232 Data Timeout	* 1-65535 ms

Data Center Configure	
Server IP or Domain	* Max length is 64
Server Port	* 1-65535
Connect Interval	1-65535 s
Retry Times	1-65535

Heartbeat Settings

Heartbeat Data: Max length is 64

Heartbeat Interval: 1-65535 s

RS232 Setting

Rate	115200
Parity	none
Databits	8
Stopbits	1

Buttons: Save | Refresh

Step 3 Configure “DTU” parameter.

Table 5-19 DTU Parameter instruction

Parameter	Details	Operation
DTU Service	Enable or Disable DTU Service	DTU Service options • Enable • Disable
Basic Settings		
Work Mode	Work mode: • Server: 3G/4G router act as TCP/UDP server • Client: 3G/4G router act as TCP/UDP client • DDPClient: 3G/4G router act as UDP client with Hongdian protocol	Select from Dropdown List • Server • Client • DDPClient
Local Port	DTU service port	Specify the port number:1-65535
Protocol	Protocol of TCP/UDP connection TCP protocol is a connection-oriented reliable transport protocol for high reliability requirements and for communication efficiency which is not high degree of sensitivity of the occasion UDP protocol is a connectionless unreliable transport protocol, suitable for relatively high efficiency requirements, and the occasion	Select protocol:TCP or UDP Note: When the work mode is "DDP clients," only support "UDP protocols used in conjunction with the DDP protocol."

Parameter	Details	Operation
	of relatively low reliability	
Received Timeout	DTU port timeout which receive from the data center, within the received packet does not exceed the maximum packet length range, the data is reading at this time, if the data is been reading, and will display all data during this time; If no data,when it is greater than the timeout, it will consider reading data completely, displays DTU serial terminal	Specify time according to your need data:1-65535ms Default value:500 Units:ms
RS232 Data Timeout	DTU waiting time to send the serial data to the data center side. Within waiting time, the data sent over UDP / TCP packets received maximum packet length, then sent immediately; if not more than UDP / TCP packets received maximum packet length, then wait for data until it reaches the last packet idle time , and then to send	Specify time according to your need data:1-65535ms Default value:500 Units:ms
Data Center Configure		
Server IP or Domain	DataServerCenter(DSC) ip or domain	Format : A.B.C.D/Mask or Word Type
Server Port	DataServerCenter(DSC) port number	Port number:1-65535
Connect Interval	The reconnect interval is DTU client fail to connect to DSC server	Manually input:1-65535 Units:second
Retry Times	The retry times is DTU client fail to connect to DSC server	Manually input:1-65535
Heartbeat Settings		
Heartbeat Data	customize heartbeat data content	Manually input,Max length is 64
Heartbeat Interval	Set heartbeat interval(when there is no data transfer, the router send the heartbeat data content every heartbeat interval)	Manually input:1-65535 Units: second
RS232 settings		
Rate	Set the serial port transfer rate	Select from the dropdown list, according to the practical settings

Parameter	Details	Operation
		of DTU serial port Default: 115200
Parity	Set the data parity	Select from the dropdown list, according to the practical settings of DTU serial port Value: None, Old ,Even Default: None
Databit	Set the data transfer bit	Select from the dropdown list, according to the practical settings of DTU serial port Value: 5,6,7,8 Default: 8
Stopbit	Set the data stop bit	Select from the dropdown list, according to the practical settings of DTU serial port Value: 1,2 Default: 1

Step 4 Single click “save” icon to finish “DTU” configuration,
 DTU will start to work when modem is online if it is enabled.

---END

5.3.8 GPS configuration (Optional)

GPS is to transfer GPS data the device gets from satellite. It uses UDP protocol.

Step 1 Log-on WEB GUI of H8922 3G/4G routers.

Step 2 Click “Applications > GPS” to open “GPS” tab.

Figure 5-41 GPS configuration

Table 5-20 GPS Parameter instruction

Parameter	Details	Operation
GPS Service	Enable or Disable GPS Service	GPS Service options • Enable • Disable
Basic Settings		
Work Mode	Set the work mode of the GPS	Select from the dropdown list, Default: Client
Product Mark	The identification of the router GPS, used for identifying the device	Word Type, max length is 64
Local Port	The router port for reporting the GPS data	Value: 1-65535
Server IP or Domain	Server IP or domain for getting the GPS data	Format: A.B.C.D/Mask or Word Type
Server Port	Server port for getting the GPS data	Value: 1-65535

Step 3 Single click “save” icon to finish “GPS” configuration

GPS will start to work when server IP or domain is reachable from router.

---END

5.4 Security

5.4.1 Overview

“Security” will control where the data can pass through by analyzing IP address and port of ICMP, TCP/IP package from the destination end or source end. H8922 3G/4G router supports IP filter, domain filter and MAC filter.

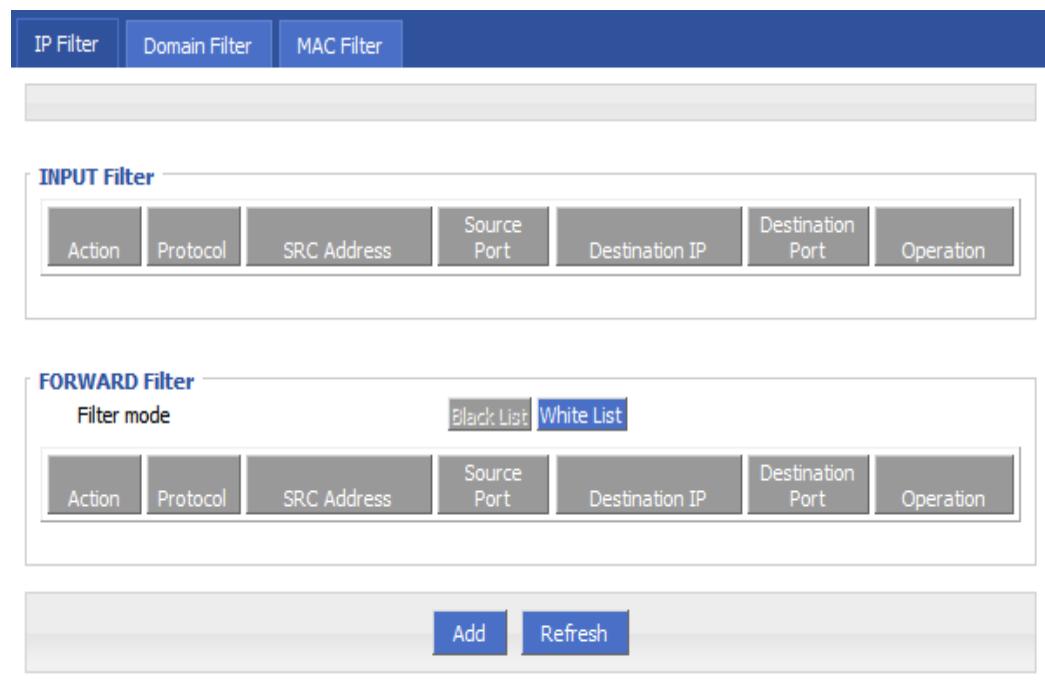
5.4.2 Configuration

IP Filter

IP filter refers to judgment whether to allow router to forward the data according to filter rules, thus to manage internet surfing of PC in LAN. IP filter is used to allow part of PCs in LAN to visit external WAN network or forbidden some PCs from visiting specific website.

- Step 1 Log-on WEB GUI of H8922 3G/4G router.
- Step 2 Click “Security > IP Filter” to open “IP Filter” tab.

Figure 5-42 IP Filter tab



- Step 3 In the forwarding filtering rules.

- Black List: The default allows packet forwarding, in line with the list of "discarded" rules packet cannot be forwarded through the router.
- White List: The default refuses packet forwarding, in line with the list of "accept" rules packet can go through router forwarding.

- Step 4 Click “Add” to add a new IP filter rule and configure IP filter parameter. There are two types of IP filter: “Input” and “Forward”. To add a rule.

Figure 5-43 IP filter “Input” type

The screenshot shows the 'Basic Settings' configuration for an IP filter of type 'Input'. The configuration includes:

- Type: Input (radio button selected)
- Default Action: Accept (radio button selected)
- Protocol: all (dropdown menu)
- Source IP: * 192.168.8.1 or 192.168.8.0/24
- Source Port: 1-65535 or [1-65535]
- Destination Type: interface (dropdown menu)
- Interface: br0 (dropdown menu)
- Destination Port: 1-65535 or [1-65535]

At the bottom, there are 'Save' and 'Return' buttons.

Figure 5-44 IP Filter ‘Forward’ type

The screenshot shows the 'Basic Settings' configuration for an IP filter of type 'Forward'. The configuration includes:

- Type: Forward (radio button selected)
- Default Action: Accept (radio button selected)
- Mirror Rule: En (radio button selected)
- Protocol: all (dropdown menu)
- Source IP: * 192.168.8.1 or 192.168.8.0/24
- Source Port: 1-65535 or [1-65535]
- Destination IP: * 192.168.0.1,192.168.0.1/24
- Destination Port: 1-65535 or [1-65535]

At the bottom, there are 'Save' and 'Return' buttons.

Table 5-21 IP filter parameter instruction

Parameter	Details	Operation
Type	Select a filter type, you can choose according to their needs, "Input" or "Forward" Input: whether to allow access to the router Forward: whether to allow the router forwarding	Dropdown List options
Default Action	The default action rule. You can select "Accept" or "discard" Accept: firewall to accept the package, which can be passed Discard: firewall discards the packet directly	Dropdown List options
Mirror Rule	When the filter type select "Forward", it needs to be configured Enable: On the basis of the configuration rules to add an extra source address/port and destination address/port reverse the rules Disabled: no treatment	Dropdown List options
Protocol	Protocol used by IP packets	<ul style="list-style-type: none"> • Dropdown List options • all • tcp • udp • icmp
Source IP	The source IP address of the packet	Manual input Format: A.B.C.D/Mask
Source Port	The source Port of the packet, when the protocol choose "icmp", it don't need to configure	Value area: 1-65535 or [1-65535], it can be a range, or a single port
When the IP Filter type select “Input”		
Destination Type	Design an IP packet access router interface	Dropdown List options <ul style="list-style-type: none"> • interface • any
Interface	Configure when Destination Type select “Interface”, means the IP packet access the router interface	Dropdown List options <ul style="list-style-type: none"> • br0 • modem • modem2 • eth0 • eth1

Parameter	Details	Operation
Destination Port	IP packet access router ports (when the protocol select "icmp", requires no configuration)	Value area: 1-65535 or [1-65535], it can be a range, or a single port
When the IP Filter type select “Forward”		
Destination IP	IP packet destination IP	Manual input Format: A.B.C.D/Mask
Destination Port	IP packet destination port	Value area: 1-65535 or [1-65535], it can be a range, or a single port

Step 5 Single click “save” to finish.

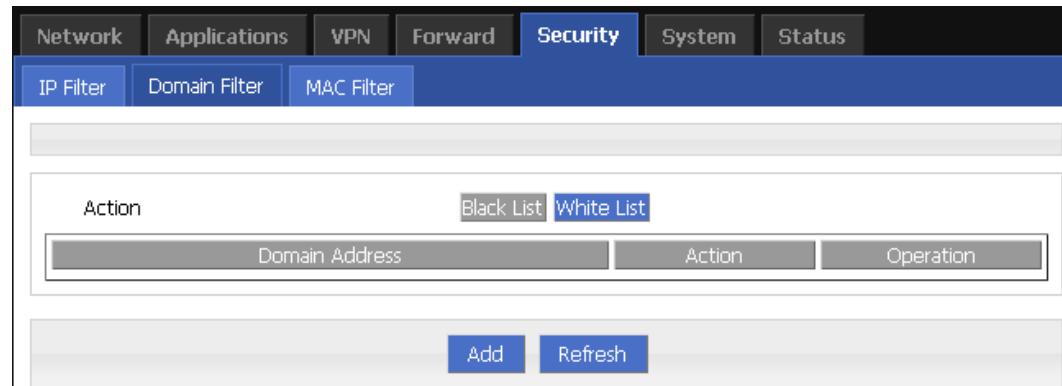
--END

Domain Filter

Domain filter support black list and white list. It is used to forbid PCs in LAN from visit some websites or allows them to visit specific websites.

- Step 1 Log-on WEB GUI of H8922 3G/4G router.
- Step 2 Click “Security > Domain Filter” to open “Domain Filter” tab.

Figure 5-45 Domain filter tab



- Black list: websites in the blacklist cannot be visited. Click “black list” to forbid visiting the websites in the list.
- White list: only the websites in the white list can be visited, while other websites cannot be visited. Click “White list” to activate it.

Step 3 Click “ADD” to add a new domain filter rule and configure domain filtering parameter.

Figure 5-46 Domain filter tab

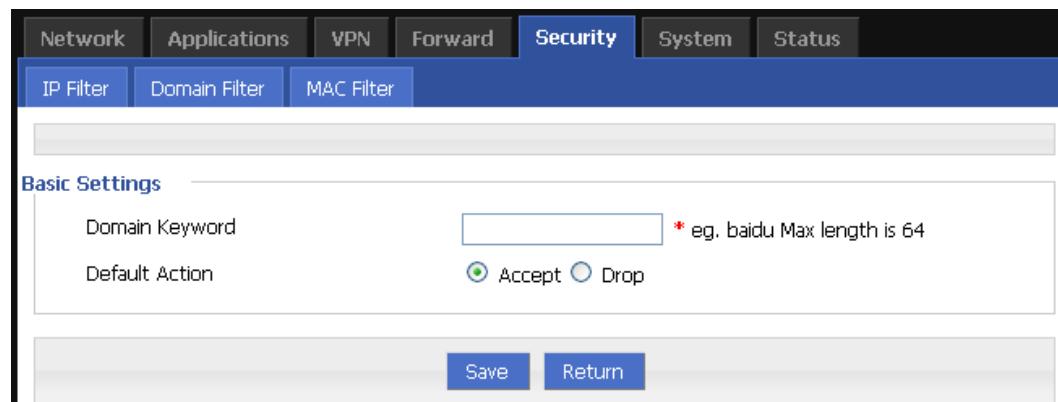


Table 5-22 Domain Filter parameter instruction

Parameter	Details	Operation
Domain keyword	Keyword of domain for filter WORD type, max 64 digits. E.g. www.google.com, the keyword is “google”.	
Default action	Actions to filter the keyword	<ul style="list-style-type: none"> • Accept. • Drop

Step 4 Single click “Save” to finish configuring a rule.

---END

MAC Filter

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Security > MAC Filter” to open “MAC Filter” tab.

Figure 5-47 MAC Filter tab

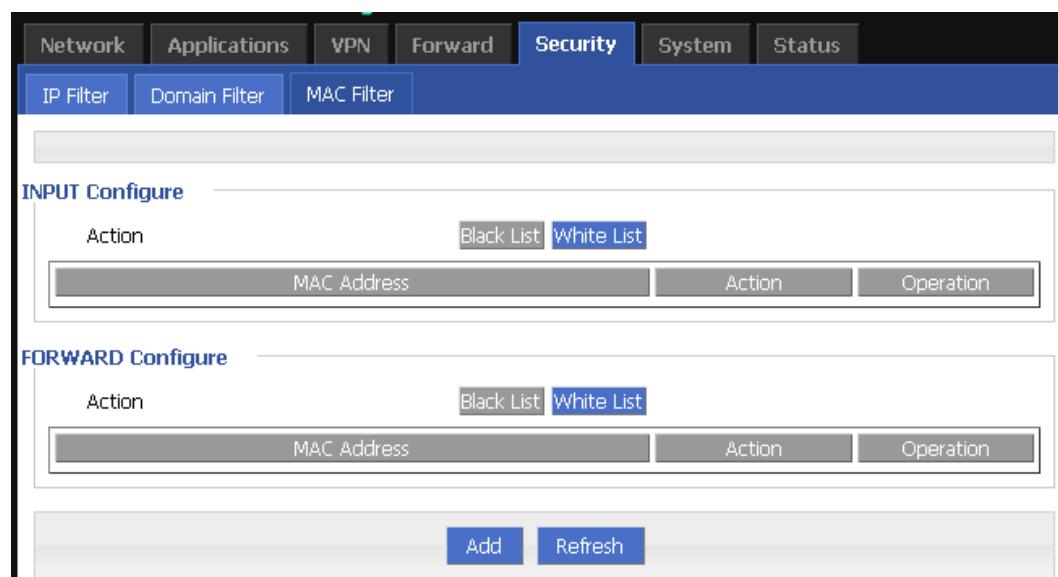


Table 5-23 MAC Filter explanation

Parameter	Details	Operation
Input configuration		
Action	To activate MAC input filtering black list / white list.	<ul style="list-style-type: none"> Blacklist: rules in blacklist cannot visit router, other MACs can visit router. White list: rules in white list can visit router, other MACs cannot visit router.
Forward configuration		
Action	To activate MAC forward filtering black list / white list.	<ul style="list-style-type: none"> Blacklist: rules in blacklist cannot visit external network, other MACs can visit external network through router. White list: rules in white list can visit external network, other MACs cannot visit external network through router.

Step 3 Click “Add” to add a new MAC filter rule and configure MAC filtering parameter.

Figure 5-48 MAC Filter configuration

Table 5-24 MAC Filter Parameter instruction

Parameter	Details	Operation
Basic Settings		
MAC	MAC to be filtered	WORD type MAC format: XX:XX:XX:XX:XX:XX
Default Action	Default actions of the rule. Can be “accept” or “Drop”: <ul style="list-style-type: none"> Accept: to accept all packages from this MAC. Drop: to drop all packages from this MAC. 	To choose “accept” or “Drop”

Parameter	Details	Operation
Filter mode	To choose “Input”, “Forward” or “Both”. • Input: all packages visiting router. • Forward: all packages forwarded by router. • Both: both Input and forward.	To choose “Input”, “Forward” or “Both”.

Step 4 Single click “save” icon to finish.

---END

5.5 Forward configuration

5.5.1 Overview

Forward function of H8922 3G/4G router includes NAT, Routing, dynamic routing (RIP, OSPF) (optional) and QoS (optional).

5.5.2 NAT

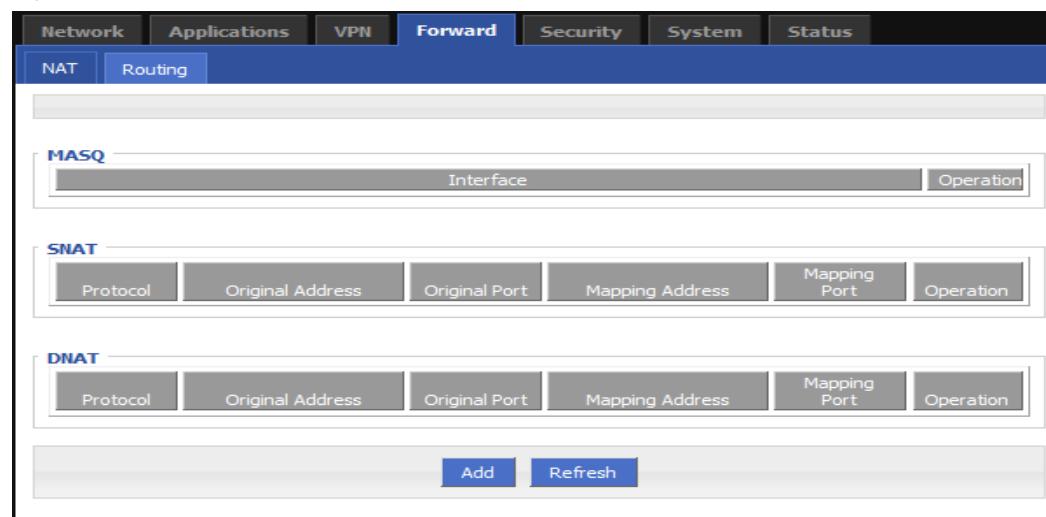
DNAT configuration rule

DNAT is used to replace the destination address of packets accessing external network, router will replace the destination address of packet accessing external network into the user custom settings.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > NAT” to open “NAT” tab.

Figure 5-49 NAT tab



Step 3 Click “Add” to add a new NAT rule.

Figure 5-50 DNAT rule configuration

The screenshot shows the 'NAT' tab selected in the top navigation bar. Below it, a 'Basic Settings' section is displayed. The 'NAT Type' dropdown is set to 'DNAT'. Other fields include 'Protocol' (set to 'all'), 'Original Address Type' (set to 'interface'), 'Interface' (set to 'br0'), 'Original Port' (empty), 'Mapping Address' (empty with a note '* eg. 192.168.0.1'), and 'Mapping Port' (empty). At the bottom are 'Save' and 'Return' buttons.

Step 4 NAT Type select “DNAT”, Configure DNAT rule parameter.

Table 5-25 DNAT Parameter instruction

Parameter	Details	Operation
Basic Settings		
Protocol	Supports “TCP”, “UDP”, “ICMP” or “ALL”	Select from Dropdown List
Original Address Type	The destination address of the IP packet needs to be converted	Dropdown List • interface • static
Interface (when the initial address type select “interface”, needs to be configured)	Indicates the destination address of IP packets to an interface of the router	Dropdown List • br0 • modem • modem2 • eth0 • eth1
Original Address (when the initial address type select “static”, needs to be configured)	The source address of IP packet, the source address needs to be converted	Manual input Format1: A.B.C.D Format2: A.B.C.D/Mask

Parameter	Details	Operation
Original port	The port of destination address need to be replaced	Value area: 1~65535
Mapping address	The new source address after destination address is replaced	e.g. 192.168.8.1
Mapping port	The port of destination address after is replaced	Value area :1~65535

Step 5 Single click “save” icon to finish.

---END

SNAT configuration rule

SNAT is the source address translation, and its role is to translate source address of IP packets into another address.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > NAT” to open “NAT” tab.

Step 3 NAT Type select “SNAT”, Configuration interface as shown in Figure 5-47.

Figure 5-51 SNAT rule configuration

The screenshot shows the 'Basic Settings' section of the NAT configuration. The 'NAT Type' dropdown is set to 'SNAT'. Other options like 'DNAT' and 'MASQ' are available but not selected. The 'Protocol' dropdown is set to 'all'. The 'Original Address' field contains '192.168.8.1 or 192.168.8.0/24'. The 'Original Port' field is set to '1-65535 or [1-65535]'. The 'Mapping Address Type' dropdown is set to 'interface'. The 'Interface' dropdown is set to 'br0'. The 'Mapping Port' field is set to '1-65535 or [1-65535]'. At the bottom, there are 'Save' and 'Return' buttons.

Step 4 Configure SNAT rule parameter.,

Parameter instruction as Table 5-22

Table 5-26 SNAT rule instruction

Parameter	Details	Operation
Protocol	Convert some kind of protocol packets into address	Dropdown List • all • tcp • udp • icmp
Original Address	The source address need to be replaced	Manual input Format1: A.B.C.D Format2: A.B.C.D/Mask
Original Port	The port of source address need to be replaced	Value area: 1-65535 or [1-65535], it can be a range, or a single port
Mapping Address Type	The new source address type after source address is replaced	Dropdown List • interface • static
Interface	Select the interface of the router as source address after replacement	Dropdown List • br0 • modem • modem2 • eth0 • eth1
Mapping Port	The port of source address after is replaced	Value area: 1-65535 or [1-65535], it can be a range, or a single port

Step 5 Single click “save” icon to finish.



NOTE

When SNAT rule is configured port, protocol select "all", said select "tcp", "udp" two protocols; when SNAT rule is not configured port, protocol select "all", said select "tcp", "udp", "icmp" three protocols.

---END

MASQ rule configuration

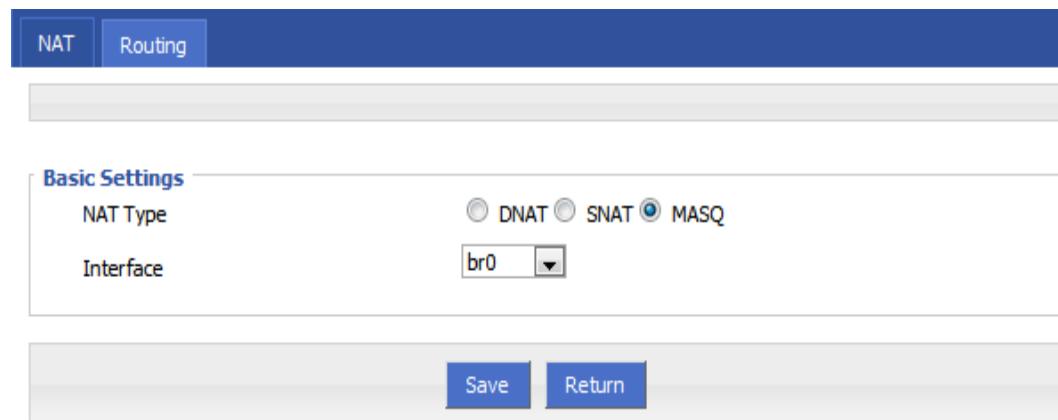
MASQ is MASQUREADE.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > NAT” to open “NAT” tab.

Step 3 NAT Type select “MASQ”, Configuration interface as shown in Figure 5-48.

Figure 5-52 MASQ configuration



Step 4 Configure MASQ rule parameter.

Table 5-27 MASQ rule Parameter instruction

Parameter	Details	Operation
NAT Type	To select “MASQ”	Select “MASQ”
Interface	Interface includes: <ul style="list-style-type: none">• br0: use br0 interface as commutation address between router & LAN and external network• Modem: use modem interface as commutation address between router & LAN and external network• modem2: use modem2 interface as commutation address between router & LAN and external network• eth0: use eth0 interface as commutation address between router & LAN and external network	Select from Dropdown List

Step 5 Single click “save” icon to finish.



NOTE

MASQ rule: the source address of all packets in the LAN need to be transferred into the specific ip address of the router, so the PC from the LAN can send packets out; If MASQ rule in the router will be deleted, the router LAN of the PC cannot communicate with external network.

---END

5.5.3 Static Routing

Static routing can forward packets according that the user configure specific forwarding path manually. Static Routing form is divided into static routing and policy routing, static routing is based on the destination address as an alternative route; while policy route is based on the source address that match with the policy to forward the packets (forwarding router detects

the received packet's source address, and then according to the source that match the appropriate address of policy route to forward) and policy routing priority, use numbers 3 to 252 to differentiate, the smaller number with higher priority. And there are priorities between static routing and policy routing: policy routing higher priority than static routing.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > Routing” to open “NAT” tab, as Figure 5-49.

Figure 5-53 Static Routing Interface

Route Type	Network	Gateway	Priority	Operatio
Static Route	0.0.0.0/0	modem		Delete
Static Route	192.168.8.0/24	192.168.8.1		Delete

Step 3 Click “Add” to add a new static route, configure interface as Figure 5-50 and Figure 5-51.

Figure 5-54 Static Routing Interface

Basic Settings

Route Type: Static Route Policy Route

Network: * eg. 192.168.8.0/24

Gateway Type:

Gateway: * eg. 192.168.8.1

Figure 5-55 Policy Routing Interface

Parameter Instruction as Table 5-24.

Table 5-28 Static Routing Parameter Instruction

Parameter	Details	Operation
Basic Setting		
Routing Type	To select “Static Route”or“Policy Route”	Dropdown List
When Routing Type is “Static Route”		
Network	Set the destination IP address and subnet mask of static route	Manual input Format1: A.B.C.D/Mask
Gateway Type	Specify gateway type of static routing, includes: • interface • static ip	Dropdown List
Gateway	Set a next hop IP address of static route, IP address of the adjacent router interface	Dropdown List • If the gateway type select static IP, gateway need to manually input, format: A.B.C.D • If the gateway type select interface, the gateway needs to select from dropdown list
When Routing Type is “Policy Route”		
Source Type	Set source type of policy route • Static IP • Interface	Dropdown List

Parameter	Details	Operation
Network	When source type is static route, need to manually set network address	Manual input Format1: A.B.C.D/Mask
Source Interface	When source type is policy route, need to manually set source network address of policy router <ul style="list-style-type: none"> • modem • modem2 	Dropdown List
Gateway Type	Set the next hop IP of policy route <ul style="list-style-type: none"> • static ip • interface 	Dropdown List
Gateway	When the gateway type select "Static IP" to fill in the IP address, when gateway type is "interface", it will use the selected interfaces as gateway	Manual input Format1: A.B.C.D/Mask
Priority	Set policy routing priority, the priority lower the number, the higher the priority	Value area: [3,252]

Step 4 Single click “save” icon to finish the static routing setting.



NOTE

Static routing will select the route to forward according to the destination address of the packet received from the router, if the router received the packet (e.g. source address is 1.1.1.1 destination address is 2.2.2.2),

It will forward the packet to next hop according to the route which meets with the destination address (2.2.2.2).

Policy routing will forward according to the source address of the packet, if the router received the packet (e.g. source address is 1.1.1.1 destination address is 2.2.2.2), it will forward the packet to next hop according to the route which meet with the source address (1.1.1.1).

Policy routing has higher priority than static routing, policy-based routing priority regardless of how much.

---END

5.5.4 QoS (Optional)

QoS (Quality of Service) quality of service, is a security mechanism for the network, is a technique to solve the network bandwidth allocation and network priority and other issues.

When the network is overloaded or congested, QoS to ensure that critical traffic is not delayed or dropped, while ensuring the efficient operation of the network, our H8922 3G/4G Router supports custom QoS services.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > QoS” to open “QoS” tab, as Figure 5-52.

Figure 5-56 QoS interface

Basic Settings

Rule Name	<input type="text"/> * Max length is 12
Control Interface	<input type="text" value="br0"/>
Network	<input type="text"/> * eg. 192.168.8.1/24
Port	<input type="text" value="1-65535"/>
Rate	<input type="text"/> * 1-65535 Kbps
Ceil Rate	<input type="text" value="1-65535 Kbps"/>
Priority	<input type="text" value="1-30"/>

Save **Return**

Step 3 QOS configuration parameter, configuration parameter instruction as Table 5-25.

Table 5-29 QoS parameter instruction

Parameter	Details	Option
Status	Enable or disable QoS feature	Click the button to select
Basic Setting		
Rule Name	QoS rule name	The max to 12 characters Only set when adds a new rule and the follow-up can not be modified The rule name can not be repeated, otherwise the rule will be covered after the rule is added in front of the cover
Control Interface	The interface type of QOS, include: • br0: QOS interface is LAN • modem: QOS interface is modem • modem2: QOS interface is modem2	Dropdown List

Parameter	Details	Option
Network	The network address that flow into or out QOS, the limited speed of object	Full in destination address and subnet mask Manual input Format1: A.B.C.D/Mask
Port	The network interface of QOS	Value area: 1-65535 You can not configure the port, if not the configuration represents all ports
Rate	Transmission rate of the network address settings	Value area: 1~65535 Units: Kbps
Ceil Rate	In ensuring the basic rate and the spare bandwidth, the maximum bandwidth of the network address of the communication can be obtained with higher priority will be given priority redundant bandwidth	Value area: 1~65535 Units: Kbps
Priority	Set the precedence of the rules	Value area: [1,30]

Step 4 Single click “save” icon to QOS setting.



NOTE

QOS is mainly for the average of user priority assigned route or a bandwidth of Internet users. If the router is connected with two subnets: 192.168.8.1/24 and 192.168.9.1/24, the router QOS can control the rate of these two subnets; If the router's bandwidth is relatively well-off, the router can be based on two subnets redundant bandwidth is first priority and high priority redundancy to meet the bandwidth, then meet low priority subnet redundancy bandwidth.

---END

5.5.5 Dynamic Routing (Optional)

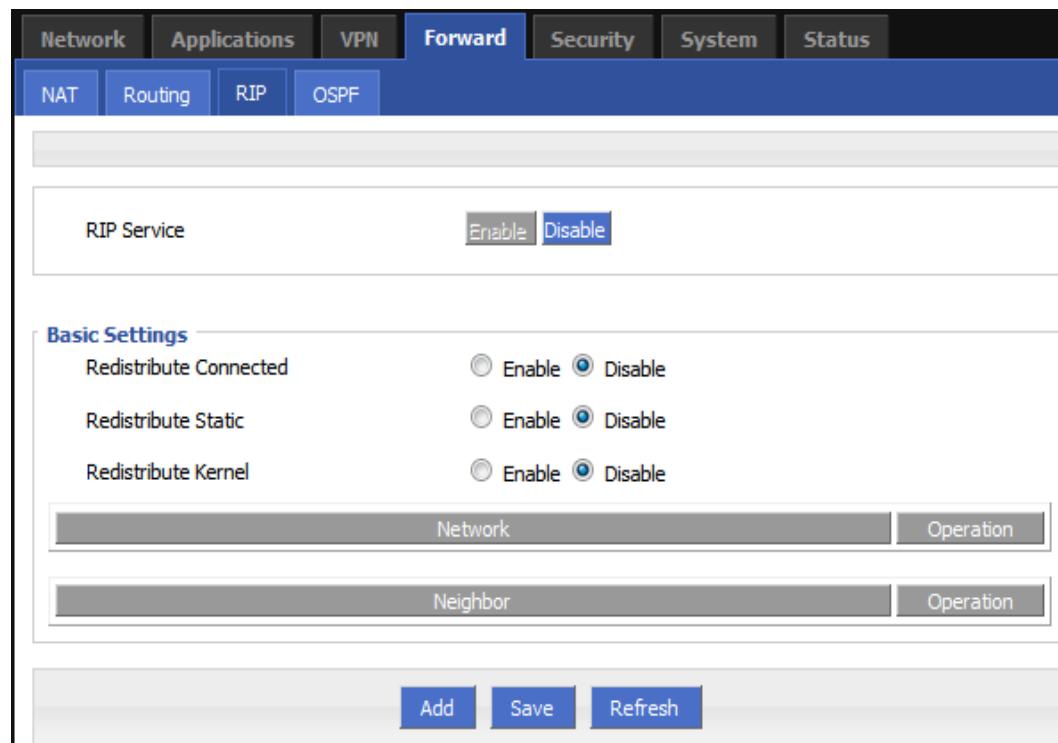
RIP configuration

RIP protocol (Routing Information Protocol) is the most widely IGP (Interior Gateway Protocol), it was designed for the same technology used in small networks, and therefore adapt to most of the campus network and used in a continuous regional networks that the rate change is not big, H8922 3G/4G Router supports RIP v2 protocol. For more complex environments, generally do not use the RIP protocol.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > RIP” to open “RIP” tab, as Figure 5-53.

Figure 5-57 RIP interface



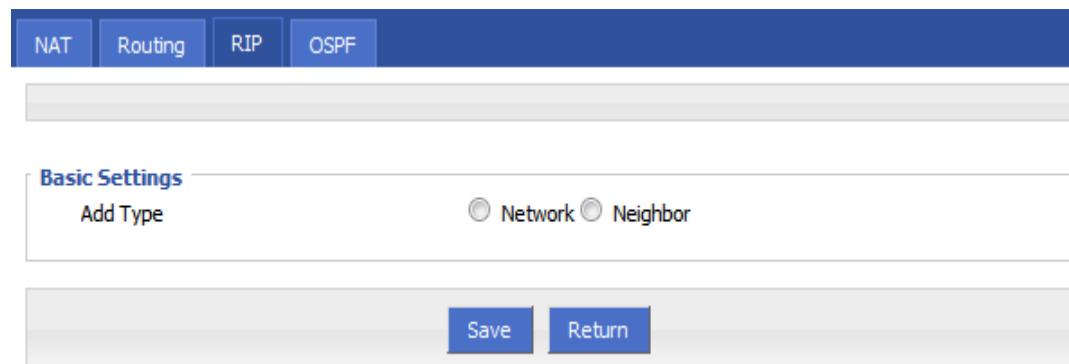
Parameter Instruction as Table 5-26.

Table 5-30 RIP Parameter Instruction

Parameter	Details	Operation
RIP Service	Enable or disable RIP Service	Click the button to select. • Enable • Disable
Redistribute Connected	Enable or disable Redistribute Connected	Click the button to select. • Enable • Disable
Redistribute Static	Enable or disable Redistribute Static	Click the button to select. • Enable • Disable
Redistribute Kernel	Enable or disable Redistribute Kernel	Click the button to select. • Enable • Disable

Step 3 Click “Add” to add a new RIP route, configuration interface as Figure 5-54.

Figure 5-58 RIP route configuration interface



Step 4 Configure RIP route parameter instruction, as Table 5-27.

Table 5-31 RIP parameter instruction

Parameter	Details	Operation
Basic Setting		
Add Type	Add the type of RIP route	Click the button to select Add Type <ul style="list-style-type: none"> When it is “Network”, need to configure destination network address. When it is “Neighbor”, need to configure neighbor’s IP address
Network(directly connect to the router)	Add the destination network of RIP route Format: A.B.C.D/Mask	Add the destination network of RIP route Format: A.B.C.D/Mask
Neighbor(directly connect to the router)	Add the neighbor’s IP address of RIP route Format: A.B.C.D	Add the neighbor’s IP address of RIP route Format: A.B.C.D

Step 5 Single click “save” icon to RIP route setting.



NOTE

RIP is an interior gateway protocol. In the national networks (such as the current Internet), has a lot for the entire network routing protocols. Only adjacent routers exchange information. If the communication between the two routers do not go through another router , the two routers are adjacent. RIP agreement, without the exchange of information between non-adjacent routers.

Routers exchanging information is all the information currently known to the router . That is its own routing table. At a fixed time to exchange routing information (such as every 30 seconds) , then the router receives the routing information to update the routing table.

RIP protocol "distance" also known as " hops " (hop count), because each through a router hop count is incremented . RIP is considered a good route if through a small number of routers , namely, " a short distance ." RIP allows a path can contain up to 15 routers. Therefore, the "distance" equal to 16 hop which is equivalent unreachable. RIP visible only for small Internet.

--END

OSPF configuration

OSPF (Open Shortest Path First) protocol is one of the (Interior Gateway Protocol), the most widely used IGP, for a single AS (autonomous system) in the routing decisions for large networks. OSPF business can be based whether the user needs to be configured at the factory H8922 3G/4G Router.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Forward > OSPF” to open “OSPF” tab, as Figure 5-55.

Figure 5-59 OSPF Interface

OSPF parameter instruction as Table 5-28

Table 5-32 OSPF parameter instruction

Parameter	Details	Operation
OSPF Service	Enable or disable OSPF Service	Click the button to select • Enable • Disable
Redistribute Connected	Enable or disable Redistribute Connected	Click the button to select • Enable • Disable

Parameter	Details	Operation
Redistribute Static	Enable or disable Redistribute Static	Click the button to select • Enable • Disable
Redistribute Kernel	Enable or disable Redistribute Kernel	Click the button to select • Enable • Disable

Step 3 Click “Add” to add a new OSPF route, configuration interface as Figure 5-56.

Figure 5-60 OSPF route configuration interface

Step 4 Configure RIP route parameter instruction, as Table 5-29.

Table 5-33 OSPF route parameter instruction

Parameter	Details	Option
Add Type	Add the type of OSPF route	Click the button to select Add Type • Network • Neighbor • Interface
• When Add Type is “Network”,		
Network	Set the network address as ospf sending address	Manual input Format1: A.B.C.D/Mask
AS Number	Used to identify the network (only the routers with the same domain address can exchange routing information)	Manual input Value area:[0,65535]
When Add Type is “Neighbor”,		

Neighbor	The router can reach in the next hop	Manual input Format1: A.B.C.D/Mask
When Add Type is “Interface”,		
Interface Name	The interface of the router	Dropdown List • br0 • modem • modem2 • eth1 • eth0
Interface Attribute	Configure the router interface attribute, include cost and network	Click the button to select • cost • network
Cost	Configure the cost of the router interface, used to learn routing table	Manual input Value area:1-65535
Network Type (when the interface attribute is network)	Configure the network type of the router interface	Dropdown List • broadcast • non-broad • point-to-multipoint • point-to-point

Step 5 Single click “save” icon to OSPF route setting.

Step 6 Single click “save” icon to finish.



NOTE

OSPF is a link-state (Link-state) routing protocol, commonly used for the same routing domain. Here, the routing domain is an autonomous system, which refers to the routers can switch routing information through a unified network switching or routing protocol routing policy in the AS, all OSPF routers maintains an identical description of the database structure AS, which is stored in the database link status information corresponding routing domain, OSPF router is through this database to calculate its OSPF routing table.

As a link-state routing protocol, OSPF link state broadcast data LSA (Link State Advertisement) sent to all routers in an area, which is different from the distance vector routing protocols. Distance vector routing protocol passed some or all routing information of the routing table to the adjacent routers.

---END

5.6 VPN configuration

5.6.1 Overview

H8922 3G/4G router supports VPN (Virtual Private Network) including L2TP/PPTP/GRE/IPIP/IPSEC. What's more, it supports VPN OVER VPN, e.g. GRE over IPsec, IPsec over PPTP/L2TP/GRE/IPIP.

5.6.2 VPDN configuration

VPDN stands for Virtual Private Dial-up Networks. Now VPDN supports L2TP and PPTP

Step 1 Log-on WEB GUI of H8922 3G/4G router.

See “4.3.1 Login WEB GUI

Step 2 Click “VPN > VPDN” to open “VPDN” tab.

Figure 5-61 VPDN configuration

Interface Name	Protocol	Server IP or Domain	Username	Operation

Step 3 Click “Add” to add a new VPDN rule.

Figure 5-62 VPDN rule configuration

Interface Name	<input type="text"/>	* Max length is 8
Protocol	<input type="text" value="l2tp"/>	
Server IP or Domain	<input type="text"/>	* Max length is 64
Username	<input type="text"/>	Max length is 64
Password	<input type="text"/>	Max length is 64
Advanced Settings	<input type="button" value="Display"/>	

Step 4 Configure VPDN rule parameter.

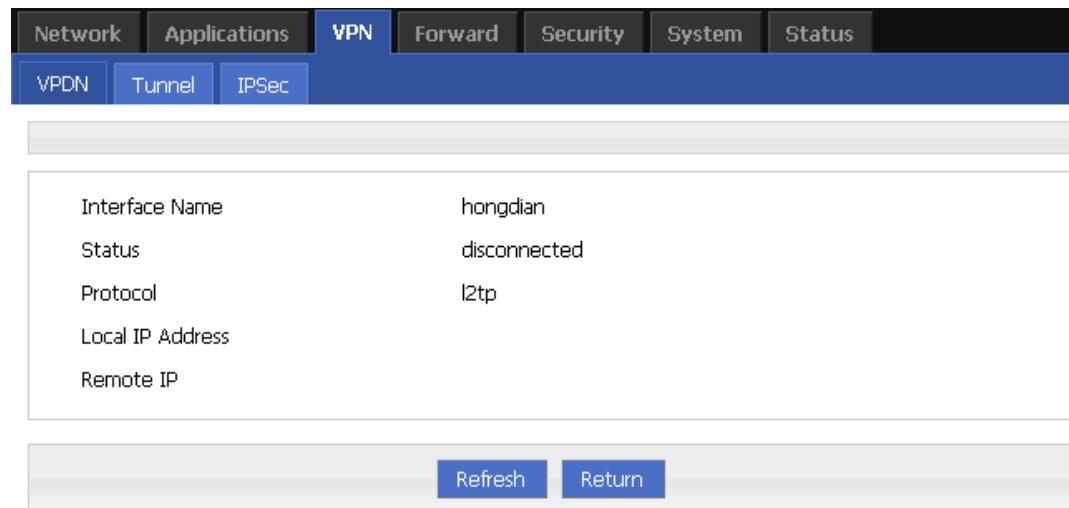
Table 5-34 VPDN rule parameter instruction

Parameter	Details	Operation
VPDN service	To enable or disable the VPDN rule	Click “Enable”
Basic Settings		
Interface name	Name of this VPDN rule	Cannot be modified after save.
protocol	VPDN protocol includes • L2TP • PPTP	Select from Dropdown List, cannot be modified after save.
Service IP or Domain	IP or domain of server to be visited	To input the IP or domain of server to be visited.
Username	Username of server to be visited	To input the username.
Password	Password of server to be visited	To input password.
Advanced settings	Advanced parameter of PPP link	Click “Display”

Step 5 Single click “save” icon to finish.

After a VPDN rule is added, router will build VPN communication with service address automatically. To see the tunnel status, click “View” in “Tunnel” tab.

Figure 5-63 L2TP tunnel status



---END

5.6.3 Tunnel configuration

Tunneling through a network infrastructure to transfer data between the network mode. The entire transfer process, the logic path encapsulated packet delivery over the public Internet through which called tunnel.

GRE and IPIP Tunnel configuration supports two modes.

GRE (Generic Routing Encapsulation, Generic Routing protocol encapsulation) specifies how to use a network protocol to another network protocol encapsulation method. The main purpose of the GRE protocol, there are two: internal protocol encapsulation and private address encapsulation.

IPIP tunnel is a simple agreement between two routers for IP packet encapsulation, IPIP tunnel interface will be like a physical interface in the interface list, many routers including Cisco, basically support the agreement. This agreement enables multiple network distribution possible.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “VPN > Tunnel” to open “Tunnel” tab.

Step 3 Click “Add” to add a new tunnel.

Figure 5-64 Tunnel configuration

Basic Settings	
Tunnel Name	<input type="text"/> * Max length is 8
Tunnel Mode	ipip <input type="button" value="▼"/>
Local Virtual IP	<input type="text"/> * eg. 10.1.1.1
Peer Virtual IP	<input type="text"/> * eg. 10.1.1.2
Interface Type	static ip <input type="button" value="▼"/>
Local Extern IP	<input type="text"/> * eg. 192.168.8.1
Peer Extern IP	<input type="text"/> * eg. 192.168.0.1

Step 4 Configure Tunnel rule parameter

Table 5-35 Tunnel rule parameter instruction

Parameter	Details	Operation
IP Tunnel Service	To enable or disable IP tunnel service	Click “Enable”
Basic Settings		
Tunnel name	Name of the tunnel, cannot be modified after save	Input the name of tunnel
Tunnel Mode	Tunnel mode: • gre • ipip	Select from Dropdown List
Local virtual IP	Virtual IP address of local tunnel	Format: interface type A.B.C.D/M.
Peer virtual IP	Virtual IP address of peer tunnel	Format: interface type A.B.C.D/M.
Interface type	To choose “interface” or “static IP”	Select from Dropdown List.
Local Extern interface	This parameter will need to be set if “interface” is selected in “interface type”. Choose any connected interface as external interface	Select from Dropdown List.
Local extern IP	This parameter need to be set if “static IP” is selected for “interface type”. It is to set IP address to external network	Format: interface type A.B.C.D/M.
Peer extern IP	External interface IP of counterpart network tunnel. Usually a public IP address, also can be a LAN IP	Format: interface type A.B.C.D/M.

Step 5 Single click “save” icon to finish.

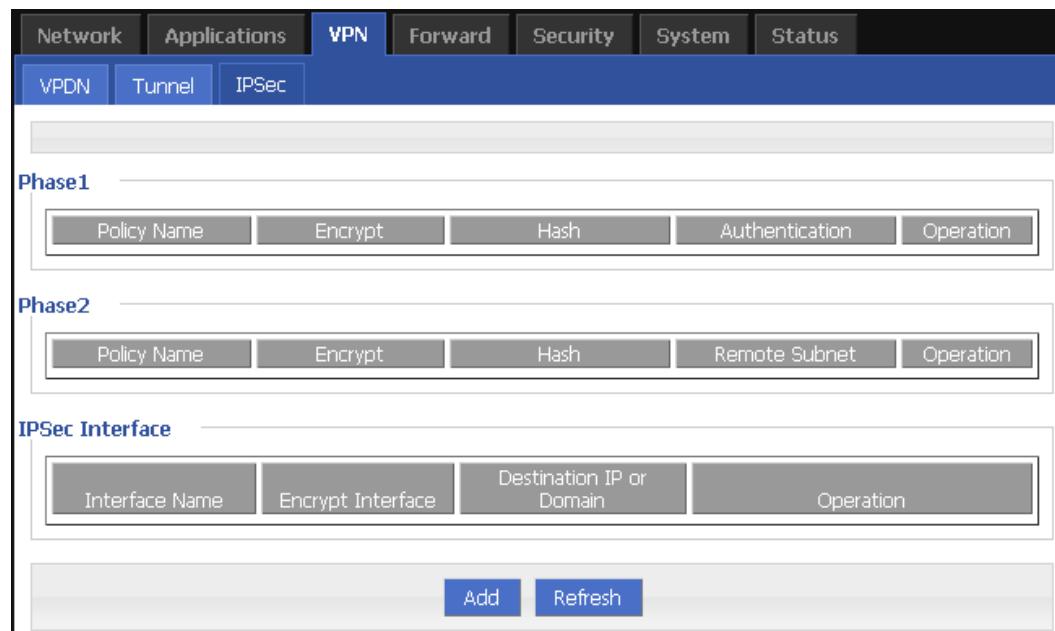
---END

5.6.4 IPSec configuration

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “VPN > IPSec” to open “IPSec” tab.

Figure 5-65 IPSec tab



Step 3 Click “Add” to add a new IPSec rule.

There are 3 phases for IPSec configuration:

1. Phase 1 parameter

Figure 5-66 IPSec phase 1 configuration

Basic Settings

Select	<input checked="" type="radio"/> Phase1 <input type="radio"/> Phase2 <input type="radio"/> Ipsec
Policy Name	<input type="text"/> * Max length is 12
Initiate Mode	<input type="button" value="main"/>
Encrypt	<input type="button" value="des"/>
Hash	<input type="button" value="md5"/>
Authentication	<input type="button" value="psk"/>
Pre Share Key	<input type="text"/> * Max length is 24
Self Identify	<input type="text"/> Max length is 64
Match identify	<input type="text"/> Max length is 64
IKE Lifetime	28800 * 120-86400 s
Group Name	<input type="button" value="group768"/>
DPD Service	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
DPD Delay	30 1-512 s
DPD Retry Times	4 1-512 times

Buttons: Save, Return

Table 5-36 IPSec Phase 1 Parameter instruction

Parameter	Details	Operation
Basic Settings		
Select	To select which phase of IPSec, phase 1, phase 1 or phase IPsec	Select “Phase 1”
Policy Name	Name of phase 1, mainly to match phase “IPSec”	To input the name of phase 1. Cannot be changed after save.
Initial Mode	To choose “main” or “aggr”	Select from Dropdown List, “aggr” is recommended
Encrypt	Supports 3des and aes	Select from Dropdown List
Hash	Supports md5 and sha1	Select from Dropdown List

Parameter	Details	Operation
Authentication	To select authentication	Select from Dropdown List, presently only “PSK” supported
Pre Share Key	To set pre share key	Max 24 letters
Self Identify	To set the self ID of IPSec	To input the ID, need to match the ID of other side
Match Identify	To input the match ID of IPSec	To input match ID, need to match ID of other side
IKE Lifetime	Life time of IKE key	Value area: 120~86400 Unit: second
Group Name	Select group	Select from Dropdown List
DPD Service	To enable DPD service	To click “Enable”
DPD Delay	To set DPD check interval time	Manual input Value area : 1~512 Unit: second
DPD Retry Times	Max times to continuous DPD check failure.	Manual input Value area: 1~512

Single click “save” icon to finish phase 1 configuration.

2. Phase 2 parameter.



In above parameters, “Initial Mode”, “Encrypt”, “Hash”, “Authentication” “Pre Share Key”, “IKE Lifetime”, “Group Name” need to match parameter of IPSec server. “Self Identify” and “Match Identify” needs to match “match Identify” and “Self Identify” of IPSec sever respectively.

Figure 5-67 IPSec phase 2 configuration

Basic Settings

Select	<input checked="" type="radio"/> Phase1 <input checked="" type="radio"/> Phase2 <input type="radio"/> Ipsec
Policy Name	<input type="text"/> * Max length is 12
Encryption Protocol	esp
Encrypt	des
Hash	md5
PFS	open
Group Name	group768
Lifetime	3600 * 120-86400 s
Transport Mode	auto
Local Subnet	<input type="text"/> * eg. 192.168.8.0/24
Remote Subnet	<input type="text"/> * eg. 192.168.88.0/24

Save Return

Table 5-37 IPSec Parameter instruction

Parameter	Details	Operation
Basic Settings		
Select	To select which phase of IPSec, phase 1, phase 1 or phase IPSec	Select “Phase 2”
Policy Name	Name of phase 2, mainly to match phase “IPSec”	To input the name of phase 2. Cannot be changed after save
Encryption Protocol	Supports esp, ah, ah+esp	Select from Dropdown List
Encryption	Supports des, 3des, aes	Select from Dropdown List
Hash	Supports md5 and sha1	Select from Dropdown List
Group Name	Need to configured when PFS is “open”, to set the key length of SA initial of phase 2	Select from Dropdown List

Parameter	Details	Operation
PFS	To open or close PFS	Select from Dropdown List
Lifetime	IPSec SA key life time	Value area: 120~86400 Unit: second
Transport Mode	Supports tunnel, transport and auto.	Select from Dropdown List
Local Subnet	Set local subnet	No need to set for “transport” mode,only for “auto” and “tunnel”. Format: A.B.C.D/M
Remote Subnet	To set local subnet	No need to set for “transport” mode,only for “auto” and “tunnel”. Format: A.B.C.D/M

Single click “save” icon to finish phase 2 setting.

3. “IPSec” parameter configuration

Figure 5-68 IPSec configuration tab

To configure “IPSec” parameter, and then click “Save”.

Table 5-38 IPSec Parameter instruction

Parameter	Details	Operation
Basic Settings		
Select	To select which phase of IPSec,	Select “IPSec”

Parameter	Details	Operation
	phase 1, phase 1 or phase IPSec	
Interface Name	Name of this phase	Input name
Match Phase1	To select a matching name of “phase1”	Select from Dropdown List.
Match Phase2	To select a matching name of “phase2”	Select from Dropdown List
Destination IP or Domain	counterpart IPSec server IP or domain	Input counterpart IPSec server IP or domain
Encryption Interface	To select binding interface of IPSec. to bind VPDN/modem/br0 as local interface of IPSec initial can support IPSec OVER VPDN. In addition, after binding, IPSec rule will change as per the charge of binded interface. Thus can resume link of IPSec dialing interface and keep IPSec linked as soon as possible	Select from Dropdown List

---END

5.7 System configuration

5.7.1 Overview

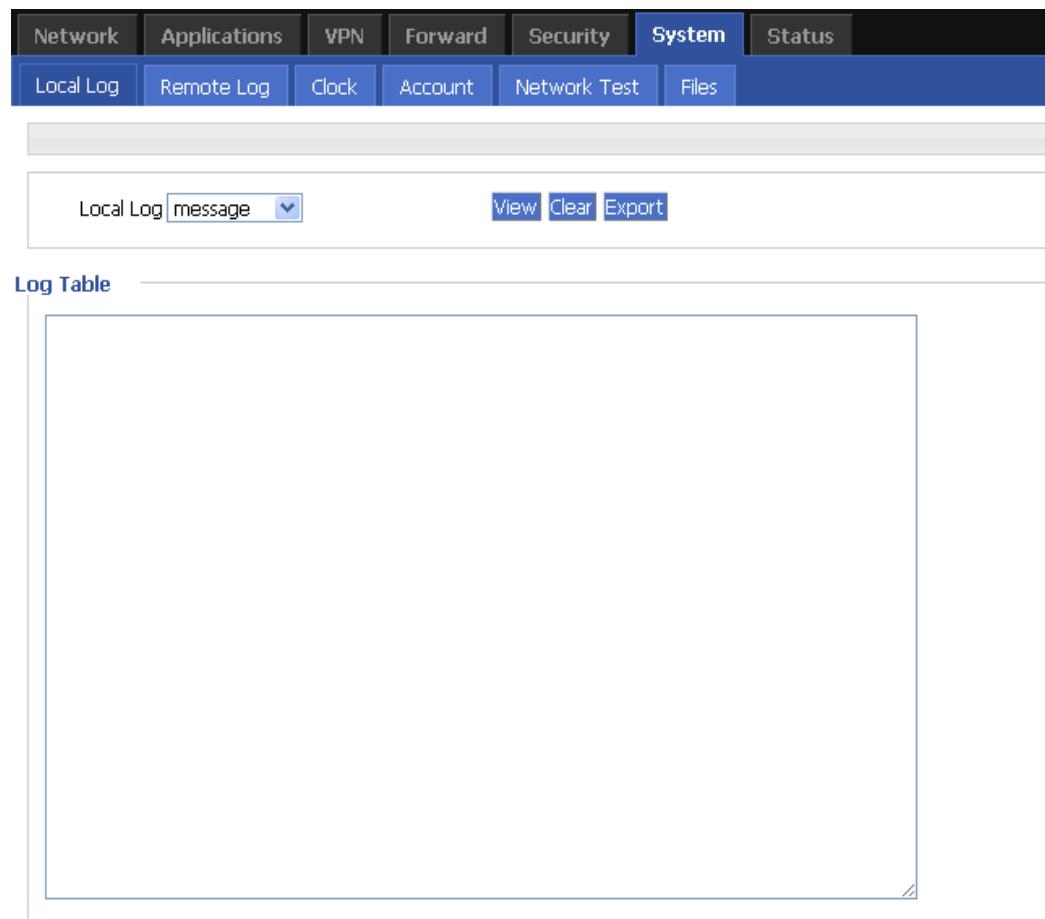
“System” can let you know the status of router, firmware upgrading and other maintenance.

5.7.2 Local Log

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “System > Local Log” to open “Local Log” tab.

Figure 5-69 Local Log tab



Step 3 Select type of “Local Log” and then click “View” to see log.

Click “Clear” to clear the log info in the “Log Table”, and click “Export” to export log in your local PC.

There are 3 types log:

- Message: system log, to record the running log of router, usually for most of users.
- Application: application program log, to record the Open or close of some application programs.
- Kernel: kernel log of router, usually for R&D engineers.



NOTE

To see “local log”, “remote log” must be enabled.

---END

5.7.3 Remote Log

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “System > Remote Log” to open “Local Log” tab.

Figure 5-70 Remote Log tab

Step 3 Configure “Remote Log” parameter.

Table 5-39 Remote log parameter instruction

Parameter	Details	Operation
Log Status	To enable or disable remote log	Click “Enable”
Remote IP or Domain	IP address or Domain of remote log server	To input the IP address or domain to receive log
Remote Port	Port of remote log serve	Default port: 514

Step 4 Single click “save” icon to finish “Remote Log” parameter configuration.



NOTE

A software tool Syslog is use to receive remote log in server. Syslog can be downloaded at website of Hongdian www.hongdian.com.

---END

5.7.4 Clock

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “System > Clock” to open “Clock” tab.

Figure 5-71 “NTP” Time Synch.

The screenshot shows the router's configuration interface with the following details:

- System > Clock > NTP Configuration:**
- Status:** Enabled (button)
- Time Synch. Type:** NTP (dropdown menu)
- NTP Server IP or Domain:** ntp.sjtu.edu.cn (dropdown menu)
- NTP Server BackUp:** (empty input field) Max length is 64
- NTP Synch. Interval:** * 1-65535 s (input field)
- Time Zone:** abu-dhabi/muscat (dropdown menu)
- Buttons at the bottom:** Save, Refresh

Figure 5-72 Manual Time Synch. Type

The screenshot shows the router's configuration interface with the following details:

- System > Clock > Manual Configuration:**
- Status:** Enabled (button)
- Time Synch. Type:** Manual (dropdown menu)
- Set Date:** (input fields for year, month, day) eg. 1970-01-01
- Set Time:** (input fields for hour, minute, second) eg. 07:01:01
- Buttons at the bottom:** Save, Refresh

Step 3 Set “clock” parameter .

Table 5-40 Clock Parameter instruction

Parameter	Details	Operation
Status	To enable to disable Time Synchronization service	To click “Enable” or “Disable”
Time Synch. Type	Type to synchronize system time	Select “NTP” or “Manual”
When select “NTP” in “Time Synch. Type”		

NTP Server IP or Domain	IP or domain of NTP server	Select from Dropdown List
NTP Server Backup	Backup NTP server	Manual input server domain or IP address
NTP Synch. Interval	Interval of NTP to check time with Server. E.g every 10 minutes	Value area: 1~65535 Unit: second Default: 600 s
Time Zone	Time Zone	Select from Dropdown List
Time Zone Number	For “Custom” option in “Time Zone”. E.g +8 or -4	WORD type
When select “Manual” in “Time Synch. Type”		
Set Date	To set date	YYYY-MM-DD e.g 1970-01-01
Set Time	To set time	HH:MM:mm Eg. 07:01:01

Step 4 Single click “save” icon to finish.

---END

5.7.5 Account

“Account” is to change username/password, change web port and forbid other users to visiting the router.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “System > Account” to open “Account” tab.

Figure 5-73 Account tab

Step 3 Set account parameter .

Table 5-41 Account parameter instruction

Parameter	Details	Operation
Account Type	Visit the router on web	Select from Dropdown List
Account Level	Level of account to login router	Select from Dropdown List • Admin: can view and change the parameter. • Guest: can view parameter and export log and use “Network Test”.
Current Username	Current username	Showing user name
Old password	Current password	To input current PW
New Username	New username	Manual input, max 64 word type.
New Password	New password	Manual input, max 64 word type.
New password again	To confirm the new password	Manual input, max 64 word type.
Port	Web port to login router	Manual input Value area 1~65535 Default: 80

Step 4 Click “Save” to finish configuration. After saving, user needs to login again.

---END

5.7.6 Network Test

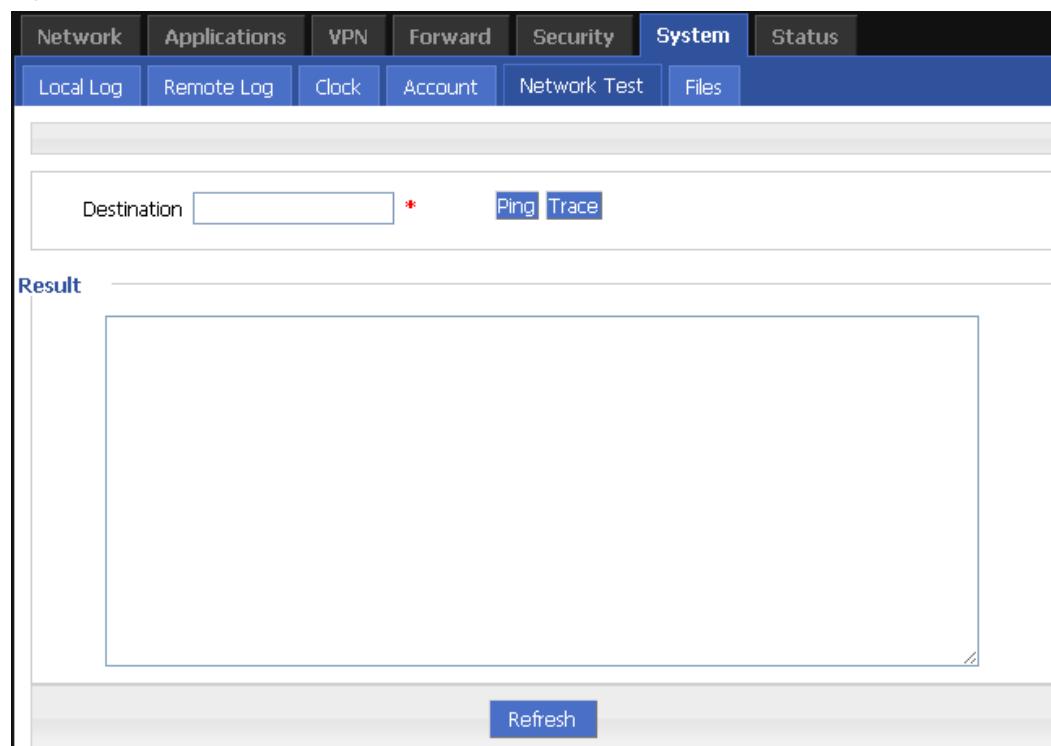
Network Test

This function includes Ping function and Trace router function.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “System > Network Test” to open “Network Test” tab.

Figure 5-74 Network Test Tab



Step 3 Input IP address or domain to be tested in “Destination”, click “Ping, to check whether the router can be linked with destination.

Table 5-42 Network Test Parameter instruction

Parameter	Details	Operation
Destination	To input IP address or domain to be tested	Input IP address or domain to be tested
Ping	To use Ping to test link	Click “Ping”
Trace	To use Trace command to test hops from the router to destination	Click “Trace”

Parameter	Details	Operation
Result	Test result	

---END

5.7.7 Files

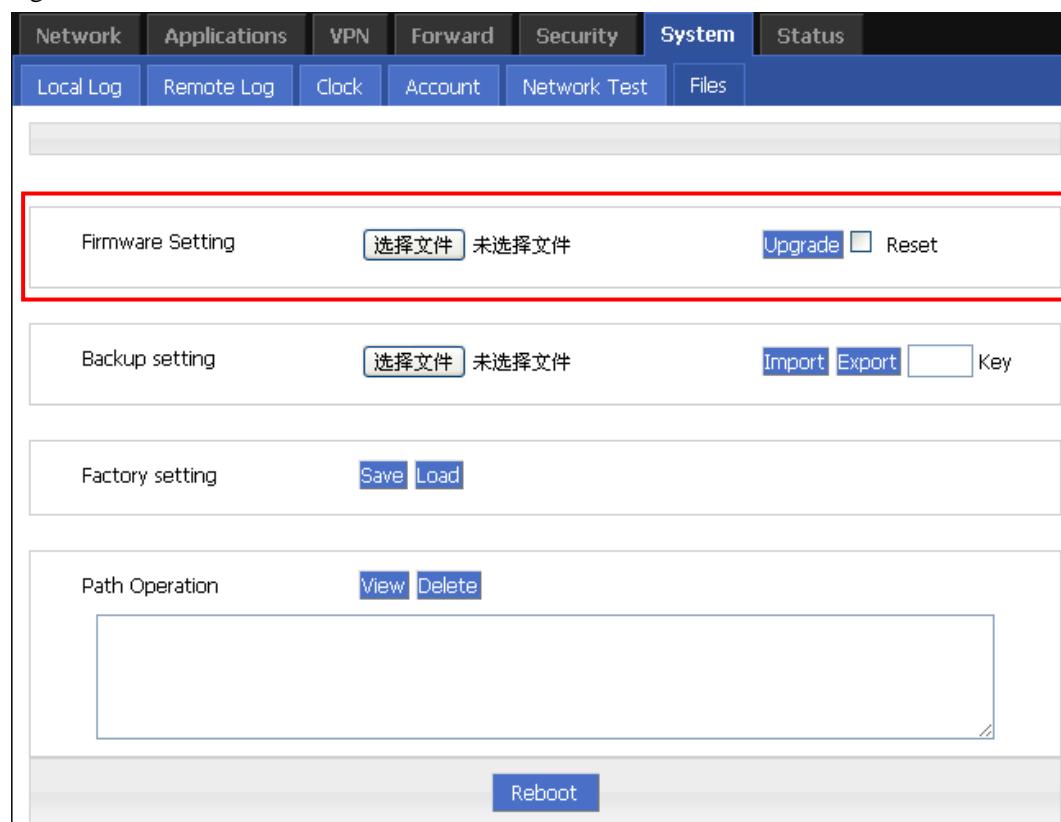
Firmware Setting

H8922 3G/4G router supports upgrade firmware locally.

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “System > Files” to open “Files” tab.

Figure 5-75 Files tab



NOTE

If “reset” is selected, all parameters will be reset to factory setting.

In upgrading, don’t close the page.

Upgrading files is suggested not to exceed 6MB. If larger than 6MB please use “CFE MINI WEB update”.

Step 3 Click “Browse” to select upgrading file and then click “Upgrade”.

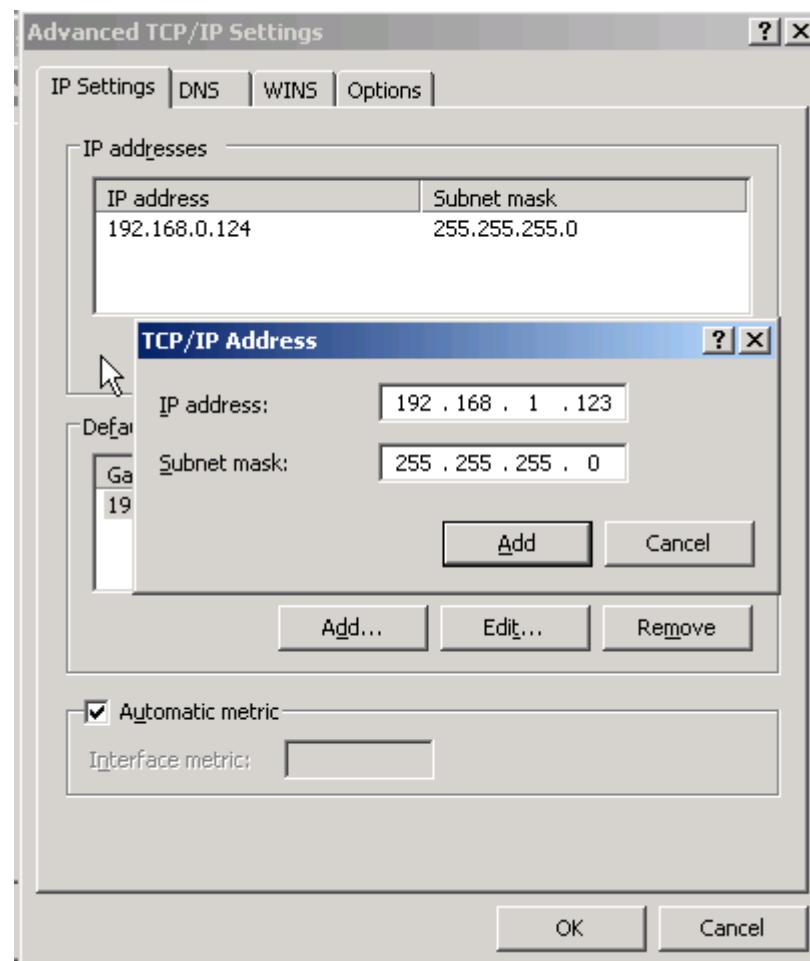
---END

CFE mode upgrading

If upgrading file is larger than 6MB, CFE mode upgrading shall be used to upgrade.

Step 1 Add an IP address 192.168.1.

Figure 5-76 Add an IP address



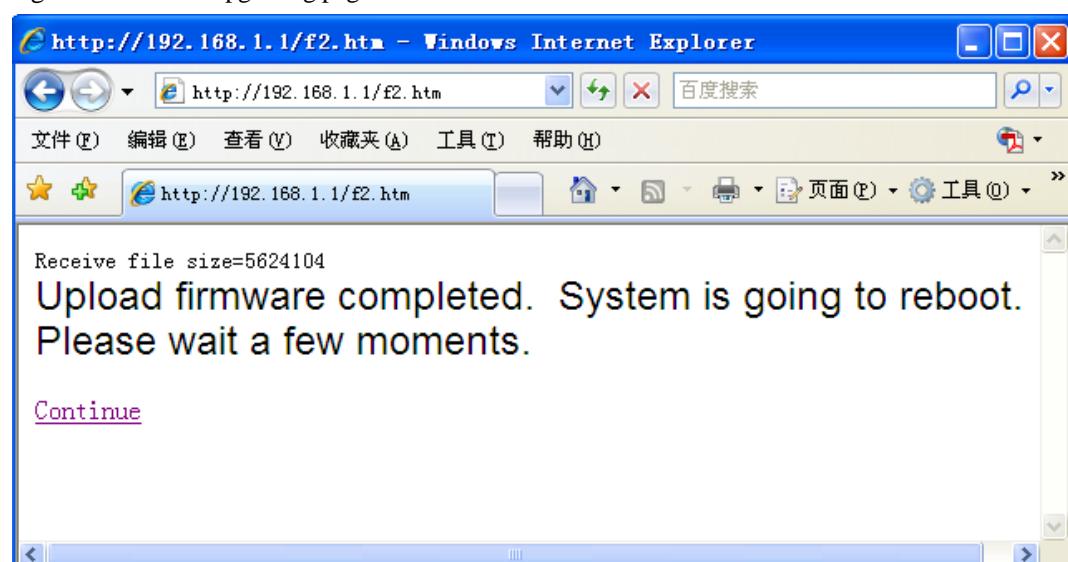
- Step 2 Press the RESET/DEF interface. Do not release it. Hold it, meanwhile power on router, till 30 seconds, and connection to PC is built properly. Then release RESET/DEF interface.
- Step 3 Input 192.168.1.1 in your browser, click “enter” you will see following page. If not, start over again from step 1.

Figure 5-77 CFE mode upgrading



Step 4 Click “Browse” to select upgrading file, and then click “Upload” to begin upgrading.

Figure 5-78 CFE upgrading page



Upgrading will need 4-6 minutes, if RUN light is on, upgrading is OK.

TIP

You can also PING br0 address on your PC (eg. **ping 192.168.8.1 -t**). if Ping ok, upgrading is OK.

---END

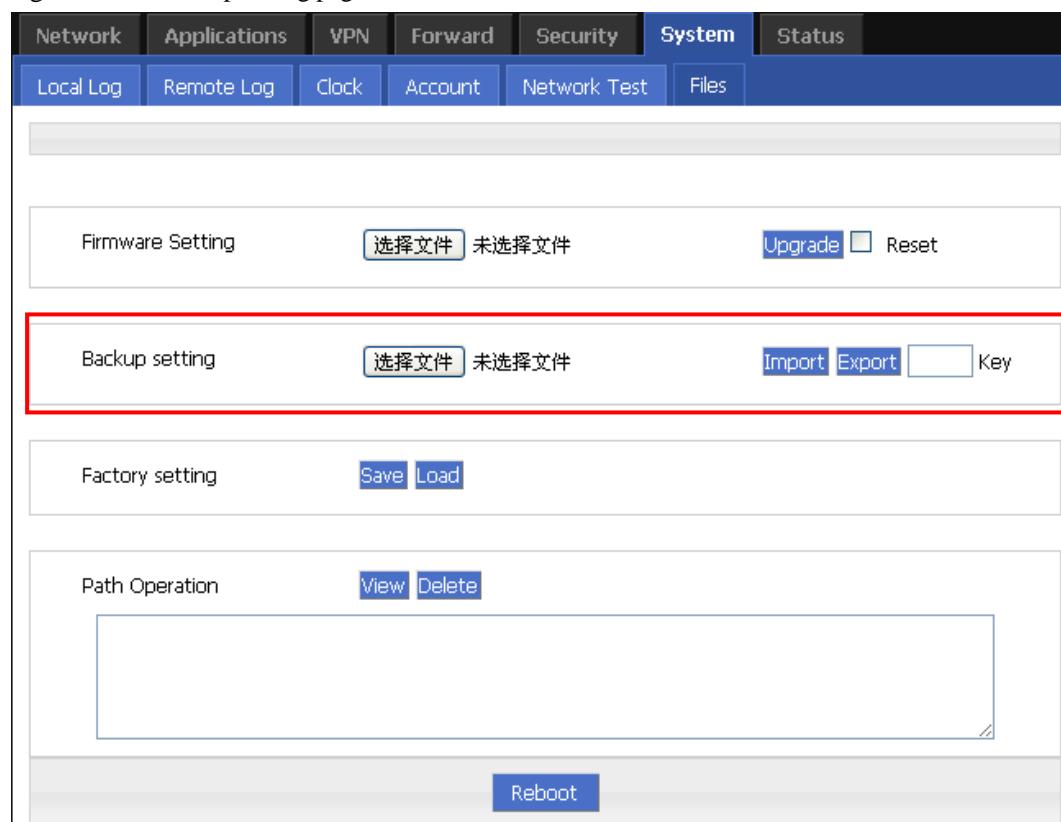
Backup setting

H8922 3G/4G router supports backup and recover configuration file.

- Click “Browse” to select a configuration file to be imported. And then click “Import” to resume the configuration as the configuration file.

- Click “Export” to export configuration file and save it in local PC.

Figure 5-79 Backup setting page

**NOTE**

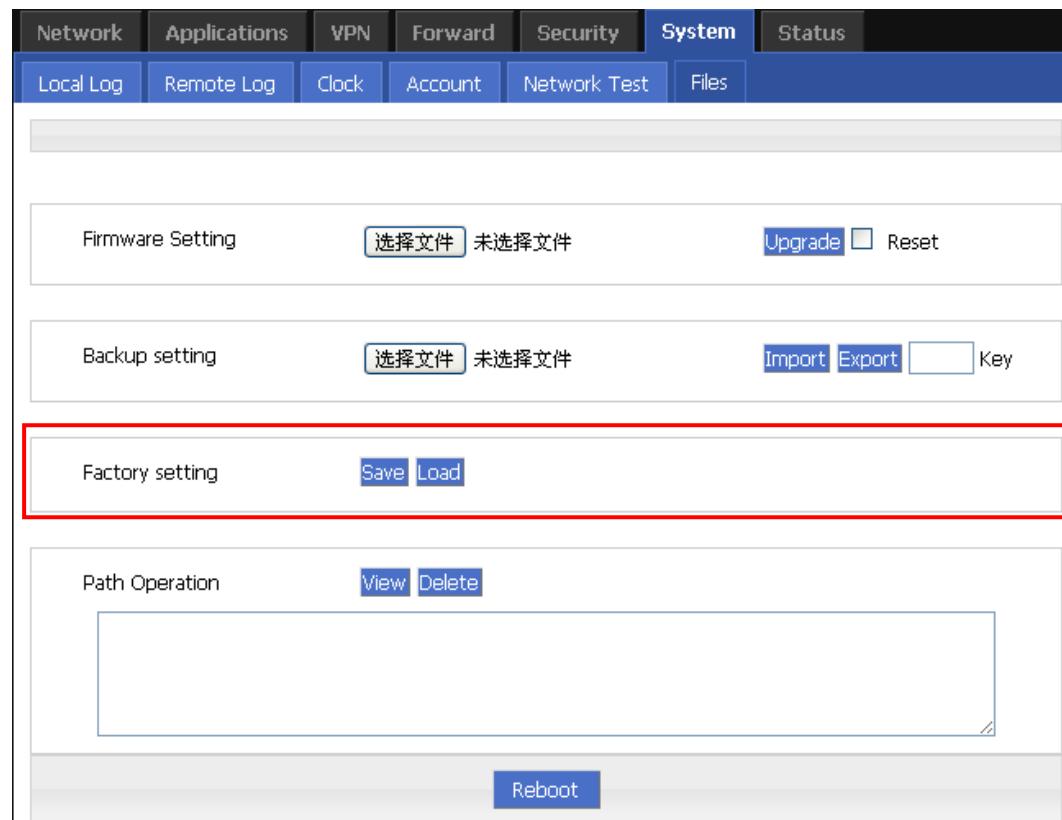
After import, router will reboot automatically.

“Key”: if key is input when export configuration file, this key need to be input in import. Not more than 8 digits for key.

Factory setting

H8922 3G/4G router has function to resume factory configuration. Users can set the configuration to factory mode, and also can set the current configuration into default configuration and generate a default factory configuration file in router. To resume this default factory setting, users can click “Load” in “factory setting”. If the default factory configuration file is deleted, the router will be resumed back to initial factory setting.

Figure 5-80 Factory setting page

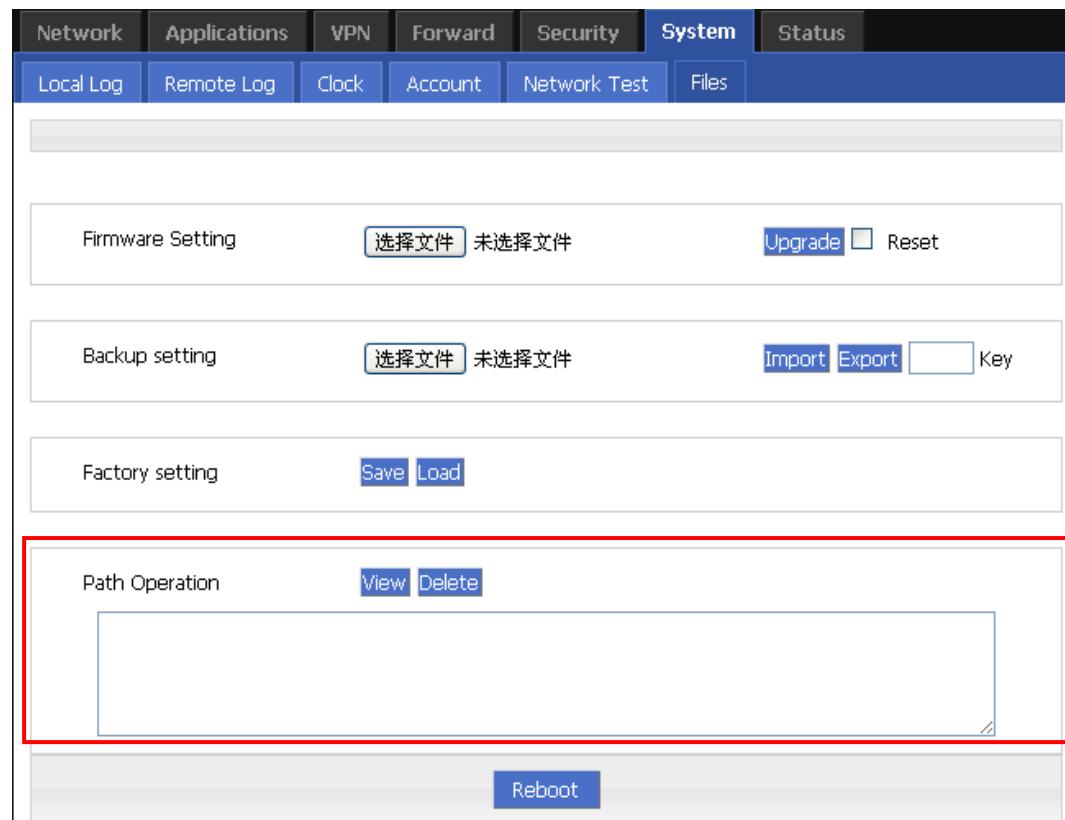


- Save: to save the current setting as default factory configuration setting.
- Load: to resume default factory setting.

Patch operation function

H8922 3G/4G router support to view and delete patch.

Figure 5-81 Patch operation

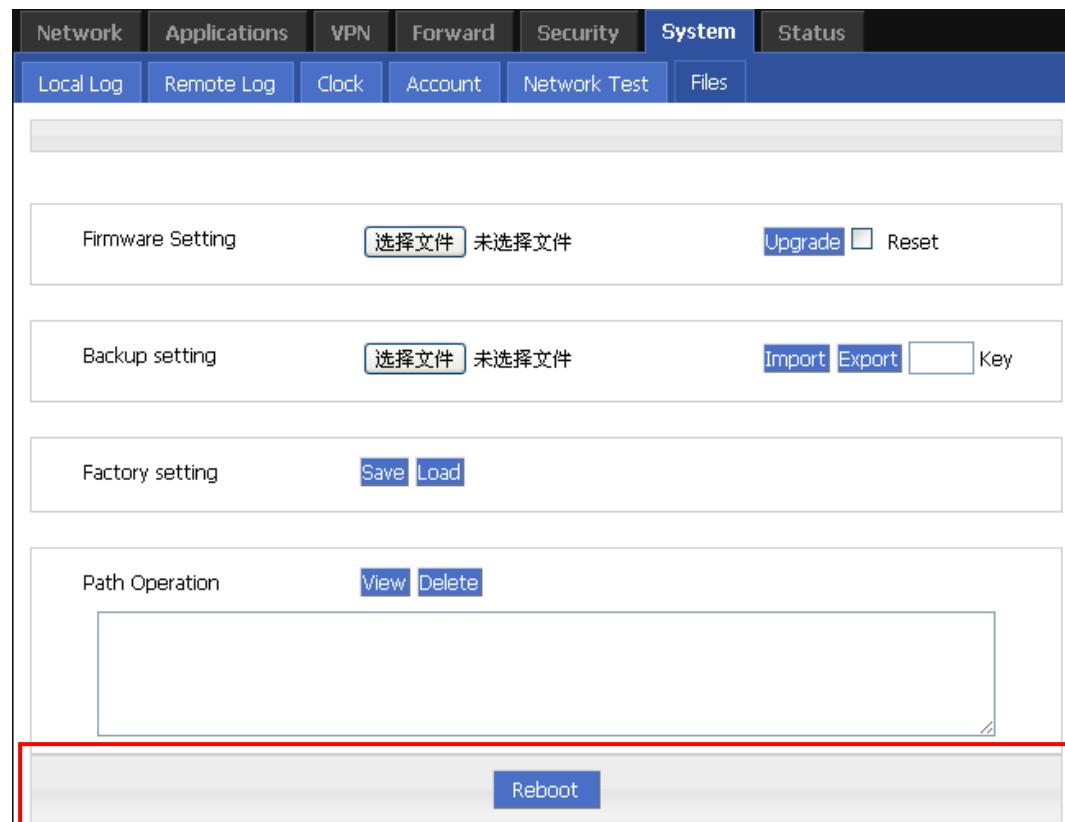


- View: to view current patches.
- Delete: to delete patch.

reboot

click “reboot” to restart the router.

Figure 5-82 reboot



5.8 Status

5.8.1 Overview

Status provides the basic info, network status info, router info of H8922 3G/4G Router.

5.8.2 Base Information

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Status > Base information” to open “Base Information” tab.

Figure 5-83 Base Information tab

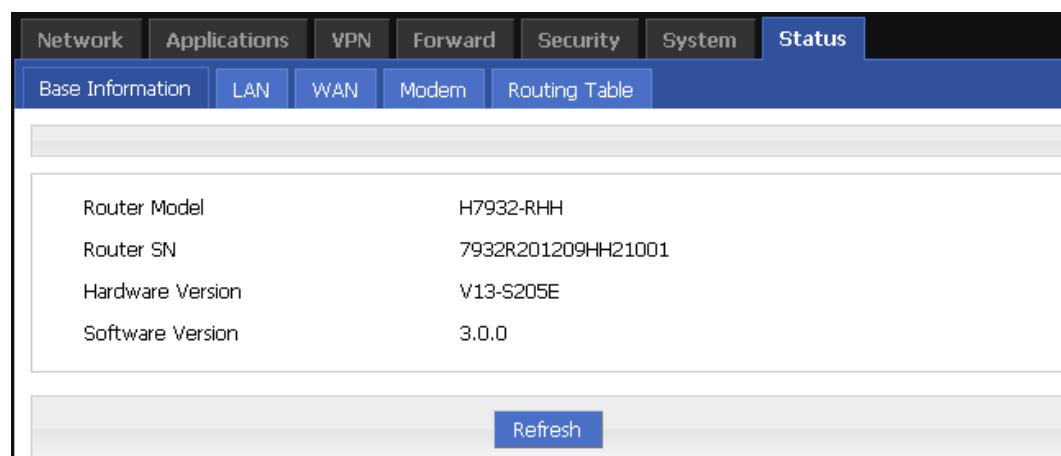


Table 5-43 Base information Parameter instruction

Parameter	Details	Operation
Router Model	Router model info	
Router SN	Router Serial No info	
Hardware version	Router hardware version info	
Software version	OS and application software info.	

5.8.3 LAN

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Status > LAN” to open “LAN” tab.

Figure 5-84 “LAN” info

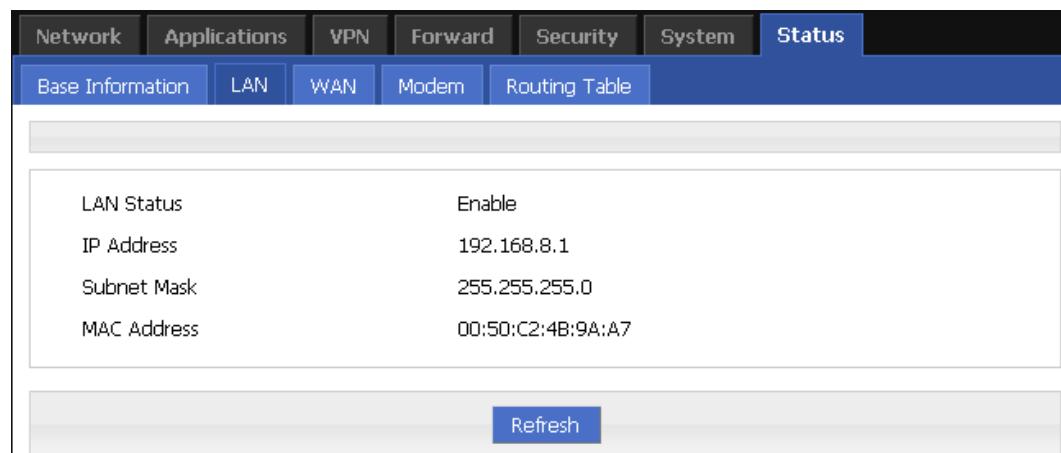


Table 5-44 LAN Parameter instruction

Parameter	Details	Operation
LAN status	To shown current LAN interfaces status.	
IP address	To show the LAN IP address.	
Subnet Mask	Subnet mask of LAN interface.	
MAC address	To shown the MAC address of the router.	

5.8.4 WAN

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Status > WAN” to open “WAN” tab. There are three types of WAN status: static IP/DHCP/PPPOE.

Figure 5-85 Static IP WAN status

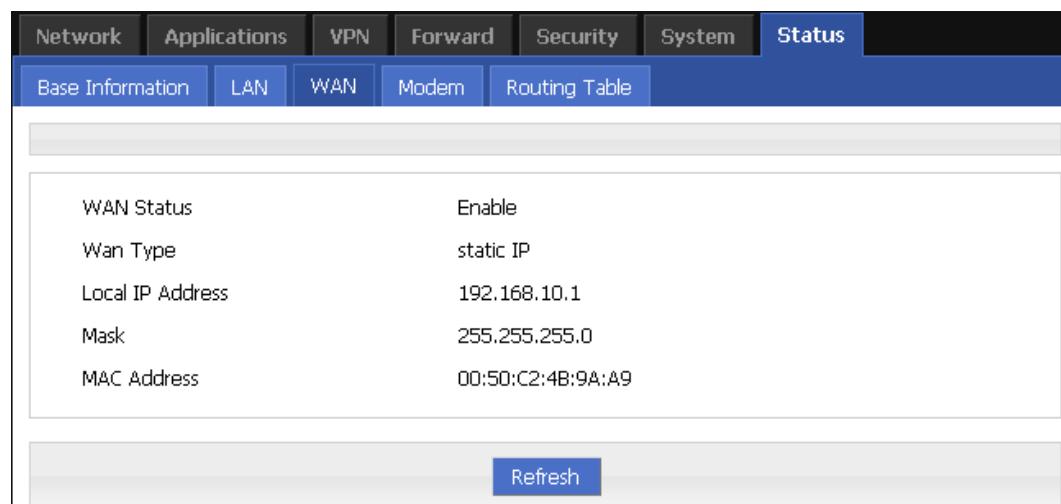


Figure 5-86 DHCP WAN status

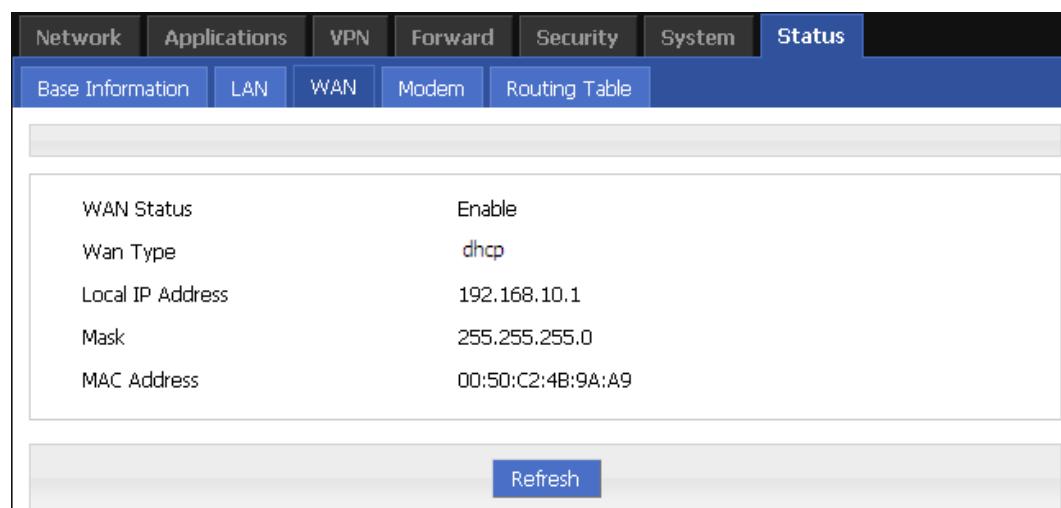


Figure 5-87 PPPoE WAN status

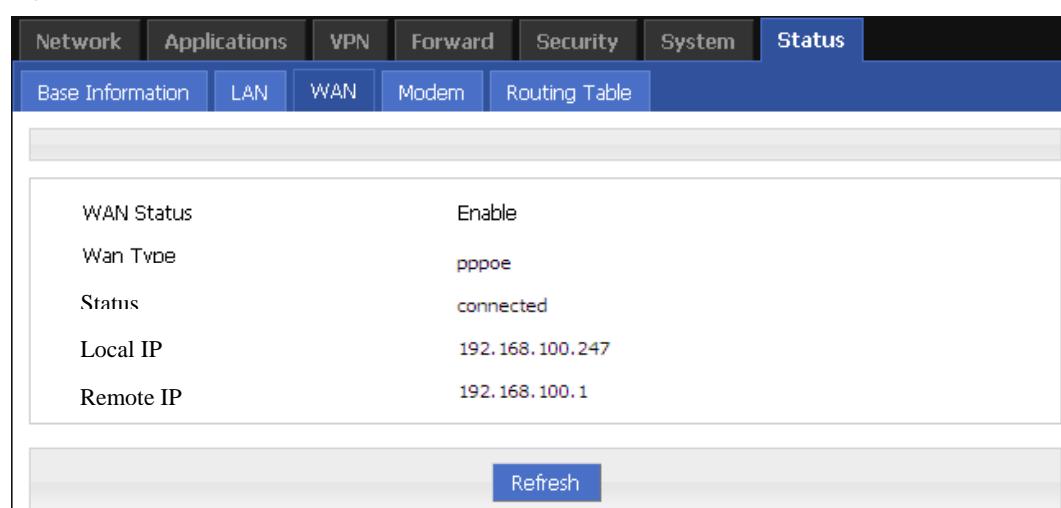


Table 5-45 WAN Parameter instruction

Parameter	Details	Operation
WAN status	To show the current WAN is used or not	
WAN Type	To show the current WAN type	
Local IP	To show the local IP of WAN interface	
Subnet mask	To show the subnet mask	
MAC address	To show the MAC address of the router	
PPPoE for WAN type		
Status	To show the link status of WAN interface PPPoE	

Parameter	Details	Operation
Loca IP	To show the router IP distributed by PPPoE	
Remote IP	To show IP of PPPoE server	

5.8.5 Modem

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Status > Modem” to open “Modem” tab.

Figure 5-88 Modem Status page

modem1	
Modem Select	0
Up Time	101 seconds
Modem Status	connected
Network Type	wcdma
Signal	
IP Address	172.29.138.98
DNS	210.21.196.6
SIM Status	ready

modem2	
Modem Select	2
Up Time	60 seconds
Modem Status	connected
Network Type	td-scdma
Signal	
IP Address	10.90.14.215
DNS	120.196.165.7
SIM Status	ready

Table 5-46 Modem Parameter instruction

Parameter	Details	Operation
Modem Select	To show the current modem name	
Up time	To show the current on line time of the modem Unit: second	
Modem Status	To show the Router's status to link to the mobile network	
Network type	Current network type of the SIM in use	
signal	Signal of mobile network Value area: 1-31	
IP Address	To show the external network IP address which the router links	
DNS	To show which DNS router is using	
SIM Status	Status of current SIM	

5.8.6 Routing Table

Step 1 Log-on WEB GUI of H8922 3G/4G router.

Step 2 Click “Status > Routing Table” to open “Routing Table” tab.

Figure 5-89 Routing table page

Network	Subnet Mask	Gateway	Interface	Metric
127.0.0.0	255.255.255.0	0.0.0.0	lo	0
192.168.10.0	255.255.255.0	0.0.0.0	eth0	0
192.168.8.0	255.255.255.0	0.0.0.0	br0	0

Network	Subnet Mask	Gateway	Interface	Priority

Table 5-47 Routing table Parameter instruction

Parameter	Details	Operation
Static route		
Network	IP address the router can reach	
Subnet Mask	IP network the router can reach. It is used together with “Network”	
Gateway	Next hop IP address which the router will reach	
interface	Interface from router to gateway	
metric	Route No which the router reaches destination IP	
Policy route		
Priority	Priority the router select route	

---END

5.9 RESET button function

“RESET” button is on the rear panel and next to power interface. This button can be used when the router is in use or when the router is turned on. Three are 3 functions to press “RESET” button when the router is in use:

- Press “RESET” for about 2 seconds, router will reboot.
- Press “RESET” 5-10 seconds, the router will reboot, meanwhile, the router will be resumed to default factory setting configuration.
- Press “RESET” over 20 seconds, the router will reboot, and get into CFE upgrading. The router is resumed to default factory setting configuration.

Press button when the router is turned on:

- Press “RESET” button and turn on the router, and keep pressing “RESET” for 2 seconds. The router will get into CFE upgrading mode.

---END

6 Typical application

About this chapter

Chapter	Content
6.1 Overview	Summary some typical application of H8922 3G/4G router
6.2 Awake function	How to awake H8922 3G/4G Router if not auto-dial
6.3 Parameter select	Parameter switch to achieve SIM backup function
6.4 VPN	H8922 3G/4G Router VPN setting
6.5 Timing Task	Set Timing task on H8922 3G/4G Router

6.1 Overview

H8922 3G/4G Router commonly used function includes wake up, parameter switch, VPN. Etc.

6.2 Awake function

Typical case

H8922 3G/4G router support wake up function, means router will not auto-dial after power on, but dial triggered by data or call or SMS. Then router auto offline by idle or timeout. This function could save your data traffic fee.

For example, after setting phone trigger number, a call to router by that number could trigger the router dial online, one phone number could control both modem & modem2.

parameter setting

Let us check a example:

Figure 6-90 Wake up/trigger setting example

Basic Settings

Wake Up Method	phone&data
Offline Method	timeout
Online Time	3600 * 0-86400 s
Data Trigger	modem-all-up

Add Phone Number

Phone Number	* Max length is 32	
Task Type	modem-up	
ADD		
Phone Number	Task Type	Operation
861888888888	modem2-up	Del
861222222222	modem-down	Del
861222222222	modem2-down	Del
861888888888	modem-up	Del

Save **Refresh**

Effect

By this setting, after router power on, if there are data trigger or you could call/SMS SIM1 or SIM2 number from 861888888888 to trigger corresponding SIM online.ed modem will dial online, After 3600s, router will offline. Or you could use 861222222222 to call SIM, make the router offline. Please notice, to enable this function, the SIM must support phone and/or SMS function.

6.3 Parameter select

Typical case

H8922 3G/4G Router provide parameter select function, when working modem disconnect or works abnormal, router will switch to another SIM swiftly according to the rule you set. And ensure the network availability.

Parameter Select

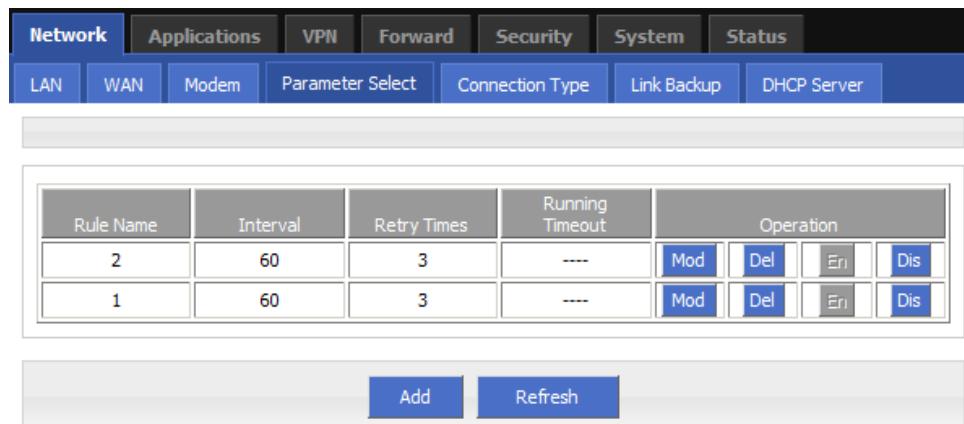
Let us check an example:



Please set the “Parameter select” of modem and modem2 separately

Set rules as below

Figure 6-91 Rules setting



Rule Name	Interval	Retry Times	Running Timeout	Operation			
2	60	3	----	Mod	Del	Enr	Dis
1	60	3	----	Mod	Del	Enr	Dis

Add **Refresh**

Figure 6-92 parameter select setting 1

The screenshot shows the 'Parameter Select Setting' configuration page. At the top, there is a table listing a single rule:

Rule Name	Name	Check Method	Operation
1	modem 0	check 8.8.8.8	Delete

Below the table are 'Status' buttons for 'Enable' and 'Disable'. The main configuration area is divided into sections:

- Basic Settings**:
 - Rule Name: 1 * 0-9
 - Interval: 60 * 1-512 s
 - Retry Times: 3 * 1-512
 - Running Timeout: 1-65535 s
- select an interface to check**:
 - Interface Name: modem 0
 - Check Method: icmp
 - Destination IP: 8.8.8.8 * eg. 192.168.8.1

At the bottom are 'Save' and 'Add' buttons, followed by 'Refresh' and 'Return' buttons.

Figure 6-93 parameter select setting 2

Rule Name	Name	Check Method	Operation
2	modem2 2	check 8.8.8.8	Delete

Status [Enable](#) [Disable](#)

Basic Settings

Rule Name	<input type="text" value="2"/> * 0-9
Interval	<input type="text" value="60"/> * 1-512 s
Retry Times	<input type="text" value="3"/> * 1-512
Running Timeout	<input type="text" value="1-65535 s"/>

[Save](#)

select an interface to check

Interface Name	<input type="text" value="modem2 2"/>
Check Method	<input type="text" value="icmp"/>
Destination IP	<input type="text" value="8.8.8.8"/> * eg. 192.168.8.1

[Add](#)

[Refresh](#) [Return](#)

When a working modem offline, router will run parameter select rule: "check icmp", check the IP you set by ping, in this case, 8.8.8.8. after 3 times failure, router will switch to modem2, and dial online works again.

6.4 VPN

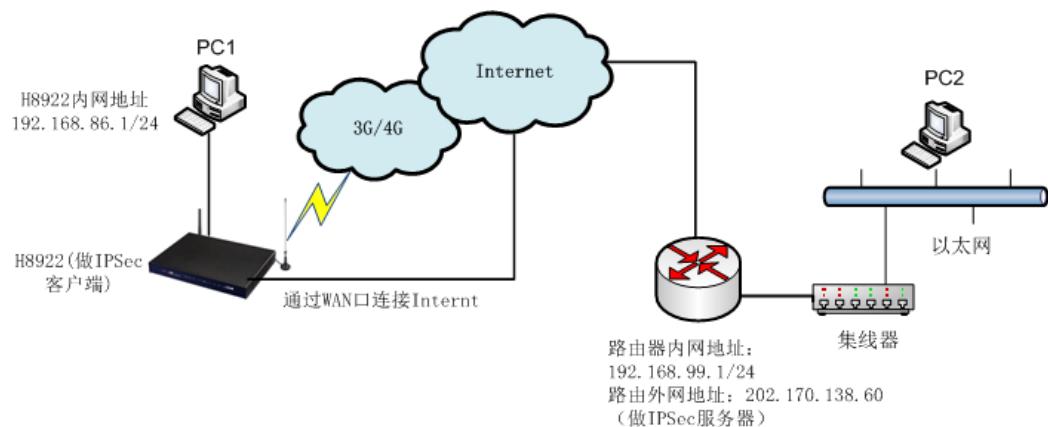
Introduction

VPN, virtual private network, a technology based on Internet, now H8922 3G/4G router supports L2TP/PPTP/GRE/IPIP/IPSec of VPN.

L2TP used to build a virtual private network, after H8922 3G/4G Router connect to company NAS server, PC under H8922 could visit company network like visiting the local area network.

Let us check a setting example:

Figure 6-94 Build IPSec



PC1 connect H8922 then build IPSEC link by VPN function of H8922 with company router. I assume using IPsec tunnel mode, H8922 end local network 192.168.86.1/24, company server end 192.168.99.1/24, by IPSEC, two LAN could communicate.

Parameter Setting

Figure 6-95 IPSec Phase 1

Basic Settings	
Select	<input checked="" type="radio"/> Phase1 <input type="radio"/> Phase2 <input type="radio"/> Ipsec
Policy Name	<input type="text"/> * Max length is 12
Initiate Mode	<input type="text" value="main"/>
Encrypt	<input type="text" value="des"/>
Hash	<input type="text" value="md5"/>
Authentication	<input type="text" value="psk"/>
Pre Share Key	<input type="text" value="*****"/> * Max length is 24
Self Identify	<input type="text" value="xxx@xxx"/> Max length is 64
Match identify	<input type="text" value="yyy@yyy"/> Max length is 64
IKE Lifetime	<input type="text" value="28800"/> * 120-86400 s
Group Name	<input type="text" value="group768"/>
DPD Service	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
DPD Delay	<input type="text" value="30"/> 1-512 s
DPD Retry Times	<input type="text" value="4"/> 1-512 times
<input type="button" value="Save"/> <input type="button" value="Return"/>	

Figure 6-96 IPSec Phase 2

Basic Settings

Select	<input type="radio"/> Phase1 <input checked="" type="radio"/> Phase2 <input type="radio"/> Ipsec
Policy Name	<input type="text" value="1"/> * Max length is 12
Encryption Protocol	<input type="text" value="esp"/>
Encrypt	<input type="text" value="des"/>
Hash	<input type="text" value="md5"/>
PFS	<input type="text" value="open"/>
Group Name	<input type="text" value="group1024"/>
Lifetime	<input type="text" value="3600"/> * 120-86400 s
Transport Mode	<input type="text" value="auto"/>
Local Subnet	<input type="text" value="192.168.86.0/24"/> * eg. 192.168.8.0/24
Remote Subnet	<input type="text" value="192.168.99.0/24"/> * eg. 192.168.88.0/24

Save **Return**

Figure 6-97 IPSec

Basic Settings

Select	<input type="radio"/> Phase1 <input type="radio"/> Phase2 <input checked="" type="radio"/> Ipsec
Interface Name	<input type="text" value="1"/> * Max length is 12
Match Phase1	<input type="text" value="1"/>
Match Phase2	<input type="text" value="1"/>
Destination IP or Domain	<input type="text" value="202.170.138.60"/> * Max length is 64
Encrypt Interface	<input type="text" value="modem"/>

Save **Return**

Company router server should have same setting but with a reverse identity and subnet setting of H8922 3G/4G Router.

Result

After setting H8922 3G/4G Router and company router parameter, they can connect each other by IPSEC, and ping peer subnet, you could check status by click “view” button.

Figure 6-98 IPSec status

Interface Name	1
Status	disconnected
Local Subnet	192.168.86.0/24
Remote Subnet	192.168.99.0/24

Refresh	Return
-------------------------	------------------------

```

~ # ping 192.168.99.1 -l 192.168.86.1
PING 192.168.99.1 (192.168.99.1) from 192.168.86.1: 56 data bytes
64 bytes from 192.168.99.1: seq=0 ttl=255 time=1569.360 ms
64 bytes from 192.168.99.1: seq=1 ttl=255 time=769.937 ms

--- 192.168.99.1 ping statistics ---
2 packets transmitted, 2 packets received, 0% packet loss
round-trip min/avg/max = 769.937/1169.648/1569.360 ms

```

6.5 Timing Task

Typical Application

H8922 3G/4G Router support timing task, by setting timming task, at certain time, router will operate reboot, online command. Etc. Easier the customer operation. I assume set the router online at certain time and keep a moment, then reboot every 24 hours. You could set like below.

Figure 6-99 Timing

Task Name	Operating Time	Task Type	Operation			
2	interval:1440	reboot	Mod	Del	En	Dis
1	date:1005-1008	modem-online	Mod	Del	En	Dis

Add	Refresh
---------------------	-------------------------

Result

Router will online at 10:05 AM and keep online until 10:08, then offline at 10:09.
And router will reboot every 24 hours count began last reboot.

Figure 6-100 router online

```

10:04:57 time[912]: ntpclient -h clock.via.net -s return 1{time.c->109}
10:04:57 time[912]: open the file(/tmp/ntp_first.mark) success! {time.c->254}
10:04:57 time[912]: NTP failed! {time.c->274}
10:04:59 pppd[345]: sent [LCP EchoReq id=0xf magic=0x5511fa91]
10:05:00 pppd[345]: rcvd [LCP EchoRep id=0xf magic=0xc1caf26e]
10:05:05 modem[969]: got SIG_TERM signal{modem.c->605}
10:05:05 modem[969]: argument error{hp_chat.c->533}
10:05:05 modem[1019]: modem_parameter_init :: boot! {modem.c->702}
10:05:05 modem[1019]: modem name is (0, 0){modem.c->294}
10:05:05 modem[1020]: find the modem (ZTE-AD3812:10){modemcheck.c->185}
10:05:06 modem_mg[229]: search usb device{modem_mg.c->1489}
10:05:06 modem[1020]: open the device (/dev/ttyUSB2) succeed{hp_chat.c->326}

```

Figure 6-101 router off line

```

10:09:02 pppd[1067]: Terminating on signal 15
10:09:02 pppd[1067]: Connect time 3.0 minutes
10:09:02 pppd[1067]: Sent 445 bytes, received 2660 bytes.
10:09:03 netdown[1336]: ppp interface modem down{netdown.c->37}
10:09:03 netdown[1336]: killall -SIGUSR2 modem{netdown.c->47}
10:09:03 pppd[1067]: Script /usr/sbin/pppdown-run started (pid 1335)
10:09:03 pppd[1067]: sent [LCP TermReq id=0x2 "User request"]
10:09:03 pppd[1067]: rcvd [LCP TermAck id=0x2]
10:09:03 pppd[1067]: Connection terminated.

```

Figure 6-102 router reboot

```
10:12:01 timing[1484]: timing: Reboot the system{hp_misc.c->984}
```



About this chapter

Chapter	Content
7.1 Hardware failure	Possible hardware failure during using H8922 3G/4G Router and how to handle them
7.2 Dial online problem	Possible problem during dialing and how to handle them

7.3 VPN	Possible problem when connecting VPN
7.4 WEB config problem	Possible WEB config problem and how to handle them config problem

7.1 Hardware Failure

7.1.1 All LED dark

Phenomenon

Router LED all dark

Possible Reason

- Power supply does not match, it should be 5-36VDC
- No power supply

Solution

- Make sure the power supply is 5~36VDC
- Check the power adapter and cable connection

7.1.2 SIM Slot

Phenomenon

Cannot insert SIM card

Possible Reason

- SIM slot damaged
- SIM card wrong direction

Solution

- SIM slot damaged, please contact us to repair
- Check the SIM card direction, please make sure the SIM goldfinger is up

7.1.3 Ethernet Connection

Phenomenon

LAN LED dark, cannot visit router WEB GUI

Possible Reason

- Ethernet cable connection problem
- Ethernet cable damage

- PC end network card abnormal

Solution

- Re-connect Ethernet cable
- Change a Ethernet cable
- Check network card setting on PC end

7.1.4 Antenna Connection

Phenomenon

Cannot connect antenna

Possible Reason

- Antenna type do not match
- Wrong connection

Solution

- Please check antenna interface, should be SMA-J
- Please check antenna type, there are 3G/4G and WIFI, GPS antenna, do not mix them

7.2 Dial Online Problem

7.2.1 Dial discontinue

Phenomenon

H8922 3G/4G Router discontinue during dialing, dial failure

Possible Reason

- SIM card network type do not match
- SIM charges owed
- Power supply do not match
- Modem setting wrong

Solution

- Change to a suitable SIM card
- Recharge SIM card
- Change to suitable power supply
- Change Modem setting, please check related chapter

7.2.2 No Signal

Phenomenon

H8922 3G/4G Router modem status show no signal

Possible Reason

- Antenna connect wrong
- Modem cannot online
- Modem offline

Solution

- Connect suitable antenna
- Modem cannot online, check SIM and modem setting
- Modem offline, check router setting, like wake up setting, ICMP setting, check if there are any setting make router offline

7.2.3 Cannot find SIM/UIM card

Phenomenon

H8922 3G/4G Router cannot find SIM/UIM card

Possible Reason

- SIM card damage
- SIM bad contact

Solution

- Replace SIM card
- Re-install SIM card

7.2.4 Poor Signal

Phenomenon

H8922 3G/4G Router no signal or poor signal

Possible Reason

- Antenna connect wrong
- Area signal weak

Solution

- Check the antenna and re-connect it.
- Contact Telecom Operator to confirm signal problem
- Change to high-gain antenna

7.2.5 Compress Protocol not match

Phenomenon

H8922 3G/4G Router dial failure, log shows compress protocol not match

Possible Reason

Modem compress protocol do not match with server end

Solution

Change compress protocol setting

7.3 VPN Problem

7.3.1 VPDN cannot connect

Phenomenon

VPDN cannot connect

Possible Reason

- VPDN port work abnormal
- VPDN parameter wrong
- VPDN peer server abnormal

Solution

- Make sure Modem is online
- Set the correct port to VPDN
- VPDN parameter wrong
- Check VPDN peer server

7.3.2 VPN cannot communicate

Phenomenon

VPN already connect, but cannot communicate

Possible Reason

- Router table config wrong
- VPN peer server config wrong

Solution

- Add related Router table
- Check VPN peer server setting

7.3.3 Router can communicate but subnet cannot

Phenomenon

Router can communicate but subnet cannot

Possible Reason

- VPN peer server config wrong
- Local Router has no MASQ
- Wrong local route table

Solution

- Check VPN peer server setting
- Local Router has no MASQ, please manual add VPN port MASQ
- Wrong local route table, set right route table

7.4 WEB config problem

7.4.1 Updating firmware failure

Phenomenon

Updating firmware failure

Possible Reason

- Auto reboot during updating H8922 3G/4G Router
- Power supply problem
- Wrong firmware
- Power off during updating router

Solution

- Check setting, disable the function which may cause reboot
- Change to a suitable power supply
- Ask technical support for suitable firmware
- Power off during updating router, please make sure power supply normal

7.4.2 Backup setting problem

Phenomenon

Router import backup setting failure

Possible Reason

- Backup setting file format wrong
- No reboot after backup setting

Solution

- Choose a right file to import
- Must reboot after import setting, then parameters available

7.4.3 Updating patch failure

Phenomenon

Updating fix patch failure, after updating, view fix patch and found no fix patch

Possible Reason

- Patch format wrong
- Patch name too complicated

Solution

- Check patch format, change to a right one
- Change the patch name to a simple one

7.4.4 CFE Updating failure

Phenomenon

CFE updating failure, firmware edition no change

Possible Reason

- Power supply do not match
- Firmware version or format do not match
- Power off during updating process

Solution

- If power supply do not match, please change then update again
- If firmware version, format do not match, please change then update again
- If power off during updating, please update again

7.4.5 Update failure in WEB GUI

Phenomenon

Updating by WEB GUI, failed and cannot visit WEB GUI again

Possible Reason

Firmware oversize cause updating failure

Solution

Using CFE mode to update again, and router will restore to factory mode. If after CFE updating, still cannot visit WEB GUI, please contact us for repairing

7.4.6 Forget Router Password

Phenomenon

Forget router login password

Possible Reason

User has changed the password

Solution

After router power on, push and hold RESET button over 10 seconds then release, then re-power on router, router will back to factory mode (Username/Password both admin), but patch will reserve



CAUTION

When router is power on, press and hold RESET button around 1s, router will reboot and kept all setting.



Connecting things

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